

Our Reference North East and North Cumbria ICB\
FOI ICB 24–301

NECS – John Snow House
Durham University Science Park
Durham
DH1 3YG

Tel: 0191 301 1300
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By Email

5 November 2024

Dear Applicant

Freedom of Information Act 2000 – Request for Information – NHS North East and North Cumbria Integrated Care Board (NENC ICB)

Thank you for your request received by North of England Commissioning Support (NECS) on 29 October 2024 for information held by NHS North East and North Cumbria Integrated Care Board (the ICB) under the provisions of the Freedom of Information Act 2000.

The ICB covers the areas of County Durham, Gateshead, Newcastle, North Cumbria, North Tyneside, Northumberland, South Tyneside, Sunderland, and Tees Valley (which covers the five local authorities of Darlington, Hartlepool, Middlesbrough, Redcar and Cleveland and Stockton-on-Tees).

Please find the information you requested on behalf of the ICB as follows.

Your Request

I write requesting the following information:

1. Who is responsible for the delivery of the PHB targets and what are their contact details (name, email and phone number)?
2. Who is responsible for the delivery of the Continuing Health Care programme and what are their contact details (name, email and phone number)?
3. Who is the Personalised Care or Personalisation Lead/Personalised Care Operations Lead at the ICB and what are their contact details ((name, email and phone number)?
4. Who is the Integrated Care Lead at the ICB and what are their contact details (name, email and phone number)?
5. Who is responsible for the digital transformation within the ICB and what are their contact details (name, email and phone number)?
6. Who is the current Director of Finance within the ICB and what are their contact details (name, email and phone number)?
7. How many people, including children, in your ICB have been awarded a Continuing Health Care budget in the most recent financial year and how many of these have taken up a PHB?

Our Response

We can confirm, as per Section 1(1) of the Freedom of Information Act 2000, the ICB does hold the information requested.

1. Directors of Nursing, with responsibilities for individual care management, are responsible for the delivery of PHB targets. Please direct all queries to Directors of Nursing using the ICB's generic mailbox necsu.nenc-icb.contactus@nhs.net and clearly stating which ICB area your query relates to. For reference, contact details for adult CHC and children's continuing care teams are noted below:

ICB – Adult CHC	Email	Tel No
County Durham and Darlington	necsu.chcintakecorrespondence@nhs.net	01642 746 848
Newcastle & Gateshead	nencicb-ng.continuinghealthcare@nhs.net	0191 223 6503
North Cumbria	necsu.chcintakecorrespondence@nhs.net	01642 746 848
North Tyneside	nencicb-nT.chc@nhs.net	0191 223 6513
Northumberland	nhc-tr.chcnorthumberland@nhs.net	01670 536 459
South Tyneside	CHC.Commissioning@southtyneside.gov.uk	0191 402 8184
Tees Valley (Redcar and Cleveland, Middlesbrough, Hartlepool, Stockton)	necsu.chcintakecorrespondence@nhs.net	01642 746 848
ICB – Childrens Continuing Care	Email	Tel No
North East	necsu.childrenscontinuingcare@nhs.net	01642 746 848
North Cumbria	nencicb-cu.continuing.healthcare@nhs.net	

2. Directors of Nursing are responsible. Please refer to the response to question 1 for contact details.
3. The Leads are Directors of Nursing, plus other post holders. Please refer to the response to question 1 for contact details.
4. Integrated Care is the responsibility of multiple post holders in NENC ICB. Please contact them using the ICB's generic email, noted in the response to question 1.
5. Graham Evans is NENC ICB's Chief Digital and Infrastructure Officer/SIRO. Please email dr.gevans@nhs.net
6. David Chandler is Chief Finance Officer. Please email him at sunccg.finance@nhs.net
7. We can confirm, as per Section 1(1) of the Freedom of Information Act 2000, the ICB holds some of the information you have requested. However, this is publicly available on the NHS Digital website [Personal Health Budgets: Quarter 1 2024-25 – NH S England Digital](#). CHC data is available here: [Statistics » Continuing Healthcare and NHS-funded Nursing Care](#)

In accordance with s.21 of the FOIA, we are not required to provide information in response to a request if it is reasonably accessible to you by other means.

For your reference, the ICB's main switchboard is 0191-512-8484. All telephone queries should be made via this number. You may wish to direct post to NHS North East and North Cumbria Integrated Care Board, Pemberton House, Colima Avenue, SUNDERLAND, SR5 3XB.

In accordance with the Information Commissioner's directive on the disclosure of information under the Freedom of Information Act 2000 your request will form part of our disclosure log. Therefore, a version of our response which will protect your anonymity will be posted on the NHS ICB website <https://northeastnorthcumbria.nhs.uk/>.

If you have any queries or wish to discuss the information supplied, please do not hesitate to contact me on the above telephone number or at the above address.

If you are unhappy with the service you have received in relation to your request and wish to request a review of our decision, you should write to the Senior Governance Manager using the contact details at the top of this letter quoting the appropriate reference number.

If you are not content with the outcome your review, you do have the right of complaint to the Information Commissioner as established by section 50 of the Freedom of Information Act 2000. Generally, the Information Commissioner cannot make a decision unless you have exhausted the complaints procedure provided by the North of England Commissioning Support Unit.

The Information Commissioner can be contacted at:

Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF

www.ico.org.uk

Any information we provide following your request under the Freedom of Information Act will not confer an automatic right for you to re-use that information, for example to publish it. If you wish to re-use the information that we provide and you do not specify this in your initial application for information then you must make a further request for its re-use as per the Re-Use of Public Sector Information Regulations 2015 www.legislation.gov.uk . This will not affect your initial information request.

Yours sincerely

S Davies

S Davies
Information Governance Officer