



REPORT CLASSIFICATION	✓	CATEGORY OF PAPER	✓
Official	✓	Proposes specific action	
Official: Sensitive Commercial		Provides assurance	✓
Official: Sensitive Personal		For information only	

BOARD

25 July 2023

Report Title:

**North East & North Cumbria (NENC) ICB:
Integrated Delivery Report June 2023**

Purpose of report

The NENC Integrated Delivery Report provides an overview of quality and performance, highlighting any significant changes, areas of risk and mitigating actions. The report also provides an overview of the ICS position on the NHS Oversight Framework and CQC ratings of organisations.

The report uses published performance and quality data covering April 2023 for most metrics and May 2023 for others, unless otherwise specified. Finance data is for May 23 (Month 2).

Key points

Executive summary

The executive summary of the report notes key changes from the previous report, other areas of note/risk and includes a dashboard that provides an overview of current objectives in 3 parts:

- Part 1 - Recovering core services and improving productivity – national objectives 2023/24
- Part 2 - NHS Long Term Plan and transformation – national objectives 2023/24
- Part 3 – National safety metrics

A broad range of metrics are reviewed and monitored through strategic programmes and through ICB oversight and contracting arrangements. This report includes a sub-set of those metrics, primarily focused on the national objectives for 2023/24. Other metrics, not routinely included in this report, will be added by exception if there is significant improvement, deterioration or concern about progress. These will be escalated via programme or oversight routes.

System Oversight

This section provides an overview of the NHS Oversight Framework segmentation and CQC ratings for trusts and GP practices. This month's report includes for the first time a summary of CQC ratings for social care to provide a broader system view of the position for health and care services. An overview of ICB complaints and themes from Healthwatch is include on a quarterly basis.

Delivery of objectives

This section provides an overview by programme area of key metrics, risks/actions, quality implications and recovery.

Progress against longer term objectives underpinning the Integrated Care Partnership Strategy and Joint Forward Plan will be reported via a separate report to Board, possibly on a six monthly basis and will incorporate the ICBs Better Health Fairer Health programme objectives in more detail.

Finance, Performance and Investment Committee (6th July) – comments/actions

The committee received the report with no additional actions noted. The committee previously had requested specific work in relation to children and young people's waiting times for mental health services. This work continues to progress with additional data being secured from trusts in order to provide a system view of long waits routinely as part of the IDR going forward.

ICB Executive Committee (11th July) – comments/actions

The committee received the report.

Quality and Safety Committee (13th July) – comments/actions

The committee received the report.

Further updates noted since the publication of this report in relation to North East Ambulance Services (NEAS) NHS FT

Independent Review

The Report of the Independent Review into alleged failures of patient safety and governance at the North East Ambulance Service (NEAS) written by Dame Marianne Griffiths DBE was published on 12 July 2023. NENC ICB has compiled an assurance statement and fully accept the findings of the report, acknowledging the work in investigating the serious issues identified. The North East Ambulance Services leadership team continue to work hard to address the serious findings detailed within the report and the ICB will continue to support them, alongside having oversight of their progress with the delivery of an improvement plan created to address the recommendations in the report and the CQC inspection findings.

Update to CQC ratings

The CQC has found some improvements following an unannounced inspection of Emergency and urgent care services run by NEAS NHS FT in April and May. Following this inspection, the overall rating for Emergency and Urgent Care has improved from inadequate to requires improvement.

Risks and issues

- Please see above

Assurances

- Review by ICB Committees.
- Oversight framework being implemented across NENC.
- Actions being undertaken as highlighted in body of report.
- Further detailed actions available through local assurance processes.

Recommendation/action required

The Committee is asked to receive this report for information and assurance. Actions are being undertaken at a local level or as part of the ICB strategic work programmes.

The Committee is invited to note any observations or suggested actions including identifying any areas where a more detailed review of assurance would be helpful.

The format and content of the report is currently under review and further development is planned, any suggestions in this regard are also welcome.

Acronyms and abbreviations explained

- **AMR** - Antimicrobial resistance
- **CAS** – Central Alerting System
- **C. Difficile** – Clostridium Difficile
- **CDDFT** – County Durham and Darlington NHS Foundation Trust
- **CNST** – Clinical Negligence Scheme for Trusts
- **CNTWFT** – Cumbria, Northumberland, Tyne and Wear NHS Foundation Trust
- **CQC** – Care Quality Commission – independent regulator of health and social care in England
- **CYPS** – Children and Young People Service
- **E.Coli** – Escherichia coli
- **FFT** - Friends and Family Test
- **FT** - Foundation Trust
- **GHFT** - Gateshead Health NHS Foundation Trust
- **GNBSI** – Gram-Negative bloodstream Infections
- **GP** - General Practitioner
- **HCAI** – Healthcare Associated Infections
- **IAPT** – Improving Access to psychological Therapies – NHS service designed to offer short term psychological therapies to people suffering from anxiety, depression and stress.
- **IPC** - Infection Prevention and Control
- **MRSA** – Methicillin-resistant Staphylococcus aureus
- **MSSA** – Methicillin-sensitive Staphylococcus aureus
- **NCICFT** – North Cumbria Integrated Care Foundation Trust
- **NEAS** – North East Ambulance Service Foundation Trust
- **NENC** - North East and North Cumbria
- **NHCFT** – Northumbria Healthcare NHS Foundation Trust
- **NHS LTP** – Long Term Plan – the plan sets out a number of priorities for healthcare over the next 10 years, published in 2019.
- **NHS OF** – NHS Oversight Framework which outlines NHSE` s approach to NHS Oversight and is aligned with the ambitions set in the NHS Long Term Plan
- **NTHFT** – North Tees and Hartlepool NHS Foundation Trust
- **NuTHFT** – Newcastle upon Tyne Hospitals NHS FT
- **PSIRF** – Patient Safety Incident Response Framework
- **SPC** – Statistical Process Control – An analytical technique which plots data over time, it helps us understand variation and in doing so guides us to take the most appropriate action.
- **STSFT** South Tyneside and Sunderland NHS FT
- **STHFT** – South Tees Hospitals NHS FT
- **TEWVFT** – Tees, Esk and Wear Valleys NHS FT
- **TTAD** - Talking Therapies for Anxiety and Depression
- **QIPP** – Quality, Innovation, Productivity and prevention – Large scale programme introduced across the NHS to ensure the NHS delivers more for the same funding
- **QRG** – Quality Review Groups
- **RCA** – Root Cause Analysis

Item: 9.1

<ul style="list-style-type: none"> • SI – Serious Incident • SIRMS – Safeguard Incident Risk Management System • UEC – Urgent and Emergency Care • YTD – Year to date 						
Executive Committee Approval	11/07/2023					
Sponsor/approving executive director	Jacqueline Myers, Executive Chief of Strategy and Operations					
Date approved by executive director	13/07/2023					
Report author	Coordinated by Claire Dovell, Performance and Planning Manager					
Link to ICB corporate aims (please tick all that apply)						
CA1: Improve outcomes in population health and healthcare						✓
CA2: tackle inequalities in outcomes, experience and access						✓
CA3: Enhance productivity and value for money						✓
CA4: Help the NHS support broader social and economic development						✓
Relevant legal/statutory issues						
Note any relevant Acts, regulations, national guidelines etc						
Any potential/actual conflicts of interest associated with the paper? (please tick)	Yes		No		N/A	✓
If yes, please specify						
Equality analysis completed (please tick)	Yes		No		N/A	✓
If there is an expected impact on patient outcomes and/or experience, has a quality impact assessment been undertaken? (please tick)	Yes		No		N/A	✓
Key implications						
Are additional resources required?	N/A					
Has there been/does there need to be appropriate clinical involvement?	N/A					
Has there been/does there need to be any patient and public involvement?	N/A					
Has there been/does there need to be partner and/or other stakeholder engagement?	N/A					