

Our Reference North East and North Cumbria ICB\
FOI ICB 26–229

North East and North Cumbria ICB
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By Email

24 August 2026

Dear Applicant

Freedom of Information Act 2000 – Request for Information – NHS North East and North Cumbria Integrated Care Board (NENC ICB)

Thank you for your request received on 5 August 2026 for information held by NHS North East and North Cumbria Integrated Care Board (the ICB) under the provisions of the Freedom of Information Act 2000. The ICB covers the areas of County Durham, Newcastle Gateshead, North Cumbria, North Tyneside, Northumberland, South Tyneside, Sunderland, and Tees Valley.

Please find the information you requested on behalf of the ICB as follows.

Your Request

Under the Freedom of Information Act 2000, I would like to request information regarding your Integrated Urgent Care (IUC) services. Please could you provide the following:

1. *Current providers:* The name of the organisation(s) currently contracted to deliver:
 - a. NHS 111 services
 - b. Clinical Assessment Service (CAS)
 - c. GP Out of Hours (OOH) services
2. *Contract timelines:* For each of the above services:
 - a. Contract start date
 - b. Initial contract term
 - c. Details of any extension options (including duration)
 - d. Current contract end date (stating whether extensions have been or have been confirmed that they will be exercised)
3. *Contract value:* The total annual contract value (or most recent annual spend) for each service.
4. *Future procurement timing:* The expected timeframe (month and year if available) for the next procurement or re-procurement of IUC services.
5. *Procurement approach:* Whether the ICB expects to:
 - a. Re-procure IUC services as a single contract, or
 - b. Split services into separate procurements (e.g. NHS 111, CAS, OOH)

6. *Procurement route:* The anticipated procurement mechanism (e.g. Provider Selection Regime, competitive procurement), where this has been determined.
7. *Market engagement:* Details of any market engagement activity undertaken or planned in relation to future IUC procurement (e.g. PINs, supplier engagement events), including indicative timing where available.

If any of this information is already publicly available, please provide links where possible.

Our Response

We can confirm, as per Section 1(1) of the Freedom of Information Act 2000, the ICB does hold the information requested.

1. Please refer to the attached spreadsheet.
2. Please refer to the attached spreadsheet.
3. Please refer to the attached spreadsheet.
4. Please refer to the attached spreadsheet.
5. No procurement decision has been made at this time.
6. Please refer to the attached spreadsheet.
7. The ICB has not conducted or planning to conduct any market engagement at this time.

In accordance with the Information Commissioner's directive on the disclosure of information under the Freedom of Information Act 2000 your request will form part of our disclosure log. Therefore, a version of our response which will protect your anonymity will be posted on the NHS ICB website <https://northeastnorthcumbria.nhs.uk/>.

If you have any queries or wish to discuss the information supplied, please do not hesitate to contact me on the above telephone number or at the above address.

If you are unhappy with the service you have received in relation to your request and wish to request a review of our decision, you should write to the Information Governance Manager using the contact details at the top of this letter quoting the appropriate reference number.

If you are not content with the outcome your review, you do have the right of complaint to the Information Commissioner as established by section 50 of the Freedom of Information Act 2000. Generally, the Information Commissioner cannot make a decision unless you have exhausted the ICB's complaints procedure.

The Information Commissioner can be contacted at Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF or www.ico.org.uk.

Any information we provide following your request under the Freedom of Information Act will not confer an automatic right for you to re-use that information, for example to publish it. If you wish to re-use the information that we provide and you do not specify this in your initial application for information then you must make a further request for its re-use as per the Re-Use of Public Sector Information Regulations 2015 www.legislation.gov.uk. This will not affect your initial information request.

Yours faithfully

Information Governance Support Officer

**Information Governance Support Officer
North East and North Cumbria Integrated Care Board**