



North East and North Cumbria

Our Reference North East & North Cumbria
ICB FOI158

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16 December 2022

By Email

Dear

Freedom of Information Act 2000 - Request for Information – NHS North East & North Cumbria Integrated Care Board.

Thank you for your request received by North of England Commissioning Support (NECS) on 02 December 2022 for information held by NHS North East and North Cumbria Integrated Care Board (ICB) under the provisions of the Freedom of Information Act 2000.

For information Clinical Commissioning Groups ceased to exist on 30 June 2022. Services that were previously delivered by the CCG are now being delivered by the successor organisation NHS North East and North Cumbria (ICB). This covers the areas of County Durham, Newcastle Gateshead, North Cumbria, North Tyneside, Northumberland, South Tyneside, Sunderland and Tees Valley.

Please find the information you requested on behalf of the ICB as follows.

Your Request and Our Response

We are submitting a freedom of information request regarding the provision of all NHS111 call handling services within your Integrated Care Board (ICB).

Can you please review and respond to the following?

1. Provide the end dates and details for all current NHS 111 contracts within your geography? (including contracts that sit across ICS boundaries)

For NEAS (excluding North Cumbria Place) the contract is due to end on 30th September 2023.

For NWAS covering North Cumbria area of NENC ICB the contract is due to end on 30th September 2023.

2. If there is an option to extend the contract, has it been triggered and if so when does it end?

For NEAS – Option to extend by a further 2 years

For NWAS - The contract was extended in 2020 due to the Covid pandemic as it was due to expire in Sept 2020.

3. Provide the estimated procurement announcements dates for renewal of the contracts above?

For both NEAS & NWAS – at this time, there are no dates set.

4. Provide the name and email address for the NHS procurement manager responsible for each contract.

North Of England Commissioning Support (NECS) carry out procurement on the ICB's behalf. NECSU.neprocurement@nhs.net

For North Cumbria Place, this is provided by the North West Ambulance commissioning team who are part of Lancs & South Cumbria ICB.

In line with the Information Commissioner's directive on the disclosure of information under the Freedom of Information Act 2000 your request will form part of our disclosure log. Therefore, a version of our response which will protect your anonymity will be posted on the NHS ICB website <https://northeastnorthcumbria.nhs.uk/>.

If you have any queries or wish to discuss the information supplied, please do not hesitate to contact me on the above telephone number or at the above address.

If you are unhappy with the service you have received in relation to your request and wish to make a complaint or request a review of our decision, you should write to the Senior Governance Manager using the contact details at the top of this letter quoting the appropriate reference number.

If you are not content with the outcome your complaint, you may apply directly to the Information Commissioner for a decision. Generally, the Information Commissioner cannot make a decision unless you have exhausted the complaints procedure provided by The North of England Commissioning Support Unit.

The Information Commissioner can be contacted at:

Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF

www.ico.gov.uk

Any information we provide following your request under the Freedom of Information Act will not confer an automatic right for you to re-use that information, for example to publish it. If you wish to re-use the information that we provide and you do not specify this in your initial application for information then you must make a further request for its re-use as per the Re-Use of Public Sector Information Regulations 2015 www.legislation.gov.uk . This will not affect your initial information request.

Yours sincerely

Pamela Coxon

Pamela Coxon
Information Governance Officer