

Our Reference North East and North Cumbria ICB\
FOI ICB 26–211

North East and North Cumbria ICB
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By Email

28 July 2026

Dear Applicant

Freedom of Information Act 2000 – Request for Information – NHS North East and North Cumbria Integrated Care Board (NENC ICB)

Thank you for your request received on 27 July 2026 for information held by NHS North East and North Cumbria Integrated Care Board (the ICB) under the provisions of the Freedom of Information Act 2000. The ICB covers the areas of County Durham, Newcastle Gateshead, North Cumbria, North Tyneside, Northumberland, South Tyneside, Sunderland, and Tees Valley.

Please find the information you requested on behalf of the ICB as follows.

Your Request

Under the Freedom of Information Act 2000, please provide information relating to loneliness and social isolation screening undertaken by NHS North East and North Cumbria Integrated Care Board during the period of 01/10/2024 (October 1st 2024) and 31/03/2026 (March 31st 2026) inclusive. This represents an 18-month period for the dataset. Please provide all instances of recorded screening not just the latest for the period.

Definitions

For the purpose of this request:

- Loneliness screening refers to any formal assessment, questionnaire, survey, risk assessment, or recorded professional judgement designed to identify loneliness.
- Social isolation screening refers to any assessment designed to identify limited social contact, isolation, or lack of social support.

Governance

1. Does your organisation currently conduct loneliness screening?
2. Does your organisation currently conduct social isolation screening?
3. Please provide copies of relevant policies, procedures, protocols, assessment templates, or guidance documents where possible.

Activity Data

A. SNOWMED CT Read Code entry within your organisation dataset

1. SNOWMED code entered within the specified dataset in Activity Data (B2.)
2. SNOWMED code description
3. SNOWMED code date of entry(s)
4. SNOWMED value code (where applicable)
5. Organisation code for source entering the SNOWMED code (and organisation name if possible)
6. Age of patient (current or at time of recording, please make explicit which is provided if provision is possible. If age cannot be provided, please provide age bandings showing children and adults aged 75 and over in distinct bandings)

B. SNOWMED CT Code Specification:

1. Codes listed below that are present on records between 01/10/2024 and 31/03/2026 inclusive (18 months, please note this is English date format)
2. Code list:

ConceptId	Term	Incl. Child Codes?
77096008	Social isolation (rejection) (finding)	No
129698004	At increased risk for loneliness (finding)	No
264887000	Not isolated (qualifier value)	No
267076002	Feeling lonely (finding)	No
286676004	Isolation - mental defense mechanism (finding)	No
405046000	Level of loneliness (observable entity)	No
422650009	Social isolation (finding)	Yes
422869001	Family isolation (finding)	No
733817003	Decreased social isolation (finding)	No
736769008	Social isolation in parenthood (finding)	No
1230392000	Not feeling lonely (finding)	No
1103811000000105	Revised University of California Los Angeles Loneliness scale score (observable entity)	No
1129581000000108	Three Item Loneliness Scale (assessment scale)	No
1103791000000109	Revised University of California Los Angeles Loneliness scale (assessment scale)	No
1103801000000108	Assessment using Revised University of California Los Angeles Loneliness scale (procedure)	No
1129571000000106	University of California Los Angeles Loneliness Scale (Version 3) (assessment scale)	No
1129651000000103	Assessment using Three Item Loneliness Scale (procedure)	No
1129711000000108	Assessment using Three Item Loneliness Scale declined (situation)	No
1129721000000102	Three Item Loneliness Scale score (observable entity)	No
1290351000000105	Parent socially isolated (situation)	No
143811000000103	Does not feel lonely (situation)	No
17081000202107	Assessment of loneliness (procedure)	No
22761000175104	At increased risk for social isolation (finding)	No
325611000000109	Feeling lonely occasionally (finding)	No

58941000087108	Management of loneliness (procedure)	No
817951000000100	Not socially isolated (situation)	No
844681000000100	Has socially isolated carer (finding)	No

Requested Outputs

Output 1: Governance statement and associated documentation. Word (docx or doc) or PDF format preferred.

Output 2: SNOWMED CT Code information preferably in a CSV or Excel (xls or xlsx) format

Output 3: Statement explaining any aspect of the request that cannot be fulfilled. Please let us know why any such part of the request cannot be met. Word (docx or doc) or PDF format preferred.

Our Response

We can confirm, as per Section 1(1) of the Freedom of Information Act 2000, the ICB on this occasion is not able to provide the requested information. In line with your rights under section 1(1)(a) of the Act to be informed whether information is held, we confirm the ICB does not hold any of the information requested. However, we have determined that the information is held by the acute and mental health hospital NHS foundation trusts (FTs) within the North East and North Cumbria region.

In accordance with our duty under s.16 of the FOIA to provide reasonable advice and assistance to an individual requesting information, we have provided the FOI contacts for those foundation trusts.

NENC Acute Hospital FTs	Email/Online portal
County Durham and Darlington NHS FT	cdda-tr.cddftfoi@nhs.net
Gateshead Health NHS FT	ghnt.foi.enquiries@nhs.net
North Cumbria Integrated Care NHS FT	foirequest@cumbria.nhs.uk
North Tees and Hartlepool NHS FT	nth-tr.foi@nhs.net
Northumbria Healthcare NHS FT	foi@northumbria.nhs.uk
South Tees Hospitals NHS FT	stees.foi.admin@nhs.net
South Tyneside and Sunderland NHS FT	stsft@infreemation.co.uk
The Newcastle upon Tyne Hospitals NHS FT	https://www.newcastle-hospitals.nhs.uk/help/foi/

NENC Mental Health Hospital FTs	Email
Cumbria, Northumberland, Tyne and Wear NHS FT	foi@cntw.nhs.uk
Tees, Esk and Wear Valleys NHS FT	tewv.foi@nhs.net

In accordance with the Information Commissioner's directive on the disclosure of information under the Freedom of Information Act 2000 your request will form part of our disclosure log. Therefore, a version of our response which will protect your anonymity will be posted on the NHS ICB website <https://northeastnorthcumbria.nhs.uk/>.

If you have any queries or wish to discuss the information supplied, please do not hesitate to contact me on the above telephone number or at the above address.

If you are unhappy with the service you have received in relation to your request and wish to request a review of our decision, you should write to the Information Governance Manager using the contact details at the top of this letter quoting the appropriate reference number.

If you are not content with the outcome your review, you do have the right of complaint to the Information Commissioner as established by section 50 of the Freedom of Information Act 2000. Generally, the Information Commissioner cannot make a decision unless you have exhausted the ICB's complaints procedure.

The Information Commissioner can be contacted at Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF or www.ico.org.uk.

Any information we provide following your request under the Freedom of Information Act will not confer an automatic right for you to re-use that information, for example to publish it. If you wish to re-use the information that we provide and you do not specify this in your initial application for information then you must make a further request for its re-use as per the Re-Use of Public Sector Information Regulations 2015 www.legislation.gov.uk. This will not affect your initial information request.

Yours faithfully

Information Governance Support Officer

**Information Governance Support Officer
North East and North Cumbria Integrated Care Board**