

Our Reference North East and North Cumbria ICB\  
FOI ICB 24–430

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By Email

26 February 2025

Dear Applicant

**Freedom of Information Act 2000 – Request for Information – NHS North East and North Cumbria Integrated Care Board (NENC ICB)**

Thank you for your request received by North of England Commissioning Support (NECS) on 4 February 2025 for information held by NHS North East and North Cumbria Integrated Care Board (the ICB) under the provisions of the Freedom of Information Act 2000.

The ICB covers the areas of County Durham, Gateshead, Newcastle, North Cumbria, North Tyneside, Northumberland, South Tyneside, Sunderland, and Tees Valley (which covers the five local authorities of Darlington, Hartlepool, Middlesbrough, Redcar and Cleveland and Stockton-on-Tees).

Please find the information you requested on behalf of the ICB as follows.

**Your Request**

I am writing to request information under the Freedom of Information Act 2000 regarding the use of Health IT Systems in your organisation.

For the purposes of this FOI, Health IT Systems are defined as “[a] Product used to provide electronic information for health or social care purposes. The product may be hardware, software or a combination.”

Please note that this definition encompasses any hardware or software product used within the organisation. It does not have to be used for a clinical purpose (i.e., it may be clerical) and applies to both non-medical and medical devices (the latter as defined by UKMDR2002).

This definition is taken from the following sources:

- [DCB0129: Clinical Risk Management: its Application in the Manufacture of Health IT Systems – NHS England Digital](#)
- [DCB0160: Clinical Risk Management: its Application in the Deployment and Use of Health IT Systems – NHS England Digital](#)

## Requested Information:

1. The total number of Health IT systems currently in use by the organisation.
2. The number of Health IT systems currently in use by the organisation that have BOTH DCB0129 (from the manufacturer) AND DCB0160 (from the deploying organisation) Clinical Safety Case Reports.
3. The number of Health IT systems currently in use by the organisation that have a valid DCB0129 Clinical Safety Case Report from the manufacturer ONLY (i.e. have a DCB0129 report but NOT a DCB0160 report).
4. The number of Health IT systems currently in use by the organisation that have a valid DCB0160 Clinical Safety Case Report from the deploying organisation ONLY (i.e. have a DCB0160 report but NOT a DCB0129 report from the manufacturer).
5. The total Whole Time Equivalent (WTE) of Clinical Safety Officers who are currently actively working on DCB0129/DCB0160 implementation within the organisation.

We would appreciate it if you could respond with numbers against each of the requested items above, or provide the information formatted in a table for clarity.

## Our Response

We can confirm, as per Section 1(1) of the Freedom of Information Act 2000, the ICB holds some of the information you have requested.

1. We can confirm, as per Section 1(1) of the Freedom of Information Act 2000, the ICB on this occasion is not able to provide the requested information. In line with your rights under section 1(1)(a) of the Act to be informed whether information is held, we confirm the ICB does not hold any of the information requested on Health IT systems. However, we have determined that the information is held by the acute and mental health hospital NHS foundation trusts (FTs) within the North East and North Cumbria region.

In accordance with our duty under s.16 of the FOIA to provide reasonable advice and assistance to an individual requesting information, we have provided the FOI email addresses for those foundation trusts to make your request.

<b>NENC Acute Hospital FTs</b>	<b>Email</b>
County Durham and Darlington NHS FT	cdda-tr.cddftfoi@nhs.net
Gateshead Health NHS FT	ghnt.foi.enquiries@nhs.net
North Cumbria Integrated Care NHS FT	foirequest@cumbria.nhs.uk
North Tees and Hartlepool NHS FT	foi@nth.nhs.uk
Northumbria Healthcare NHS FT	foi@northumbria.nhs.uk
South Tees Hospitals NHS FT	foi@stees.nhs.uk
South Tyneside and Sunderland NHS FT	stsft.freedomofinformation@nhs.net
The Newcastle upon Tyne Hospitals NHS FT	nuth.freedom.information@nhs.net

<b>NENC Mental Health Hospital FTs</b>	<b>Email</b>
Cumbria, Northumberland, Tyne and Wear NHS FT	foi@cntw.nhs.uk
Tees, Esk and Wear Valley NHS FT	tewv.foi@nhs.net

2. Please refer to the response to question 1.

3. Please refer to the response to question 1.
4. Please refer to the response to question 1.
5. Please refer to the response to question 1.

In accordance with the Information Commissioner's directive on the disclosure of information under the Freedom of Information Act 2000 your request will form part of our disclosure log. Therefore, a version of our response which will protect your anonymity will be posted on the NHS ICB website <https://northeastnorthcumbria.nhs.uk/>.

If you have any queries or wish to discuss the information supplied, please do not hesitate to contact me on the above telephone number or at the above address.

If you are unhappy with the service you have received in relation to your request and wish to request a review of our decision, you should write to the Senior Governance Manager using the contact details at the top of this letter quoting the appropriate reference number.

If you are not content with the outcome your review, you do have the right of complaint to the Information Commissioner as established by section 50 of the Freedom of Information Act 2000. Generally, the Information Commissioner cannot make a decision unless you have exhausted the complaints procedure provided by the North of England Commissioning Support Unit.

The Information Commissioner can be contacted at:

Information Commissioner's Office  
Wycliffe House  
Water Lane  
Wilmslow  
Cheshire  
SK9 5AF

[www.ico.org.uk](http://www.ico.org.uk)

Any information we provide following your request under the Freedom of Information Act will not confer an automatic right for you to re-use that information, for example to publish it. If you wish to re-use the information that we provide and you do not specify this in your initial application for information then you must make a further request for its re-use as per the Re-Use of Public Sector Information Regulations 2015 [www.legislation.gov.uk](http://www.legislation.gov.uk) . This will not affect your initial information request.

Yours sincerely

*S Davies*

**S Davies**  
**Information Governance Officer**