

Our Reference      North East and North Cumbria ICB\  
FOI ICB 24–394

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By Email

23 January 2025

Dear Applicant

**Freedom of Information Act 2000 – Request for Information – NHS North East and North Cumbria Integrated Care Board (NENC ICB)**

Thank you for your request received by North of England Commissioning Support (NECS) on 13 January 2025 for information held by NHS North East and North Cumbria Integrated Care Board (the ICB) under the provisions of the Freedom of Information Act 2000.

The ICB covers the areas of County Durham, Gateshead, Newcastle, North Cumbria, North Tyneside, Northumberland, South Tyneside, Sunderland, and Tees Valley (which covers the five local authorities of Darlington, Hartlepool, Middlesbrough, Redcar and Cleveland and Stockton-on-Tees).

Please find the information you requested on behalf of the ICB as follows.

**Your Request**

I am reaching out to request information regarding your ICB's strategies and processes related to well-being and mental fitness, as well as opportunities for supplier engagement. I would appreciate your assistance in providing the following information:

**1. Local Well-being and Mental Fitness Strategy**

- a. Documents, reports, or any public information outlining your ICB's strategies for supporting the mental health and well-being of NHS staff, particularly in leadership roles.
- b. Details about any programs or initiatives aimed at enhancing mental fitness and resilience within the workforce.

**2. Supplier Engagement Process**

- a. Information on how to apply to become an approved supplier for services related to well-being, mental fitness, leadership development, or coaching.
- b. The process and criteria for being considered for inclusion on your ICB's supplier list for these types of services.

**3. Key Contacts**

[www.northeastnorthcumbria.nhs.uk](http://www.northeastnorthcumbria.nhs.uk) 

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- a. The contact details of the individuals or teams responsible for well-being, mental fitness, or leadership development programs within your ICB.
- b. Any procurement or partnership-related contacts who can provide further guidance on opportunities for collaboration.

## Our Response

We can confirm, as per Section 1(1) of the Freedom of Information Act 2000, the ICB holds some of the information you have requested.

1. NENC ICB does not have a specific strategy relating to local wellbeing and mental fitness.
2. All of the ICB contracting opportunities, where relevant, are advertised via Atamis and the Government Platforms Contracts Finder and Find a Tender Service, following the relevant Procurement Legislation process.

Where relevant authorities are required to offer choice to patients under the National Health Service Commissioning Board and Clinical Commissioning Groups (Responsibilities and Standing Rules) Regulations 2012 (as amended) providers can apply to provide these services via Atamis. For example, follow the steps below to locate the NENC ICB Patient Choice Accreditation Questionnaire:

- a. Log in to the supplier portal at <https://health-family.force.com/s/Welcome>
  - b. Locate the opportunity in 'Find Opportunities' – (Patient Choice Accreditation – North East and North Cumbria ICB (Project Reference Number – C228245))
  - c. Select 'Register Interest' – 'Confirm'.
  - d. From your Home page select 'Click Here' under 'My Proposals and Quotes'.
  - e. The questionnaire is located within the 'Requirements Section', please click into each of the links which are titled:
    - i. Initial Compliance Questionnaire to Patient Choice
    - ii. Sections 1-5: Selection Questionnaire, Parts 1, 2 and 3
  - f. Once all questions are completed, please click on 'Submit'.
3. NENC ICB's People Directorate is responsible for well-being, mental fitness, or leadership development programs in the ICB. All general enquiries can be made via email to [nencicb-sun.reception@nhs.net](mailto:nencicb-sun.reception@nhs.net)

NENC ICB also maintains a Register of Procurement decisions, which can be found on the ICB's website: [Register of Procurement decisions](#)

In accordance with the Information Commissioner's directive on the disclosure of information under the Freedom of Information Act 2000 your request will form part of our disclosure log. Therefore, a version of our response which will protect your anonymity will be posted on the NHS ICB website <https://northeastnorthcumbria.nhs.uk/>.

If you have any queries or wish to discuss the information supplied, please do not hesitate to contact me on the above telephone number or at the above address.

If you are unhappy with the service you have received in relation to your request and wish to request a review of our decision, you should write to the Senior Governance Manager using the contact details at the top of this letter quoting the appropriate reference number.

If you are not content with the outcome your review, you do have the right of complaint to the Information Commissioner as established by section 50 of the Freedom of Information Act 2000. Generally, the Information Commissioner cannot make a decision unless you have exhausted the complaints procedure provided by the North of England Commissioning Support Unit.

The Information Commissioner can be contacted at:

Information Commissioner's Office  
Wycliffe House  
Water Lane  
Wilmslow  
Cheshire  
SK9 5AF

[www.ico.org.uk](http://www.ico.org.uk)

Any information we provide following your request under the Freedom of Information Act will not confer an automatic right for you to re-use that information, for example to publish it. If you wish to re-use the information that we provide and you do not specify this in your initial application for information then you must make a further request for its re-use as per the Re-Use of Public Sector Information Regulations 2015 [www.legislation.gov.uk](http://www.legislation.gov.uk) . This will not affect your initial information request.

Yours sincerely

*S Davies*

**S Davies**  
**Information Governance Officer**