

Our Reference North East and North Cumbria ICB\
FOI ICB 25-277

North East and North Cumbria ICB
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By Email

4 November 2025

Dear Applicant

Freedom of Information Act 2000 – Request for Information – NHS North East and North Cumbria Integrated Care Board (NENC ICB)

Thank you for your request received on 13 October 2025 for information held by NHS North East and North Cumbria Integrated Care Board (the ICB) under the provisions of the Freedom of Information Act 2000. The ICB covers the areas of County Durham, Newcastle Gateshead, North Cumbria, North Tyneside, Northumberland, South Tyneside, Sunderland, and Tees Valley.

Please find the information you requested on behalf of the ICB as follows.

Your Request

Under the Freedom of Information Act, I would like to request the following information regarding supported living services for adults (aged 18-64) with a primary support need of learning disabilities (LD). Please also include data for adults (aged 18-64) with Autism Spectrum Disorder (ASD) where information is captured for this cohort or where this is recorded as a primary support need.

Supported living may also be called Supported accommodation or Supported housing and is a housing scheme where housing, support and care services are provided to help people with disabilities live as independently as possible in the community. Providers of supported living will be registered to deliver personal care to service users.

Long term care is provided to clients on an ongoing basis and varies from high intensity provision such as nursing care, to lower intensity support in the community such as the provision of direct payments to arrange regular home care visits.

We require FOI responses for these former CCGs:

- NHS County Durham CCG
- NHS Newcastle Gateshead CCG
- NHS North Cumbria CCG

- NHS North Tyneside CCG
 - NHS Northumberland CCG
 - NHS South Tyneside CCG
 - NHS Sunderland CCG
 - NHS Tees Valley CCG
1. Please supply the name, email address and telephone number of the commissioner with responsibility for placements in supported living.
 2. Please provide the total number of adults (aged 18-64) with a primary support need of learning disabilities (LD) or Autism Spectrum Disorder (ASD) funded by the ICB/Health Board and receiving long-term care in supported living settings. *Please provide data for the financial years 2023/24, 2024/25 and where possible projected figures for 2025/26.*
 - a. How many are placed in area (i.e. within the ICB/Health Board boundary)?
 - b. How many are placed out of area (i.e. outside the ICB/Health Board boundary)?
 3. Please provide a list of providers of supported living services used by the ICB/Health Board to place adults (aged 18-64) with a primary support need of LD or ASD receiving long-term care. To clarify, this does not include sole providers of accommodation, such as Housing Associations; only care providers registered to deliver personal care and is only those providers registered as a care agency with the inspectorate. Please provide data for the latest month (if available); if not the last financial year 2024/25 – please state which timescale has been used for the data provided.
 - a. Please provide, for each provider, the number of adults aged 18-64 with LD or ASD funded by the ICB/Health Board in long-term supported living placements
 - b. Please provide total expenditure with each provider related to long-term placements in supported living for adults aged 18-64 with LD or ASD
 4. Please provide the average weekly fee the ICB/Health Board pays to providers of long-term care in supported living settings for adults (aged 18-64) with LD or ASD. Please provide data for the latest month (if available); if not, the last financial year 2024/25
 5. Please provide the number of adults (aged 18-64) with a primary support need of LD or ASD in supported living with fees per week of:
 - a. Less than £500
 - b. £500 to £749
 - c. £750 to £999
 - d. £1,000 to £1,249
 - e. £1,250 to £1,499
 - f. £1,500 to £1,999
 - g. £2,000 to £2,499
 - h. £2,500 or more
 6. Please provide the highest, lowest and average hourly rate the ICB/Health Board pays to providers of supported living service for adults (aged 18-64) with a primary support need of LD or ASD. Please provide data for the latest month (if available); if not, the latest financial year 2024/25
 - a. Highest
 - b. Lowest
 - c. Average

Our Response

1. We can confirm, as per Section 1(1) of the Freedom of Information Act 2000, the ICB on this occasion is not able to provide the requested information. In line with your rights under section 1(1)(a) of the Act to be informed whether information is held, we confirm the ICB does not hold any of the information requested. However, we have determined that the information is held by the local authorities within the North East and North Cumbria region.

In accordance with our duty under s.16 of the FOIA to provide reasonable advice and assistance to an individual requesting information, we have provided the FOI email addresses for those local authorities to make your request.

NENC Local Authorities	Email
Cumbria County Council	information.governance@cumbria.gov.uk
Darlington Borough Council	freedomofinformation@darlington.gov.uk
Durham County Council	foi@durham.gov.uk
Gateshead Council	informationrights@gateshead.gov.uk
Hartlepool Borough Council	freedomofinformation@hartlepool.gov.uk
Middlesbrough Borough Council	foi@middlesbrough.gov.uk
Newcastle City Council	freedomofinformation@newcastle.gov.uk
North Tyneside Council	foiofficer@northtyneside.gov.uk
Northumberland County Council	foi@northumberland.gov.uk
Redcar & Cleveland Borough Council	informationgovernance@redcar-cleveland.gov.uk
South Tyneside Council	foi@southtyneside.gov.uk
Stockton-on-Tees Borough Council	foiandcomplaints@stockton.gov.uk
Sunderland City Council	freedom.information@sunderland.gov.uk

2. Adults with primary support need of LD or ASD:
 - a. Please refer to the attached spreadsheet.
 - b. We can confirm, as per Section 1(1) of the Freedom of Information Act 2000, the ICB on this occasion is not able to provide the requested information. In line with your rights under section 1(1)(a) of the Act to be informed whether information is held, we confirm the ICB does not hold any of the information requested.
3. Providers of supported living services
 - a. Please refer to the attached spreadsheet.
 - b. We can confirm, as per Section 1(1) of the Freedom of Information Act 2000, the ICB on this occasion is not able to provide the requested information. In line with your rights under section 1(1)(a) of the Act to be informed whether information is held, we confirm the ICB does not hold any of the information requested.
4. Please refer to the attached spreadsheet.
5. Please refer to the attached spreadsheet.
6. Please refer to the response to question 1.

In accordance with our duty under s.16 of the FOIA to provide reasonable advice and assistance to an individual requesting information, we have provided the FOI email address for the council – foi@northumberland.gov.uk – to make your request.

In accordance with the Information Commissioner's directive on the disclosure of information under the Freedom of Information Act 2000 your request will form part of our disclosure log. Therefore, a version of our response which will protect your anonymity will be posted on the NHS ICB website <https://northeastnorthcumbria.nhs.uk/>.

If you have any queries or wish to discuss the information supplied, please do not hesitate to contact me on the above telephone number or at the above address.

If you are unhappy with the service you have received in relation to your request and wish to request a review of our decision, you should write to the Information Governance Manager using the contact details at the top of this letter quoting the appropriate reference number.

If you are not content with the outcome your review, you do have the right of complaint to the Information Commissioner as established by section 50 of the Freedom of Information Act 2000. Generally, the Information Commissioner cannot make a decision unless you have exhausted the ICB's complaints procedure.

The Information Commissioner can be contacted at Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF or www.ico.org.uk.

Any information we provide following your request under the Freedom of Information Act will not confer an automatic right for you to re-use that information, for example to publish it. If you wish to re-use the information that we provide and you do not specify this in your initial application for information then you must make a further request for its re-use as per the Re-Use of Public Sector Information Regulations 2015 www.legislation.gov.uk. This will not affect your initial information request.

Yours faithfully

Information Governance Support Officer

**Information Governance Support Officer
North East and North Cumbria Integrated Care Board**