

Our Reference North East and North Cumbria ICB\
FOI ICB 26–167

North East and North Cumbria ICB
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Colima Avenue
Sunderland Enterprise Park
Sunderland
SR5 3XB

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By Email

5 August 2026

Dear Applicant

Freedom of Information Act 2000 – Request for Information – NHS North East and North Cumbria Integrated Care Board (NENC ICB)

Thank you for your request received on 5 July 2026 for information held by NHS North East and North Cumbria Integrated Care Board (the ICB) under the provisions of the Freedom of Information Act 2000. The ICB covers the areas of County Durham, Newcastle Gateshead, North Cumbria, North Tyneside, Northumberland, South Tyneside, Sunderland, and Tees Valley.

Please find the information you requested on behalf of the ICB as follows.

Your Request

This is a request for recorded information under the Freedom of Information Act 2000.

I am requesting aggregate information about NHS Continuing Healthcare (CHC) administered by your Integrated Care Board. No personal or identifiable data is requested. For each item below, please provide the figure for each of the three most recent financial years for which data is available (ideally 2023/24, 2024/25 and 2025/26), giving each year separately.

1. Standard-route full assessments completed (Decision Support Tool completed).
2. Of those, the number decided not eligible.
3. Requests for local resolution (reconsideration of a "not eligible" decision) received.
4. Local resolution cases concluded where the decision was changed to eligible.
5. Local resolution requests withdrawn or lapsed before conclusion.
6. Mean number of days from a local resolution request to the outcome being issued.
7. Longest number of days from a local resolution request to the outcome being issued.
8. Cases referred to NHS England for an Independent Review Panel.
9. Decisions that took longer than 28 days from a positive Checklist.
10. Decisions that took longer than 6 months from a positive Checklist.
11. Longest single wait for a decision, in days.

If any item is not held in a reportable format, please say so for that item and provide any partial data you hold.

If any part of this request would exceed the appropriate cost limit, please answer the items in the order listed above as far as the limit allows, and advise under section 16 how I could refine the rest.

Our Response

We can confirm, as per Section 1(1) of the Freedom of Information Act 2000, the ICB holds some of the information you have requested. This is detailed in the table below:

Question	2024/25	2025/26
1	3916	3989
2	3226	3412
3	101	135
4	6	21
5	On this occasion it is not possible to provide the requested information. In line with your rights under section 1(1)(a) of the Act to be informed whether information is held, we confirm the ICB does not hold any of the information requested.	
6	On this occasion it is not possible to provide the requested information. In line with your rights under section 1(1)(a) of the Act to be informed whether information is held, we confirm the ICB does not hold any of the information requested for 2024/25. The ICB did not report on the mean number of days from a local resolution request to the outcome being issued until 2025/26.	150 days
7	We can confirm, as per Section 1(1) of the Freedom of Information Act 2000, the ICB on this occasion is not able to provide the requested information. In line with your rights under section 1(1)(a) of the Act to be informed whether information is held, we confirm the ICB does not hold any of the information requested. However, we have determined that the information is held by NHS England. In accordance with our duty under s.16 of the FOIA to provide reasonable advice and assistance to an individual requesting information, we have provided the FOI contact for NHS England: england.contactus@nhs.net . Please write "Freedom of Information" in the subject line.	
8	On this occasion it is not possible to provide the requested information. In line with your rights under section 1(1)(a) of the Act to be informed whether information is held, we confirm the ICB does not hold any of the information requested.	
9	1104	958

Question	2024/25	2025/26
10	We can confirm, as per Section 1(1) of the Freedom of Information Act 2000, the ICB on this occasion is not able to provide the requested information. In line with your rights under section 1(1)(a) of the Act to be informed whether information is held, we confirm the ICB does not hold any of the information requested for Northumberland in the NENC region. However, we have determined that the information is held by Northumberland County Council. In accordance with our duty under s.16 of the FOIA to provide reasonable advice and assistance to an individual requesting information, we have provided the FOI contact for the council: Information Governance – Northumberland CC The response for all other ICB places in total is 1.	We can confirm, as per Section 1(1) of the Freedom of Information Act 2000, the ICB on this occasion is not able to provide the requested information. In line with your rights under section 1(1)(a) of the Act to be informed whether information is held, we confirm the ICB does not hold any of the information requested for Northumberland in the NENC region. However, we have determined that the information is held by Northumberland County Council. In accordance with our duty under s.16 of the FOIA to provide reasonable advice and assistance to an individual requesting information, we have provided the FOI contact for the council: Information Governance – Northumberland CC The response for all other ICB places in total is 0.
11	194 days	On this occasion it is not possible to provide the requested information. In line with your rights under section 1(1)(a) of the Act to be informed whether information is held, we confirm the ICB does not hold any of the information requested.

In accordance with the Information Commissioner's directive on the disclosure of information under the Freedom of Information Act 2000 your request will form part of our disclosure log. Therefore, a version of our response which will protect your anonymity will be posted on the NHS ICB website <https://northeastnorthcumbria.nhs.uk/>.

If you have any queries or wish to discuss the information supplied, please do not hesitate to contact me on the above telephone number or at the above address.

If you are unhappy with the service you have received in relation to your request and wish to request a review of our decision, you should write to the Information Governance Manager using the contact details at the top of this letter quoting the appropriate reference number.

If you are not content with the outcome your review, you do have the right of complaint to the Information Commissioner as established by section 50 of the Freedom of Information Act 2000. Generally, the Information Commissioner cannot make a decision unless you have exhausted the ICB's complaints procedure.

The Information Commissioner can be contacted at Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF or www.ico.org.uk.

Any information we provide following your request under the Freedom of Information Act will not confer an automatic right for you to re-use that information, for example to publish it. If you wish to re-use the information that we provide and you do not specify this in your initial application for information then you must make a further request for its re-use as per the Re-Use of Public Sector Information Regulations 2015 www.legislation.gov.uk. This will not affect your initial information request.

Yours faithfully

Information Governance Support Officer

**Information Governance Support Officer
North East and North Cumbria Integrated Care Board**