

Our Reference

HM\ North East & North
Cumbria ICB\ FOI ICB450

NECS - Riverside House
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NE15 8NY

Your Reference

18 July 2023

Tel: (0191) 217 2625
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Freedom of Information Act 2000 - Request for Information – NHS North East & North Cumbria Integrated Care Board (ICB)

Thank you for your request received by North of England Commissioning Support (NECS) on 10 July 2023 for information held by NHS North East and North Cumbria Integrated Care Board (NENC ICB) under the provisions of the Freedom of Information Act 2000.

NENC ICB covers the areas of County Durham, Gateshead, Newcastle, North Cumbria, North Tyneside, Northumberland, South Tyneside, Sunderland and Tees Valley (which covers the 5 councils that make it up – Darlington, Hartlepool, Middlesbrough, Redcar & Cleveland and Stockton-on-Tees).

Details of Request

I hope this email finds you well. I am writing to request specific information regarding the Pulmonary Rehabilitation and Talking Therapy services provided by within your ICS. I would greatly appreciate your assistance in providing the following details for both adult and young people's programs separately:

1. Current Capacity:

- Could you please provide information about the current capacity of your Pulmonary Rehabilitation and Talking Therapy services? Specifically, I would like to know the number of available places for each program. Understanding the current capacity will help me gauge the availability of these important services.

2. Current Waiting Times:

- I kindly request information on the current waiting times for the Pulmonary Rehabilitation and Talking Therapy services. Specifically, I am interested in knowing the average waiting time from referral to the commencement of these programs. Having an understanding of the waiting times will aid in managing expectations and planning for individuals seeking these services.

3. Retention Rates:

- It would be greatly appreciated if you could provide me with the retention rates for the Pulmonary Rehabilitation and Talking Therapy services. This information refers to the

percentage of individuals who complete the full duration of the program. Knowing the retention rates will give insight into the effectiveness and engagement of the services provided.

4. Drop Out Rates:

- I would also like to request information on the drop out rates for the Pulmonary Rehabilitation and Talking Therapy services. This refers to the percentage of individuals who start the program but do not complete it. Understanding the drop out rates will help in identifying any potential challenges or barriers that individuals may face during their participation in these programs.

Response

NENC ICB are not the holders of this information. You will be best placed to contact the providers of these services, the Mental Health Trusts within the NENC ICB area. Contact details:-

NENC Mental Health Hospital FTs	Email
Cumbria, Northumberland, Tyne & Wear NHS FT	foi@cntw.nhs.uk
Tees, Esk & Wear Valley NHS FT	tewv.foi@nhs.net

If you have any queries or wish to discuss the information supplied, please do not hesitate to contact me on the above telephone number or at the above address.

If you are unhappy with the service you have received in relation to your request and wish to make a complaint or request a review of our decision, you should write to the Senior Governance Manager using the contact details at the top of this letter quoting the appropriate reference number.

If you are not content with the outcome your complaint, you may apply directly to the Information Commissioner for a decision. Generally, the Information Commissioner cannot make a decision unless you have exhausted the complaints procedure provided by The North of England Commissioning Support Unit.

The Information Commissioner can be contacted at:

Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF

www.ico.gov.uk

Any information we provide following your request under the Freedom of Information Act will not confer an automatic right for you to re-use that information, for example to publish it. If you wish to re-use the information that we provide and you do not specify this in your initial application for information then you must make a further request for its re-use as per the Re-Use of Public Sector Information Regulations 2015 www.legislation.gov.uk . This will not affect your initial information request.

Yours sincerely

Hilary Murphy

Hilary Murphy
Information Governance Officer