

Our Reference      North East and North Cumbria ICB\  
FOI ICB 24–502

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By Email

22 April 2025

Dear Applicant

**Freedom of Information Act 2000 – Request for Information – NHS North East and North Cumbria Integrated Care Board (NENC ICB)**

Thank you for your request received by North of England Commissioning Support (NECS) on 22 March 2025 for information held by NHS North East and North Cumbria Integrated Care Board (the ICB) under the provisions of the Freedom of Information Act 2000.

The ICB covers the areas of County Durham, Gateshead, Newcastle, North Cumbria, North Tyneside, Northumberland, South Tyneside, Sunderland, and Tees Valley (which covers the five local authorities of Darlington, Hartlepool, Middlesbrough, Redcar and Cleveland and Stockton-on-Tees).

Please find the information you requested on behalf of the ICB as follows.

**Your Request**

1. How many packages do you support for adults requiring 50 or more hours of care per week with a support team capable of handling complex care needs, such as tracheostomy care (both non-invasive and invasive), ventilation, brain injury, cerebral palsy, global developmental delay, learning and physical disabilities, seizures, colostomy, ileostomy, catheter care, and bowel management?
2. How many providers do you collaborate with to address the specific complex healthcare needs mentioned above?
3. What is the average rate of pay for individuals requiring complex care at home with a team of support?
4. How many children, young adults and adults do you support under the Continuing Healthcare (CHC) framework, and is this framework available for CQC-registered providers seeking contracts or spot purchases?
5. What are the names of the commissioners in the Continuing Healthcare team who oversee care for children, young adults, and adults?

To clarify, the request is for both Complex Care clients or All Age Continuing Healthcare clients if possible. If this is not possible, please provide the information for All Age CHC.

[www.northeastnorthcumbria.nhs.uk](http://www.northeastnorthcumbria.nhs.uk) 

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## Our Response

We can confirm, as per Section 1(1) of the Freedom of Information Act 2000, the ICB holds some of the information you have requested.

1. NENC ICB does not record records in this way, so cannot provide the information requested. Please note that CHC doesn't apply to children and the management system used does not provide the level of data for this FOI request.
2. Please refer to the response to question 1.
3. We can confirm, as per Section 1(1) of the Freedom of Information Act 2000, the ICB on this occasion is not able to provide the requested information. In line with your rights under section 1(1)(a) of the Act to be informed whether information is held, we confirm the ICB does not hold any of the information requested. However, we have determined that the information is held by the local authorities in the NENC ICB region.

In accordance with our duty under s.16 of the FOIA to provide reasonable advice and assistance to an individual requesting information, we have provided the FOI email addresses for those local authorities below.

NENC Local Authorities	Email
Cumbria County Council	information.governance@cumbria.gov.uk
Darlington Borough Council	freedomofinformation@darlington.gov.uk
Durham County Council	foi@durham.gov.uk
Gateshead Council	informationrights@gateshead.gov.uk
Hartlepool Borough Council	freedomofinformation@hartlepool.gov.uk
Middlesbrough Borough Council	foi@middlesbrough.gov.uk
Newcastle City Council	freedomofinformation@newcastle.gov.uk
North Tyneside Council	foiofficer@northtyneside.gov.uk
Northumberland County Council	foi@northumberland.gov.uk
Redcar & Cleveland Borough Council	informationgovernance@redcar-cleveland.gov.uk
South Tyneside Council	foi@southtyneside.gov.uk
Stockton-on-Tees Borough Council	foiandcomplaints@stockton.gov.uk
Sunderland City Council	freedom.information@sunderland.gov.uk

4. Please refer to the response to question 1 for County Durham, North Cumbria, South Tyneside and Sunderland and Tees Valley ICB places.

*Newcastle Gateshead:* Active patient numbers are 74 young adults and 735 adults, including residents at care homes. This is available for spot purchases in this ICB place.

*Northumberland:* Details of how to apply for this framework are published at <https://procontract.due-north.com/Advert?advertId=6a261d3e-92a0-ec11-8112-005056b64545&p=1c9e782c-541e-e611-8114-000c29c9ba21>

*North Tyneside:* Active patient numbers are 13 young adults and 158 adults. Spot contracts are through North Tyneside Council. Currently, 44 adults funded through CHC are supported under the framework agreement referred to in question 3. This agreement is also used for packages arranged under Section 117 of the Mental Health Act, which the ICB shares the

costs of, and for packages wholly funded by the local authority and the service user under the Care Act.

5. NENC ICB Directors who oversee care are:

Kate OBrien, Director of Nursing, Mental Health, Learning Disabilities, Autism and Complex Care

Richard Scott, Director of Nursing (North)

In accordance with the Information Commissioner's directive on the disclosure of information under the Freedom of Information Act 2000 your request will form part of our disclosure log. Therefore, a version of our response which will protect your anonymity will be posted on the NHS ICB website <https://northeastnorthcumbria.nhs.uk/>.

If you have any queries or wish to discuss the information supplied, please do not hesitate to contact me on the above telephone number or at the above address.

If you are unhappy with the service you have received in relation to your request and wish to request a review of our decision, you should write to the Senior Governance Manager using the contact details at the top of this letter quoting the appropriate reference number.

If you are not content with the outcome your review, you do have the right of complaint to the Information Commissioner as established by section 50 of the Freedom of Information Act 2000. Generally, the Information Commissioner cannot make a decision unless you have exhausted the complaints procedure provided by the North of England Commissioning Support Unit.

The Information Commissioner can be contacted at:

Information Commissioner's Office  
Wycliffe House  
Water Lane  
Wilmslow  
Cheshire  
SK9 5AF

[www.ico.org.uk](http://www.ico.org.uk)

Any information we provide following your request under the Freedom of Information Act will not confer an automatic right for you to re-use that information, for example to publish it. If you wish to re-use the information that we provide and you do not specify this in your initial application for information then you must make a further request for its re-use as per the Re-Use of Public Sector Information Regulations 2015 [www.legislation.gov.uk](http://www.legislation.gov.uk) . This will not affect your initial information request.

Yours sincerely

*S Davies*

**S Davies**  
**Information Governance Officer**