

REPORT CLASSIFICATION	✓	CATEGORY OF PAPER	✓
Official	✓	Proposes specific action	
Official: Sensitive Commercial		Provides assurance	✓
Official: Sensitive Personal		For information only	

BOARD

30 SEPTEMBER 2025

Report Title:

**North East and North Cumbria (NENC) ICB:
Integrated Delivery Report August 2025**

Purpose of report

This report is the first edition of a bi-annual version of the newly formatted NENC Integrated Delivery Report (IDR) for 2025/26 which incorporates a full suite of metrics (including quarterly and annual metrics). The report continues to provide an overview of quality, performance and finance and aligns to the new 2025/26 operating framework and draft NHS Performance Assessment Framework (NPAF) [NHS England » The NHS Performance Assessment Framework for 2025/26](#) for 2025/26.

The report uses published performance and quality data largely covering June and July 2025 for the monthly metrics. Less frequently reported metrics specify the latest available data point for reporting purposes. Finance data is for July 2025 (Month 4).

Key points

The number of metrics and supporting narrative in the 2025/26 IDR has been streamlined taking into account suggestions within NHSE's [An Insightful Board](#). A broader range of metrics are reviewed and monitored through strategic programmes and through ICB oversight and contracting arrangements.

The executive summary of the report notes key changes from the previous report as well as highlighting key points of note, it also details key successes and challenges for this period in NENC.

All monthly reported metrics will be included within the IDR on a monthly basis. Key updates will be received from the programme areas for the detailed report on a bi-monthly basis. In addition, twice a year (August and February) the report will be expanded to incorporate a wider suite of quarterly and annual metrics.

This report was received by the Finance Performance and Investment Committee on 4 September 2025. The following points were noted:

- Community services waiting list deep dive presentation was received.
- Elective Recovery continues to be challenged, and periods of industrial action have impacted planned elective activity
- The draft ICB winter plan was presented at Board underpinned by extensive UEC improvements to be implemented ahead of and during the winter period
- North Cumbria Integrated Care NHS Foundation Trust and South Tees NHS Foundation Trust remain in NHS England tiering for Cancer (tier 2). Newcastle upon Tyne Hospitals NHS Foundation Trust has been de-escalated.
- Continuing Health Care has seen an improved position in the number of referrals completed within 28 days
- North East and North Cumbria has seen an improvement across 6 key GP patient experience metrics in March 2025 compared to March 2024.

This report was received by the ICB Executive Committee on 9 September 2025 for review and assurance.

Additional information was requested in relation to the variation in bowel and breast screening rated across NENC with key actions being undertaken to address this.

This report was received by the ICB Quality Safety Committee on 11 September 2025 for review and assurance.

A full appendix of all key metrics is available on request.

NHS Oversight Framework segmentation

Following publication of this report, NHSE has published a summary view of how NHS trusts are performing across a range of service areas including urgent and emergency care, elective care, mental health and more. Based on their performance in these service areas, along with other considerations, such as financial performance (deficits), each trust has been placed into one of four core segments.

Segment 1 represents the organisations with the narrowest range of challenges (i.e. the best performing) while segment 4 contains those with the broadest (i.e. the most challenged). Trusts in the lower performing segments (3 and 4) are likely to receive additional support to help them improve, however this support can be deployed to any organisation, where it is needed.

Within NENC, Trusts have been placed into segments as follows:

- Segment 1: Northumbria HC FT
- Segment 2: North Tees and Hartlepool FT, South Tyneside and Sunderland FT, Newcastle Hospitals FT, Tees Esk and Wear Valleys FT and NEAS
- Segment 3: Gateshead Health FT, South Tees FT, and County Durham and Darlington FT
- Segment 4: Cumbria Northumberland Tyne and Wear FT and North Cumbria Integrated Care FT

These ratings will be included within the appendices of the September IDR moving forward.

Community Waiting Times

The Board is receiving a 'deep dive' presentation on community waiting times this month. It shows that the recent growth in the community waiting list is largely down to two factors: counting changes and the growth in waits for a provider within the NENC footprint with a national catchment, of which only 9% resides within NENC.

Risks and issues

The overarching risk as detailed in the ICB risk register is failure to deliver the 2025/26 operational planning objectives; specific risks and issues are detailed within the report.

Assurances and supporting documentation

- Review by ICB Committees.
- Oversight framework being implemented across NENC.
- Actions being undertaken as highlighted in body of report.
- Further detailed actions available through local assurance processes.

Recommendation/action required

Board members are asked to receive the report for information and assurance.

Acronyms and abbreviations explained

- **AMR** - Antimicrobial resistance
- **CAS** – Central Alerting System
- **Caseness** - Caseness is the term used when a referral is assessed as being a clinical case. This is determined by the scores which are recorded using tools designed to measure anxiety and depression. If patients score above the clinical/non-clinical cut-off for anxiety, depression or both, they are classified as clinical cases.
- **C. Difficile** – Clostridium Difficile
- **CDDFT** – County Durham and Darlington NHS Foundation Trust
- **CNST** – Clinical Negligence Scheme for Trusts
- **CNTWFT** – Cumbria, Northumberland, Tyne and Wear NHS Foundation Trust

- **CQC** – Care Quality Commission – independent regulator of health and social care in England
- **CYP** – Children and Young People
- **E.Coli** – Escherichia coli
- **FFT** - Friends and Family Test
- **FT** - Foundation Trust
- **GHFT** - Gateshead Health NHS Foundation Trust
- **GNBSI** – Gram-Negative bloodstream Infections
- **GP** - General Practitioner
- **HCAI** – Healthcare Associated Infections
- **IPC** - Infection Prevention and Control
- **MRSA** – Methicillin-resistant Staphylococcus aureus
- **MSSA** – Methicillin-sensitive Staphylococcus aureus
- **NCICFT** – North Cumbria Integrated Care Foundation Trust
- **NEAS** – North East Ambulance Service Foundation Trust
- **NENC** - North East and North Cumbria
- **NHCFT** – Northumbria Healthcare NHS Foundation Trust
- **NHS LTP** – Long Term Plan – the plan sets out a number of priorities for healthcare over the next 10 years, published in 2019.
- **NHS OF** – NHS Oversight Framework which outlines NHSE’s approach to NHS Oversight and is aligned with the ambitions set in the NHS Long Term Plan
- **NTHFT** – North Tees and Hartlepool NHS Foundation Trust
- **NuTHFT** – Newcastle upon Tyne Hospitals NHS FT
- **PSIRF** – Patient Safety Incident Response Framework
- **QIPP** – Quality, Innovation, Productivity and prevention – Large scale programme introduced across the NHS to ensure the NHS delivers more for the same funding
- **QRG** – Quality Review Groups
- **RCA** – Root Cause Analysis
- **Recovery (TTAD)**: A patient moves to recovery if their symptoms were considered a clinical case at the start of their treatment (that is, their symptoms exceed a defined threshold as measured by scoring tools) and not a clinical case at the end of their treatment.
- **RI TTAD - Reliable improvement (TTAD)**: A patient has shown reliable improvement if there is a significant improvement in their condition following a course of treatment, measured by the difference in their first and last score.
- **SI** – Serious Incident
- **SIRMS** – Safeguard Incident Risk Management System
- **SII - Slope index of inequality** – measure of social gradient ie difference in score between the least and most deprived IMD in NENC
- **SPC** – Statistical Process Control – An analytical technique which plots data over time, it helps us understand variation and in doing so guides us to take the most appropriate action.
- **SCC** - Strategic Co-ordination Centre
- **STSFT** South Tyneside and Sunderland NHS FT
- **STHFT** – South Tees Hospitals NHS FT
- **TEWVFT** – Tees, Esk and Wear Valleys NHS FT
- **TTAD**– Talking Therapies for Anxiety and Depression – NHS service designed to offer short term psychological therapies to people suffering from anxiety, depression and stress.
- **UEC** – Urgent and Emergency Care
- **YTD** – Year to Date

Executive Committee Approval	9 September 2025
Sponsor/Approving Executive Director	Jacqueline Myers, Chief Strategy Officer
Date approved by Executive Director	18 September 2025
Report author	Claire Park, Strategic Head of Planning and Performance
Link to ICP strategy priorities (please tick all that apply)	
Longer and Healthier Lives	✓
Fairer Outcomes for All	✓
Better Health and Care Services	✓

Giving Children and Young People the Best Start in Life						✓
Relevant legal/statutory issues						
Note any relevant Acts, regulations, national guidelines etc						
Any potential/actual conflicts of interest associated with the paper? (please tick)	Yes		No		N/A	✓
Equality analysis completed (please tick)	Yes		No		N/A	✓
If there is an expected impact on patient outcomes and/or experience, has a quality impact assessment been undertaken? (please tick)	Yes		No		N/A	✓
Essential considerations						
Financial implications and considerations	Not applicable					
Contracting and Procurement	Not applicable					
Local Delivery Team	Not applicable					
Digital implications	Not applicable					
Clinical involvement	Not applicable					
Health inequalities	Not applicable					
Patient and public involvement	Not applicable					
Partner and/or other stakeholder engagement	Not applicable					
Other resources	Not applicable					