

Our Reference North East and North Cumbria ICB\
FOI ICB 26–172

North East and North Cumbria ICB
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By Email

29 July 2026

Dear Applicant

Freedom of Information Act 2000 – Request for Information – NHS North East and North Cumbria Integrated Care Board (NENC ICB)

Thank you for your request received on 7 July 2026 for information held by NHS North East and North Cumbria Integrated Care Board (the ICB) under the provisions of the Freedom of Information Act 2000. The ICB covers the areas of County Durham, Newcastle Gateshead, North Cumbria, North Tyneside, Northumberland, South Tyneside, Sunderland, and Tees Valley.

Please find the information you requested on behalf of the ICB as follows.

Your Request

I am making this request under the Freedom of Information Act 2000. This request is being sent to all Integrated Care Boards in England to allow comparison of commissioning approaches.

Please provide the following information held by your Integrated Care Board, as at the most recent date for which data is available (please state the date to which any figures relate). If your ICB records this information separately by service area (for example Continuing Healthcare versus domiciliary or community care), please provide the data for the most relevant category or clearly note which service area the figures relate to.

1. How many care packages is your ICB currently commissioning on a spot-purchase basis from providers who are on an organised framework agreement or Dynamic Purchasing System (DPS)? Please break this down by:
 - HCA-led packages
 - Registered Nurse-led packages
2. What is the average charge rate for the spot-purchased packages identified in question 1? Please provide the average hourly rate (or other applicable unit) broken down by HCA-led and Registered Nurse-led packages.
3. For the spot-purchased packages identified in question 1, are any additional fees charged in addition to the standard hourly rate (for example: invoice processing fees, bank holiday

premiums, mileage or travel costs, administration fees, out-of-hours supplements)? If yes, please provide full details of these fees and how they are applied.

4. Please list all providers currently used by your ICB to deliver care packages on a spot-purchase basis.
5. Please list all framework agreements and Dynamic Purchasing Systems (DPS) currently in place within your ICB for the commissioning of care packages. For each framework or DPS, please indicate:
 - Whether it is divided into lots (e.g. by geography or service type)
 - Whether any mandatory, maximum or minimum rates are attached to the framework/DPS or to individual lots. If yes, please provide the rates.
6. How many care packages is your ICB currently commissioning via call-off contracts or other arrangements under the frameworks and DPS listed in question 5 (i.e. not on a spot-purchase basis)?
7. For each framework or DPS currently in place, how many providers have a place on it?

If any of the information is not held, or if any part of this request is unclear, please let me know at the earliest opportunity. I would be grateful for an acknowledgement of receipt and a reference number.

I look forward to your response within the statutory 20 working days. If possible, please provide the information in Excel or a similar structured format to aid comparison across ICBs.

Our Response

1. Clarification was requested for this question. Clarification was not received and therefore no response has been provided.
2. Please refer to the response to question 1.
3. Please refer to the response to question 1.
4. Please find attached a list of all health and social care providers where the ICB holds a contract for the provision of Continuing Healthcare.
5. The ICB does not operate any frameworks or Dynamic Purchasing Systems for the commissioning of care packages.
6. As the ICB does not operate any frameworks or Dynamic Purchasing Systems, the answer is zero.
7. The ICB does not operate any frameworks or Dynamic Purchasing Systems.

In accordance with the Information Commissioner's directive on the disclosure of information under the Freedom of Information Act 2000 your request will form part of our disclosure log. Therefore, a version of our response which will protect your anonymity will be posted on the NHS ICB website <https://northeastnorthcumbria.nhs.uk/>.

If you have any queries or wish to discuss the information supplied, please do not hesitate to contact me on the above telephone number or at the above address.

If you are unhappy with the service you have received in relation to your request and wish to request a review of our decision, you should write to the Information Governance Manager using the contact details at the top of this letter quoting the appropriate reference number.

If you are not content with the outcome your review, you do have the right of complaint to the Information Commissioner as established by section 50 of the Freedom of Information Act 2000.

Generally, the Information Commissioner cannot make a decision unless you have exhausted the ICB's complaints procedure.

The Information Commissioner can be contacted at Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF or www.ico.org.uk.

Any information we provide following your request under the Freedom of Information Act will not confer an automatic right for you to re-use that information, for example to publish it. If you wish to re-use the information that we provide and you do not specify this in your initial application for information then you must make a further request for its re-use as per the Re-Use of Public Sector Information Regulations 2015 www.legislation.gov.uk. This will not affect your initial information request.

Yours faithfully

Information Governance Support Officer

**Information Governance Support Officer
North East and North Cumbria Integrated Care Board**