

Our Reference North East and North Cumbria ICB\
FOI ICB 25-337

North East and North Cumbria ICB
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By Email

24 November 2025

Dear Applicant

Freedom of Information Act 2000 – Request for Information – NHS North East and North Cumbria Integrated Care Board (NENC ICB)

Thank you for your request received on 19 November 2025 for information held by NHS North East and North Cumbria Integrated Care Board (the ICB) under the provisions of the Freedom of Information Act 2000. The ICB covers the areas of County Durham, Newcastle Gateshead, North Cumbria, North Tyneside, Northumberland, South Tyneside, Sunderland, and Tees Valley.

Please find the information you requested on behalf of the ICB as follows.

Your Request

The [NHS England Violence Prevention and Reduction Programme](#) aims to support NHS organisations and systems to embed a culture where our NHS colleagues feel supported, safe, and secure at work. The NHS violence prevention and reduction (VPR) standard complements existing health and safety legislation and supports NHS organisations to address violence against NHS staff. Within this context I would be grateful for the following information:

1. Strategy – please provide a copy or signpost to your violence prevention and reduction strategy, or any equivalent document that details your ICB's approach to reducing violence, aggression, abuse, or anti-social behaviour against the healthcare workforce. If none exist, please indicate what governance process is in place for this purpose.
2. Information sharing – please indicate what systems or processes (if any) are in place to share information about patients or individuals with a history of violent or abusive behaviour between the various healthcare system partners and local authorities. This refers to any policies, procedures, guidance, agreements, frameworks, or memoranda of understanding that exist to enable data/information sharing between hospitals, primary care partners, ambulance trusts, community providers, social services, police, local authorities, and any other public / statutory bodies operating within the ICS.

3. IT system or digital platform – please state if there is any third party or in-house technology that is used to share data and information between system partners in respect of violence prevention or reduction. If available please specify the name of the digital system or application, and the supplier or developer.

Our Response

We can confirm, as per Section 1(1) of the Freedom of Information Act 2000, the ICB holds some of the information you have requested.

1. Please find a copy of the ICB's Violence Aggression Abuse Management Policy attached.
2. As a non-public facing organisation, the ICB does not hold such agreements; we would work with the police on a case-by-case basis. SDE is also a non-public facing body and will use the ICB policies and guidance.
3. NENC ICB uses the Safeguard Incident and Risk Management System (SIRMS) to share information.

In accordance with the Information Commissioner's directive on the disclosure of information under the Freedom of Information Act 2000 your request will form part of our disclosure log. Therefore, a version of our response which will protect your anonymity will be posted on the NHS ICB website <https://northeastnorthcumbria.nhs.uk/>.

If you have any queries or wish to discuss the information supplied, please do not hesitate to contact me on the above telephone number or at the above address.

If you are unhappy with the service you have received in relation to your request and wish to request a review of our decision, you should write to the Information Governance Manager using the contact details at the top of this letter quoting the appropriate reference number.

If you are not content with the outcome your review, you do have the right of complaint to the Information Commissioner as established by section 50 of the Freedom of Information Act 2000. Generally, the Information Commissioner cannot make a decision unless you have exhausted the ICB's complaints procedure.

The Information Commissioner can be contacted at Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF or www.ico.org.uk.

Any information we provide following your request under the Freedom of Information Act will not confer an automatic right for you to re-use that information, for example to publish it. If you wish to re-use the information that we provide and you do not specify this in your initial application for information then you must make a further request for its re-use as per the Re-Use of Public Sector Information Regulations 2015 www.legislation.gov.uk. This will not affect your initial information request.

Yours faithfully

Information Governance Support Officer

Information Governance Support Officer
North East and North Cumbria Integrated Care Board