

Our Reference      North East and North Cumbria ICB\  
FOI ICB 25-022

**North East and North Cumbria ICB**  
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By Email

30 April 2025

Dear Applicant

**Freedom of Information Act 2000 – Request for Information – NHS North East and North Cumbria Integrated Care Board (NENC ICB)**

Thank you for your request received on 10 April 2025 for information held by NHS North East and North Cumbria Integrated Care Board (the ICB) under the provisions of the Freedom of Information Act 2000. The ICB covers the areas of County Durham, Newcastle Gateshead, North Cumbria, North Tyneside, Northumberland, South Tyneside, Sunderland, and Tees Valley.

Please find the information you requested on behalf of the ICB as follows.

**Your Request**

I am looking for some information to be answered under the Freedom of Information Act relating to the capacity and access payment (CAP) scheme. Funding for this was split into two parts for PCNs in 2024/25– the first 70% was a capacity and access support payment (CASP), and the second 30% was a capacity and access improvement payment (CAIP), based on performance. This was outlined in the Network Contract DES 2024/25.

My questions are as follows:

1. What was the total amount of funding available to PCNs in your ICB area for the capacity and access improvement payment scheme (CAP) as a whole in 2024/25?
2. And please can you break down the total amount of funding that was available to PCNs via CASP payments in 2024/25 (70% of the total scheme funding)?
3. And what was the total amount of funding available to PCNs in your ICB area for the CAIP payments in 2024/25 (the 30% amount - scheme details outlined above)?
4. How many PCNs in your ICB area received the national capacity and access support payment (CASP) in 2024/25?
5. How many PCNs in your ICB area received any money via the local capacity and access improvement payments (CAIP) in 2024/25?

6. Can you please provide the amount of CAIP money received by each PCN in 2024/25? Please provide this both as an amount in pounds and as a percentage of what they were entitled to receive.
7. If the answer to number 5 was less than 100%, can you please state why?
8. These CAIP payments were split into three criteria – better digital telephony, simpler online requests and faster care navigation, assessment and response. Please provide for each PCN in your ICB the amount received per criteria in both amount in pounds and percentage in 2024/25.
9. In the previous year, 2023/24, how many PCNs received any money via the local capacity and access improvement payments (CAIP)?
10. Can you please provide the amount of CAIP money received by each PCN in 2023/24? Please provide this both as an amount in pounds and as a percentage of what they were entitled to receive.
11. If the answer to number 10 was less than 100%, can you please state why?
12. These CAIP payments were split into three criteria in 2023/24 – patient experience of contact, ease of access and demand management, and accuracy of recording in appointment books. Please provide for each PCN in your ICB the amount received per criteria.
13. Who within your ICB assessed the delivery of the plans in 2024/25?
14. Under what criteria was the delivery of the plan assessed in 2024/25?
15. When were/will the payments be delivered to PCNs in 2024/25?
16. How much CAIP funding was not allocated to PCNs in your ICB area in 2024/25?
17. How much CAIP funding was not allocated to PCNs in your ICB area in 2023/24?
18. What did the ICB do with the funding that wasn't distributed to PCNs via these payments in 2024/25?
19. What did the ICB do with the funding that wasn't distributed to PCNs via these payments in 2023/24?

## **Our Response**

We can confirm, as per Section 1(1) of the Freedom of Information Act 2000, the ICB does hold the information requested.

1. The total amount of funding available to PCNs in your ICB area for the capacity and access improvement payment scheme (CAP) as a whole in 2024/25 was £15,834,374.
2. The total amount of funding that was available to PCNs via CASP payments in 2024/25 (70% of the total scheme funding) was £11,083,589.
3. The total amount of funding available to PCNs in your ICB area for the CAIP payments in 2024/25 was £4,750,785.
4. 67 PCNs in the NENC ICB area received the national capacity and access support payment (CASP) in 2024/25.
5. 65 PCNs in your ICB area received any money via the local capacity and access improvement payments (CAIP) in 2024/25, as at 14 April 2025. Please note, this figure includes PCNs due to be paid at the end of April or May 2025.
6. The attached spreadsheet shows the amount of CAIP money received by each PCN in 2024/25. The figures include PCNs due to be paid at the end of April or May 2025.
7. Where the answer to number 5 was less than 100%, this is because final queries are currently being worked through. The NHSE CAIP guidance allows the ICB until June 2025 to pay PCNs.
8. Please refer to the response to question 6.
9. In 2023/24, 67 PCNs received money via the local capacity and access improvement payments (CAIP).
10. The attached spreadsheet shows the amount of CAIP money received by each PCN in 2023/24.

11. All PCNs received 100% of the payment in 2023/24.
12. Please refer to the spreadsheet completed for question 10.
13. There was no requirement within the NHSE CAIP guidance for a plan to be delivered or assessed in 2024/25.
14. There was no requirement within the NHSE CAIP guidance for a plan to be delivered or assessed in 2024/25.
15. Payments have been made throughout 2024/25 and will be made up until June 2025.
16. NENC ICB does not yet hold this information. The ICB has until June 2025 to make final payments.
17. There was zero CAIP funding was not allocated to NENC PCNs in 2023/24.
18. The ICB is still processing 2024/25 payments and final figures have not yet been determined.
19. Please refer to the response to question 11.

In accordance with the Information Commissioner's directive on the disclosure of information under the Freedom of Information Act 2000 your request will form part of our disclosure log. Therefore, a version of our response which will protect your anonymity will be posted on the NHS ICB website <https://northeastnorthcumbria.nhs.uk/>.

If you have any queries or wish to discuss the information supplied, please do not hesitate to contact me on the above telephone number or at the above address.

If you are unhappy with the service you have received in relation to your request and wish to request a review of our decision, you should write to the Senior Governance Manager using the contact details at the top of this letter quoting the appropriate reference number.

If you are not content with the outcome your review, you do have the right of complaint to the Information Commissioner as established by section 50 of the Freedom of Information Act 2000. Generally, the Information Commissioner cannot make a decision unless you have exhausted the ICB's complaints procedure.

The Information Commissioner can be contacted at Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF or [www.ico.org.uk](http://www.ico.org.uk).

Any information we provide following your request under the Freedom of Information Act will not confer an automatic right for you to re-use that information, for example to publish it. If you wish to re-use the information that we provide and you do not specify this in your initial application for information then you must make a further request for its re-use as per the Re-Use of Public Sector Information Regulations 2015 [www.legislation.gov.uk](http://www.legislation.gov.uk). This will not affect your initial information request.

Yours faithfully

*Information Governance Support Officer*

**Information Governance Support Officer  
North East and North Cumbria Integrated Care Board**