

Our Reference      North East and North Cumbria ICB\  
FOI ICB 25-074

North East and North Cumbria ICB  
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By Email

16 June 2025

Dear Applicant

**Freedom of Information Act 2000 – Request for Information – NHS North East and North Cumbria Integrated Care Board (NENC ICB)**

Thank you for your request received on 3 June 2025 for information held by NHS North East and North Cumbria Integrated Care Board (the ICB) under the provisions of the Freedom of Information Act 2000. The ICB covers the areas of County Durham, Newcastle Gateshead, North Cumbria, North Tyneside, Northumberland, South Tyneside, Sunderland, and Tees Valley.

Please find the information you requested on behalf of the ICB as follows.

**Your Request**

Under the Freedom of Information Act 2000 I would like to request the following information from your organisation:

How much was spent on translation and interpretation costs over the last five financial years (2020/21, 2021/22, 2022/23, 2023/24, 2024/25)?

Please could this data be broken down into a total sum over the five years and also broken down by each financial year.

Please can a separate list of the top five languages incurring the highest cost in the financial year 2024/25 also be included, with how much was spent on each language.

**Our Response**

In line with your rights under section 1(1)(a) of the Act to be informed whether information is held, we confirm the ICB holds some of the information requested. Interpretation was transferred from NHS England to the ICB in July 2023, so we can provide information from this date. The total amounts are in the table below, invoices received by NENC ICB do not include a breakdown of languages.

Financial Year	Interpretation Costs
2023/24	£1,279,366
2024/25	£1,415,456

We have determined that the information prior to July 2023 is held by NHS England.

In accordance with our duty under s.16 of the FOIA to provide reasonable advice and assistance to an individual requesting information, NHS England's freedom of information email address is [england.contactus@nhs.net](mailto:england.contactus@nhs.net) Please write "Freedom of Information" in the subject line.

In accordance with the Information Commissioner's directive on the disclosure of information under the Freedom of Information Act 2000 your request will form part of our disclosure log. Therefore, a version of our response which will protect your anonymity will be posted on the NHS ICB website <https://northeastnorthcumbria.nhs.uk/>.

If you have any queries or wish to discuss the information supplied, please do not hesitate to contact me on the above telephone number or at the above address.

If you are unhappy with the service you have received in relation to your request and wish to request a review of our decision, you should write to the Senior Governance Manager using the contact details at the top of this letter quoting the appropriate reference number.

If you are not content with the outcome your review, you do have the right of complaint to the Information Commissioner as established by section 50 of the Freedom of Information Act 2000. Generally, the Information Commissioner cannot make a decision unless you have exhausted the ICB's complaints procedure.

The Information Commissioner can be contacted at Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF or [www.ico.org.uk](http://www.ico.org.uk).

Any information we provide following your request under the Freedom of Information Act will not confer an automatic right for you to re-use that information, for example to publish it. If you wish to re-use the information that we provide and you do not specify this in your initial application for information then you must make a further request for its re-use as per the Re-Use of Public Sector Information Regulations 2015 [www.legislation.gov.uk](http://www.legislation.gov.uk). This will not affect your initial information request.

Yours faithfully

*Information Governance Support Officer*

**Information Governance Support Officer  
North East and North Cumbria Integrated Care Board**