

Our Reference North East and North Cumbria ICB\
FOI ICB 26–254

North East and North Cumbria ICB
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By Email

27 August 2026

Dear Applicant

Freedom of Information Act 2000 – Request for Information – NHS North East and North Cumbria Integrated Care Board (NENC ICB)

Thank you for your request received on 18 August 2026 for information held by NHS North East and North Cumbria Integrated Care Board (the ICB) under the provisions of the Freedom of Information Act 2000. The ICB covers the areas of County Durham, Newcastle Gateshead, North Cumbria, North Tyneside, Northumberland, South Tyneside, Sunderland, and Tees Valley.

Please find the information you requested on behalf of the ICB as follows.

Your Request

Under the Freedom of Information Act 2000, I am writing to request information held regarding Primary Care Networks (PCNs) operating within the North East and North Cumbria Integrated Care Board area.

Specifically, I request that any information held be provided in an electronic format such as CSV or Excel and include, where available, the following details for each Primary Care Network:

- PCN name
- PCN location/geographical area
- Main administrative or public contact email address (for example, reception, enquiries, management or generic PCN inbox)
- Name and NHS contact details of the PCN Clinical Director/Clinical Lead, including NHS email address, where held
- Name and NHS contact details of any Chief Executive, Managing Director or equivalent senior lead associated with the PCN, where held
- Name and NHS contact details of any Education Lead, Training Lead or equivalent role associated with the PCN, where held

For the avoidance of doubt, I am requesting business contact information held for official NHS purposes and not private personal contact details.

If all the requested information is not held centrally, please provide any information that is held and indicate which elements are not recorded by the Integrated Care Board.

If the information is held across multiple records, databases or departments, I would be grateful if reasonable searches could be undertaken to identify the requested information.

If any part of this request is considered exempt from disclosure, please provide the remainder of the information and specify the exemption(s) relied upon for any information withheld.

If email addresses or contact details are available for only a subset of Primary Care Networks or role holders, please provide the information that is held rather than treating the request as undeliverable in full.

Furthermore, if the requested information is already publicly available or contained within a centrally maintained dataset, directory or publication scheme, please provide the relevant web link(s) and identify which parts of this request can be satisfied from those sources.

If clarification is required in order to process any aspect of this request, please contact me so that I may assist.

I look forward to your response within the statutory timeframe.

Our Response

We can confirm, as per Section 1(1) of the Freedom of Information Act 2000, the ICB holds some of the information you have requested.

The attached spreadsheet shows PNC name and the area in which the PCN sits within the North East and North Cumbria. We have provided the main contact emails for each practice within the PCN and names and NHS contact details for PCN clinical leads and PCN managing directors where this information is held.

The ICB does not hold names and NHS contact details for Education or Training leads within the PCNs.

In accordance with the Information Commissioner's directive on the disclosure of information under the Freedom of Information Act 2000 your request will form part of our disclosure log. Therefore, a version of our response which will protect your anonymity will be posted on the NHS ICB website <https://northeastnorthcumbria.nhs.uk/>.

If you have any queries or wish to discuss the information supplied, please do not hesitate to contact me on the above telephone number or at the above address.

If you are unhappy with the service you have received in relation to your request and wish to request a review of our decision, you should write to the Information Governance Manager using the contact details at the top of this letter quoting the appropriate reference number.

If you are not content with the outcome your review, you do have the right of complaint to the Information Commissioner as established by section 50 of the Freedom of Information Act 2000.

Generally, the Information Commissioner cannot make a decision unless you have exhausted the ICB's complaints procedure.

The Information Commissioner can be contacted at Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF or www.ico.org.uk.

Any information we provide following your request under the Freedom of Information Act will not confer an automatic right for you to re-use that information, for example to publish it. If you wish to re-use the information that we provide and you do not specify this in your initial application for information then you must make a further request for its re-use as per the Re-Use of Public Sector Information Regulations 2015 www.legislation.gov.uk. This will not affect your initial information request.

Yours faithfully

Information Governance Support Officer

**Information Governance Support Officer
North East and North Cumbria Integrated Care Board**