



## North East and North Cumbria

Our Reference      North East and North Cumbria ICB\  
FOI ICB 25–102

North East and North Cumbria ICB  
Pemberton House  
Colima Avenue  
Sunderland Enterprise Park  
Sunderland  
SR5 3XB

Tel: 0191 512 8484  
E-mail: [nencicb.foi@nhs.net](mailto:nencicb.foi@nhs.net)

By Email

2 July 2025

Dear Applicant

### **Freedom of Information Act 2000 – Request for Information – NHS North East and North Cumbria Integrated Care Board (NENC ICB)**

Thank you for your request received on 10 June 2025 for information held by NHS North East and North Cumbria Integrated Care Board (the ICB) under the provisions of the Freedom of Information Act 2000. The ICB covers the areas of County Durham, Newcastle Gateshead, North Cumbria, North Tyneside, Northumberland, South Tyneside, Sunderland, and Tees Valley.

Please find the information you requested on behalf of the ICB as follows.

#### **Your Request**

Can you please assist in confirming when Amcare Limited Dispensing Appliance Contractor services were commissioned by the ICB (FJM24 & FT468), and the type of contract services were commissioned under. Was this a primary care contract or NHS Standard Contract? The contract type is significant in clarifying Amcare's utilisation of the NHS Identity and the specific guidelines to follow. For Information:

FJM24 – AMCARE LTD  
39B PALLION WAY  
PALLION TRADING ESTATE  
SUNDERLAND  
SR4 6SN

FT468 – AMCARE LIMITED (previously BCA Direct Limited)  
UNIT 6 WAVERLEY  
MARKET DOCK  
LONG ROW  
SOUTH SHIELDS  
NE33 1LE

## Our Response

We can confirm, as per Section 1(1) of the Freedom of Information Act 2000, the ICB holds some of the information you have requested.

Amcare Ltd are a Dispensing Appliance Contractor (DAC) included in the pharmaceutical lists for Sunderland and South Tyneside in respect of the premises listed above. A DAC specialises in supplying medical appliances prescribed by healthcare professionals for specific medical needs. DACs, operate nationally, are contracted to the NHS and are regulated by the NHS Pharmaceutical Regulations 2013.

FJM24 – AMCARE LTD – Sunderland – no start date listed on file.

FT468 – AMCARE LIMITED – South Tyneside – 26/02/2024 (following a change of ownership from BCA Direct)

In accordance with the Information Commissioner's directive on the disclosure of information under the Freedom of Information Act 2000 your request will form part of our disclosure log. Therefore, a version of our response which will protect your anonymity will be posted on the NHS ICB website <https://northeastnorthcumbria.nhs.uk/>.

If you have any queries or wish to discuss the information supplied, please do not hesitate to contact me on the above telephone number or at the above address.

If you are unhappy with the service you have received in relation to your request and wish to request a review of our decision, you should write to the Senior Governance Manager using the contact details at the top of this letter quoting the appropriate reference number.

If you are not content with the outcome your review, you do have the right of complaint to the Information Commissioner as established by section 50 of the Freedom of Information Act 2000. Generally, the Information Commissioner cannot make a decision unless you have exhausted the ICB's complaints procedure.

The Information Commissioner can be contacted at Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF or [www.ico.org.uk](http://www.ico.org.uk).

Any information we provide following your request under the Freedom of Information Act will not confer an automatic right for you to re-use that information, for example to publish it. If you wish to re-use the information that we provide and you do not specify this in your initial application for information then you must make a further request for its re-use as per the Re-Use of Public Sector Information Regulations 2015 [www.legislation.gov.uk](http://www.legislation.gov.uk). This will not affect your initial information request.

Yours faithfully

*Information Governance Support Officer*

**Information Governance Support Officer  
North East and North Cumbria Integrated Care Board**