



North East and North Cumbria

Our Reference PA\ North East & North
Cumbria ICB\ICB455

Your Reference ICB455

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7 August 2023

By Email to

Dear

Freedom of Information Act 2000 - Request for Information – NHS North East & North Cumbria Integrated Care Board.

Thank you for your request received by North of England Commissioning Support (NECS) on 12 July 2023 for information held by NHS North East and North Cumbria Integrated Care Board (ICB) under the provisions of the Freedom of Information Act 2000.

For information Clinical Commissioning Groups ceased to exist on 30 June 2022. Services that were previously delivered by the CCG are now being delivered by the successor organisation NHS North East and North Cumbria (NENC ICB). NENC ICB covers the areas of County Durham, Gateshead, Newcastle, North Cumbria, North Tyneside, Northumberland, South Tyneside, Sunderland and Tees Valley (which covers the 5 councils that make it up – Darlington, Hartlepool, Middlesbrough, Redcar & Cleveland and Stockton-on-Tees).

Please find the information you requested on behalf of the ICB as follows;

Request

I am requesting the following information under the Freedom of Information Act:

Can you please advise which GP practices within your region are still using analogue telephony systems.

Response

Below is the information we hold on practices using analogue telephone technology.

<i>Practice name</i>
<i>PRUDHOE MEDICAL GROUP</i>
<i>AVENUE MEDICAL PRACTICE</i>
<i>STANLEY MEDICAL GROUP</i>
<i>BRIDGE END SURGERY</i>
<i>SACRISTON MEDICAL CENTRE</i>
<i>HALTWHISTLE MEDICAL GROUP</i>
<i>WEST FARM SURGERY</i>
<i>ELLISON VIEW SURGERY</i>
<i>CENTRAL SURGERY</i>
<i>KIRKOSWALD SURGERY</i>
<i>THE ADDERLANE SURGERY</i>
<i>THE DENSHAM SURGERY</i>
<i>THE DOVECOT SURGERY</i>
<i>EAST WING PRACTICE</i>
<i>SKERNE MEDICAL GROUP</i>
<i>WHITE MEDICAL GROUP</i>
<i>THE G.P.SUITE</i>
<i>ROSEWORTH SURGERY</i>
<i>MELROSE SURGERY</i>
<i>TANFIELD VIEW MEDICAL GROUP</i>
<i>PRIORY MEDICAL GROUP</i>
<i>COURT THORN SURGERY</i>
<i>ELSDON AVENUE SURGERY</i>
<i>THE GLEN MEDICAL GROUP</i>
<i>RAVENSWORTH SURGERY</i>
<i>OAKFIELDS HEALTH GROUP</i>
<i>WREKENTON MEDICAL GROUP</i>
<i>UPPER EDEN MEDICAL PRACTICE</i>
<i>DALSTON MEDICAL GROUP</i>
<i>DISTINGTON SURGERY</i>
<i>CASTLEHEAD MEDICAL CENTRE</i>
<i>VALENS MEDICAL PARTNERSHIP</i>
<i>BISHOPS CLOSE MEDICAL PRACTICE</i>
<i>TRINITY MEDICAL CENTRE</i>
<i>THE COATHAM ROAD SURGERY</i>
<i>EVENWOOD MEDICAL PRACTICE</i>

TALBOT MEDICAL CENTRE
THE HEADLAND MEDICAL CENTRE
GREAT LUMLEY SURGERY
DILSTON MEDICAL CENTRE
NELSON MEDICAL GROUP
FOUNDATIONS
BENTLEY MEDICAL PRACTICE
MARSH HOUSE MEDICAL PRACTICE
WEST RAINTON SURGERY
THE CROFT SURGERY
NEWCASTLE MEDICAL CENTRE
BELLINGHAM PRACTICE
WOODBIDGE PRACTICE
WHITLEY BAY HEALTH CENTRE
ALSTON MEDICAL PRACTICE
FOUNDATIONS -HARRIS STREET
MARINE MEDICAL GROUP
WEST VIEW SURGERY
PARK LANE SURGERY
SOUTHdene MEDICAL CENTRE
HOLLYHURST MEDICAL CENTRE
CRUDDAS PARK SURGERY
WARWICK ROAD SURGERY
COLLINGWOOD HEALTH GROUP
REDBURN PARK MEDICAL CENTRE
MALLARD MEDICAL PRACTICE
BIRBECK MEDICAL GROUP
THE HAVEN SURGERY
WEST ROAD MEDICAL CENTRE
FOREST HALL MEDICAL GROUP
PARK ROAD MEDICAL PRACT
VILLAGE MEDICAL CENTRE

In line with the Information Commissioner's directive on the disclosure of information under the Freedom of Information Act 2000 your request will form part of our disclosure log. Therefore, a version of our response which will protect your anonymity will be posted on the NHS ICB website <https://northeastnorthcumbria.nhs.uk/>.

If you have any queries or wish to discuss the information supplied, please do not hesitate to contact me on the above telephone number or at the above address.

If you are unhappy with the service you have received in relation to your request and wish to make a complaint or request a review of our decision, you should write to the Senior Governance Manager using the contact details at the top of this letter quoting the appropriate reference number.

If you are not content with the outcome your complaint, you may apply directly to the Information Commissioner for a decision. Generally, the Information Commissioner cannot make a decision unless you have exhausted the complaints procedure provided by The North of England Commissioning Support Unit.

The Information Commissioner can be contacted at:

Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF

www.ico.org.uk

Any information we provide following your request under the Freedom of Information Act will not confer an automatic right for you to re-use that information, for example to publish it. If you wish to re-use the information that we provide and you do not specify this in your initial application for information then you must make a further request for its re-use as per the Re-Use of Public Sector Information Regulations 2015 www.legislation.gov.uk . This will not affect your initial information request.

Yours sincerely

Paul Atkinson

Paul Atkinson
Information Governance Officer