

Our Reference      North East and North Cumbria ICB\  
FOI ICB 26–117

North East and North Cumbria ICB  
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By Email

26 June 2026

Dear Applicant

**Freedom of Information Act 2000 – Request for Information – NHS North East and North Cumbria Integrated Care Board (NENC ICB)**

Thank you for your request received on 9 June 2026 for information held by NHS North East and North Cumbria Integrated Care Board (the ICB) under the provisions of the Freedom of Information Act 2000. The ICB covers the areas of County Durham, Newcastle Gateshead, North Cumbria, North Tyneside, Northumberland, South Tyneside, Sunderland, and Tees Valley.

Please find the information you requested on behalf of the ICB as follows.

**Your Request**

I am doing some research into dementia services provided by Integrated Care Boards:

1. As part of the Commissioning services, do you provide a Dementia Assessment?
2. Does the Dementia Assessment provide an MRI scan?
3. Does the Dementia Assessment provide a home visit option?
4. Current typical length of waiting time for Dementia Assessment home visit (number of working days)
5. Current typical length of waiting time for Dementia Assessment clinic visit (number of working days)
6. Does the Dementia Assessment Service provide for an annual care plan appointment/review?
7. Who carries out the Dementia Assessment service?

**Our Response**

1. Yes, NENC ICB does provide a dementia assessment as part of the Commissioning services.
2. The Dementia Assessment provides an MRI scan as clinically indicated.
3. We can confirm, as per Section 1(1) of the Freedom of Information Act 2000, the ICB on this occasion is not able to provide the requested information. In line with your rights under section 1(1)(a) of the Act to be informed whether information is held, we confirm the ICB does not hold

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any of the information requested on home visits. However, we have determined that the information is held by acute and mental health hospital NHS foundation trusts (FTs) within the North East and North Cumbria region. They are listed in the response to question 7.

4. Please refer to the response to question 3.
5. Please refer to the response to question 3.
6. Please refer to the response to question 3.
7. The following acute and mental health foundation trusts carry out the Dementia Assessment service:
  - Cumbria Northumberland Tyne and Wear NHS Foundation Trust for North Cumbria, Northumberland, Newcastle, South Tyneside and Sunderland
  - Northumbria Health NHS Foundation Trust for North Tyneside
  - Gateshead Health NHS Foundation Trust for Gateshead
  - Tees Esk and Wear Valley NHS Foundation Trust for Durham and Tees Valley

In accordance with our duty under s.16 of the FOIA to provide reasonable advice and assistance to an individual requesting information, we have provided the FOI contacts for those foundation trusts.

| <b>NENC Acute Hospital FTs</b> | <b>Email</b>                                                               |
|--------------------------------|----------------------------------------------------------------------------|
| Gateshead Health NHS FT        | <a href="mailto:ghnt.foi.enquiries@nhs.net">ghnt.foi.enquiries@nhs.net</a> |
| Northumbria Healthcare NHS FT  | <a href="mailto:foi@northumbria.nhs.uk">foi@northumbria.nhs.uk</a>         |

| <b>NENC Mental Health Hospital FTs</b>        | <b>Email</b>                                           |
|-----------------------------------------------|--------------------------------------------------------|
| Cumbria, Northumberland, Tyne and Wear NHS FT | <a href="mailto:foi@cntw.nhs.uk">foi@cntw.nhs.uk</a>   |
| Tees, Esk and Wear Valleys NHS FT             | <a href="mailto:tewv.foi@nhs.net">tewv.foi@nhs.net</a> |

In accordance with the Information Commissioner's directive on the disclosure of information under the Freedom of Information Act 2000 your request will form part of our disclosure log. Therefore, a version of our response which will protect your anonymity will be posted on the NHS ICB website <https://northeastnorthcumbria.nhs.uk/>.

If you have any queries or wish to discuss the information supplied, please do not hesitate to contact me on the above telephone number or at the above address.

If you are unhappy with the service you have received in relation to your request and wish to request a review of our decision, you should write to the Information Governance Manager using the contact details at the top of this letter quoting the appropriate reference number.

If you are not content with the outcome your review, you do have the right of complaint to the Information Commissioner as established by section 50 of the Freedom of Information Act 2000. Generally, the Information Commissioner cannot make a decision unless you have exhausted the ICB's complaints procedure.

The Information Commissioner can be contacted at Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF or [www.ico.org.uk](http://www.ico.org.uk).

Any information we provide following your request under the Freedom of Information Act will not confer an automatic right for you to re-use that information, for example to publish it. If you wish to re-use the information that we provide and you do not specify this in your initial application for information then you must make a further request for its re-use as per the Re-Use of Public Sector

Information Regulations 2015 [www.legislation.gov.uk](http://www.legislation.gov.uk). This will not affect your initial information request.

Yours faithfully

*Information Governance Support Officer*

**Information Governance Support Officer  
North East and North Cumbria Integrated Care Board**