NHS
North East and North Cumbria

Our Reference North East and North Cumbria ICB\ FOI ICB 26–306

North East and North Cumbria ICB
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By Email

21 September 2026

Dear Applicant

Freedom of Information Act 2000 – Request for Information – NHS North East and North Cumbria Integrated Care Board (NENC ICB)

Thank you for your request received on 17 September 2026 for information held by NHS North East and North Cumbria Integrated Care Board (the ICB) under the provisions of the Freedom of Information Act 2000. The ICB covers the areas of County Durham, Newcastle Gateshead, North Cumbria, North Tyneside, Northumberland, South Tyneside, Sunderland, and Tees Valley.

Please find the information you requested on behalf of the ICB as follows.

Your Request

Under the Freedom of Information Act 2000 I would like to request the following information held by NHS North East and North Cumbria Integrated Care Board.

1. The name and job title of the most senior officer responsible for ICT, digital and technology (for example the Chief Information Officer, Chief Digital Officer, Head of ICT or equivalent), and the business email address and business telephone number published or used for that role.
2. The name and job title of the officer responsible for the delivery of ICT, network and business-systems projects, if that is a different person, with the same business contact details.
3. The name and job title of the officer who owns the organisation's telephony and network contracts, if that is a different person again.

Senior officers acting in a public-facing capacity are routinely identified in response to such requests, and I am asking only for business contact details, not personal ones. If a published organisation chart or senior management page already gives this information, a link to it is a complete answer.

I would prefer to receive the response by email.

Our Response

We can confirm, as per Section 1(1) of the Freedom of Information Act 2000, the ICB does hold the information requested.

1. The ICB's accountable officer for ICT is Claire Riley, Chief Corporate Services Officer. Publicly available information about this role can be found on the ICB's web site: Executive-team/chief-corporate-services-officer-claire-riley-obe/. Therefore, the ICB considers this element of your request exempt from disclosure by way of s.21 as the information is readily accessible by other means.
2. Please refer to the response to question 1.
3. Please refer to the response to question 1.

In accordance with the Information Commissioner's directive on the disclosure of information under the Freedom of Information Act 2000 your request will form part of our disclosure log. Therefore, a version of our response which will protect your anonymity will be posted on the NHS ICB website https://northeastnorthcumbria.nhs.uk/.

If you have any queries or wish to discuss the information supplied, please do not hesitate to contact me on the above telephone number or at the above address.

If you are unhappy with the service you have received in relation to your request and wish to request a review of our decision, you should write to the Information Governance Manager using the contact details at the top of this letter quoting the appropriate reference number.

If you are not content with the outcome your review, you do have the right of complaint to the Information Commissioner as established by section 50 of the Freedom of Information Act 2000. Generally, the Information Commissioner cannot make a decision unless you have exhausted the ICB's complaints procedure.

The Information Commissioner can be contacted at Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF or www.ico.org.uk.

Any information we provide following your request under the Freedom of Information Act will not confer an automatic right for you to re-use that information, for example to publish it. If you wish to re-use the information that we provide and you do not specify this in your initial application for information then you must make a further request for its re-use as per the Re-Use of Public Sector Information Regulations 2015 www.legislation.gov.uk. This will not affect your initial information request.

Yours faithfully

Information Governance Support Officer

Information Governance Support Officer
North East and North Cumbria Integrated Care Board