

Item: 17
Enclosure: 9i



## North East and North Cumbria

REPORT CLASSIFICATION	✓	CATEGORY OF PAPER	✓
Official	✓	Proposes specific action	
Official: Sensitive Commercial		Provides assurance	✓
Official: Sensitive Personal		For information only	

BOARD MEETING	
27 September 2022	
<b>Report Title:</b>	<b>Integrated Delivery Update Report</b>
<b>Purpose of report</b>	
To provide the Board with an integrated delivery report providing a high-level and parallel overview of quality, performance and outcomes, and finance for the North East and North Cumbria Integrated Care System (NENC ICS).	
<b>Key points</b>	
<p>The integrated delivery report is structured around the 2022/23 planning priorities and linked to the system oversight framework (SOF) which applies to all integrated care systems (ICSs), NHS trusts and foundation trusts to provide oversight of our delivery of the NHS Long Term Plan (LTP) commitments.</p> <p>This report provides the NENC position in relation to the 2022/23 planning priorities and the themes set out in the 2022/23 SOF.</p> <p>Key themes of the report and areas of focus:</p> <ul style="list-style-type: none"> <li>• Health inequalities are increasing in some areas across NENC and work continues to understand variation at local level</li> <li>• Increased and continued patient demand for all primary care services with a total of 1.4m appointments during July 22 with 4.75% DNAs. 70.37% of all appointments were delivered face to face</li> <li>• Plans are underway to transform and build community services capacity to deliver more care at home and improve hospital discharge across NENC ICS which remains a challenge</li> <li>• A&amp;E four hour wait performance continues to be a pressure due to volatile activity levels in the urgent care system with Type 1 performance still under significant pressure. August performance against the four hour standard (95%) is at 76.5% which compares favourably to the national performance of 71.4%</li> <li>• The ambulance sector is under significant and sustained pressure. Increasing demand and fundamental changes to the nature of health economy are adversely affecting performance. The North East Ambulance Service NHS Foundation Trust (NEAS) is</li> </ul>	

<p>meeting the category 1 ambulance response times standard in August, however category 2 response times are not being met</p> <ul style="list-style-type: none"> <li>• There was an average of 70.81 hours lost per day due to ambulance handover delays in NENC (August 2022)</li> <li>• Referral to treatment standards (RTT) have been impacted by recent waves of Covid-19 and associated workforce pressures. The NENC ICS is within its plan to have no more than 55 104+ week waiters remaining at the end of August. Both 52 and 78 week waiters are increasing at a level above plan with associated increases in waiting lists</li> <li>• The NENC ICS is not currently achieving the faster diagnosis standard with significant challenges at some Trusts in relation to 62 day backlogs</li> <li>• The NENC ICS is performing well in its increased delivery of SMI health checks</li> <li>• The 21/22 LTP learning disability health checks target has been delivered by the NENC ICS and work is progressing in 22/23 to increase the number of checks.</li> </ul>						
<b>Risks and issues</b>						
<ul style="list-style-type: none"> <li>• Growing Health Inequalities</li> <li>• Systemwide workforce pressures</li> <li>• Spinal 104+ waiters</li> <li>• Urgent care and discharges remain pressured across the NENC ICS</li> <li>• Ambulance response times and handover delays</li> <li>• Cancer 62 day backlogs</li> </ul>						
<b>Assurances</b>						
<ul style="list-style-type: none"> <li>• Actions being undertaken as highlighted in body of report</li> <li>• Further detailed actions available through local assurance processes</li> </ul>						
<b>Recommendation/Action Required</b>						
The Board is asked to receive the report for information and assurance.						
<b>Sponsor/approving director</b>	Jacqueline Myers Executive Director of Strategy and System Oversight					
<b>Report author</b>	Claire Dovell, Performance Manager					
<b>Link to ICB corporate aims (please tick all that apply)</b>						
CA1: Improve outcomes in population health and healthcare						✓
CA2: tackle inequalities in outcomes, experience and access						✓
CA3: Enhance productivity and value for money						✓
CA4: Help the NHS support broader social and economic development						✓
<b>Relevant legal/statutory issues</b>						
Health and Care Act 2022						
<b>Any potential/actual conflicts of interest associated with the paper? (please tick)</b>	<b>Yes</b>		<b>No</b>		<b>N/A</b>	✓
If yes, please specify						
<b>Equality analysis completed (please tick)</b>	<b>Yes</b>		<b>No</b>		<b>N/A</b>	✓

<b>If there is an expected impact on patient outcomes and/or experience, has a quality impact assessment been undertaken? (please tick)</b>	<b>Yes</b>		<b>No</b>		<b>N/A</b>	<input checked="" type="checkbox"/>
<b>Key implications</b>						
<b>Are additional resources required?</b>	N/A					
<b>Has there been/does there need to be appropriate clinical involvement?</b>	N/A					
<b>Has there been/does there need to be any patient and public involvement?</b>	N/A					
<b>Has there been/does there need to be partner and/or other stakeholder engagement?</b>	N/A					