



North East and North Cumbria

REPORT CLASSIFICATION	✓	CATEGORY OF PAPER	✓
Official	✓	Proposes specific action	
Official: Sensitive Commercial		Provides assurance	✓
Official: Sensitive Personal		For information only	

BOARD
26 September 2023

Report Title:	North East & North Cumbria (NENC) ICB: Integrated Delivery Report August 2023
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Purpose of report

The NENC Integrated Delivery Report (IDR) provides an overview of quality and performance, highlighting any significant changes, areas of risk and mitigating actions.

The report uses published performance and quality data covering June 2023 for most metrics and July 2023 for others, unless otherwise specified. Finance data is for July 23 (Month 4).

Key points

Executive summary

The executive summary of the report notes key changes from the previous report, other areas of note/risk and includes a dashboard that provides an overview of current objectives in 3 parts:

- Part 1 - Recovering core services and improving productivity – national objectives 2023/24
- Part 2 - NHS Long Term Plan and transformation – national objectives 2023/24
- Part 3 – National safety metrics

The system oversight section includes an overview of CQC ratings, NHS Oversight Framework segmentation and a high level overview of the ICB performance against the Oversight Framework metrics. This report also includes a summary of key themes from complaints and Heathwatch.

A broad range of metrics are reviewed and monitored through strategic programmes and ICB oversight and contracting arrangements. Key updates from the main programme areas are detailed in the delivery section of the report.

The report has been reviewed by a number of ICB Committees:

Finance, Performance and Investment Committee (7 September) – comments/actions

A discussion was held in relation to UEC and NEAS performance, with further assurance requested with regards to the recovery plan for Category 2 response time performance, as well as additional detail relating to the communication plan for Category 2 and 3 healthcare professionals triage process to be provided for the next meeting.

In addition, a discussion was held in relation to bed capacity for people with a Learning Disability or Autism. Additional detail was requested about the plan for residual capacity reflecting clinically optimised patients where the correct pathway is not in place to discharge.

A separate report and discussion addressed a previous action with regards to children and young people's waiting times for mental health services. This work continues to progress with additional data being secured from trusts in order to provide a system view of long waits routinely as part of the IDR going forward. This work will also be extended to include waiting times for adults.

The FPIC requested that the Quality and Safety Committee reviewed the growing trend in still births and neo-natal deaths.

ICB Executive Committee (12 September) – comments/actions

The committee received the report.

Quality and Safety Committee (14 September) – comments/actions

The committee received the report.

Risks and issues

The overarching risk as detailed in the ICB risk register is failure to deliver the 2023/24 operational planning objectives; specific risks and issues are detailed within the report.

Assurances

- Review by ICB Committees.
- Oversight framework being implemented across NENC.
- Actions being undertaken as highlighted in body of report.
- Further detailed actions available through local assurance processes.

Recommendation/action required

Board members are asked to receive the report for information and assurance.

Acronyms and abbreviations explained

- **AMR** - Antimicrobial resistance
- **CAS** – Central Alerting System
- **C. Difficile** – Clostridium Difficile
- **CDDFT** – County Durham and Darlington NHS Foundation Trust
- **CNST** – Clinical Negligence Scheme for Trusts
- **CNTWFT** – Cumbria, Northumberland, Tyne and Wear NHS Foundation Trust
- **CQC** – Care Quality Commission – independent regulator of health and social care in England
- **CYPS** – Children and Young People Service
- **E.Coli** – Escherichia coli
- **FFT** - Friends and Family Test
- **FT** - Foundation Trust

- **GHFT** - Gateshead Health NHS Foundation Trust
- **GNBSI** – Gram-Negative bloodstream Infections
- **GP** - General Practitioner
- **HCAI** – Healthcare Associated Infections
- **IAPT** – Improving Access to psychological Therapies – NHS service designed to offer short term psychological therapies to people suffering from anxiety, depression and stress.
- **IPC** - Infection Prevention and Control
- **MRSA** – Methicillin-resistant Staphylococcus aureus
- **MSSA** – Methicillin-sensitive Staphylococcus aureus
- **NCICFT** – North Cumbria Integrated Care Foundation Trust
- **NEAS** – North East Ambulance Service Foundation Trust
- **NENC** - North East and North Cumbria
- **NHCFT** – Northumbria Healthcare NHS Foundation Trust
- **NHS LTP** – Long Term Plan – the plan sets out a number of priorities for healthcare over the next 10 years, published in 2019.
- **NHS OF** – NHS Oversight Framework which outlines NHSE`s approach to NHS Oversight and is aligned with the ambitions set in the NHS Long Term Plan
- **NTHFT** – North Tees and Hartlepool NHS Foundation Trust
- **NuTHFT** – Newcastle upon Tyne Hospitals NHS FT
- **PSIRF** – Patient Safety Incident Response Framework
- **SPC** – Statistical Process Control – An analytical technique which plots data over time, it helps us understand variation and in doing so guides us to take the most appropriate action.
- **STSFT** South Tyneside and Sunderland NHS FT
- **STHFT** – South Tees Hospitals NHS FT
- **TEWVFT** – Tees, Esk and Wear Valleys NHS FT
- **TTAD** - Talking Therapies for Anxiety and Depression
- **QIPP** – Quality, Innovation, Productivity and prevention – Large scale programme introduced across the NHS to ensure the NHS delivers more for the same funding
- **QRG** – Quality Review Groups
- **RCA** – Root Cause Analysis
- **SI** – Serious Incident
- **SIRMS** – Safeguard Incident Risk Management System
- **UEC** – Urgent and Emergency Care
- **YTD** – Year to date

Executive Committee Approval	N/A	
Sponsor/approving executive director	Jacqueline Myers, Executive Chief of Strategy and Operations	
Date approved by executive director	14 September 2023	
Report author	Coordinated by Claire Dovell, Performance and Planning Manager	
Link to ICB corporate aims (please tick all that apply)		
CA1: Improve outcomes in population health and healthcare		✓
CA2: tackle inequalities in outcomes, experience and access		✓
CA3: Enhance productivity and value for money		✓
CA4: Help the NHS support broader social and economic development		✓

Relevant legal/statutory issues						
Note any relevant Acts, regulations, national guidelines etc						
Any potential/actual conflicts of interest associated with the paper? (please tick)	Yes		No		N/A	✓
If yes, please specify						
Equality analysis completed (please tick)	Yes		No		N/A	✓
If there is an expected impact on patient outcomes and/or experience, has a quality impact assessment been undertaken? (please tick)	Yes		No		N/A	✓
Key implications						
Are additional resources required?	N/A					
Has there been/does there need to be appropriate clinical involvement?	N/A					
Has there been/does there need to be any patient and public involvement?	N/A					
Has there been/does there need to be partner and/or other stakeholder engagement?	N/A					