



North East and North Cumbria

Our Reference HM\North East and North
Cumbria ICB\FOI ICB589

NECS – John Snow House
Durham University Science Park
Durham
DH1 3YG

Tel: 0191 301 1300
E-mail: necsu.icbfoi@nhs.net

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Freedom of Information Act 2000 – Request for Information – NHS North East and North Cumbria Integrated Care Board (NENC ICB)

Thank you for your request received by North of England Commissioning Support (NECS) on 27 October 2023 for information held by NHS North East and North Cumbria Integrated Care Board (NENC ICB) under the provisions of the Freedom of Information Act 2000.

NENC ICB covers the areas of County Durham, Gateshead, Newcastle, North Cumbria, North Tyneside, Northumberland, South Tyneside, Sunderland and Tees Valley (which covers the 5 councils that make it up – Darlington, Hartlepool, Middlesbrough, Redcar & Cleveland and Stockton-on-Tees).

Your Request and our Response

Please can you provide under the Freedom Of Information Act the answers to the below queries. All questions are in relation to care provided in the patients/clients own home with a dataset covering the period of 09/2022 – 09/2023. If the information cannot be split as requested for any sections, then please provide the total numbers.

How many Adults are receiving CHC funded care in their own homes for the follow categories.

Complex Care – Brain Injury, Spinal Injury, Trache/Vent care
Progressive Conditions – such as MND, Huntington's, etc

We do not record this level of complex care category or progressive disorder for every individual client so are unable to respond.

Learning Disabilities – 486
Mental Health – 63

How many Children are receiving CHC funded care in their own homes for the following categories;

Complex Care – Brain Injury, Spinal Injury, Trache/Vent care
Progressive Conditions – Rett Syndrome, Duchenne Muscular Dystrophy, etc
Learning Disabilities

Children and young people under the age of 18 are not eligible for CHC funding.

How many Adults are in receipt of a Personal Health Budget for a complex or progress condition for which they are cared for in their own home.

We do not record this level of complex care category or progressive disorder for every individual client so are unable to respond.

How many Children are in receipt of a Personal Health Budget for a complex or progress condition for which they are cared for in their own home.

Children and young people under the age of 18 are not eligible for CHC funding.

How many adults are receiving live-in care in their own homes for the below.

Complex live-in care

Non-complex live-in care

We are not aware of any adults receiving live-in care in their own homes.

How many children are receiving live-in care in their own homes for the below.

Complex / Progressive conditions – Brain Injury, Spinal Injury, Huntington’s, etc.

Non-complex live-in care.

Children and young people under the age of 18 are not eligible for CHC funding.

What is the highest & lowest contractual rate paid to providers for each of the services/categories above – complex and progressive may be combined however Adults vs. Children, and Complex vs. Non-Complex should be separated.

Reason for clients receiving homecare, ISL, residential and nursing care is not recorded on Controcc All individual client files would need to be checked then this would not always be recorded					
	2022/23	2022/23	2023/24	2023/24	
	Highest	Lowest	Highest	Lowest	
Complex	£19.81	£19.81	£21.74	£21.74	Contract price per hour for Complex Care
Progressive	£17.78	£17.78	£21.51	£21.51	HTLAH based on homecare contract price
Learning Disabilities					
- Residential	£4,640.27	£379.36	£6,455.98	£379.36	Rate is per week
- Nursing	£1,873.00	£862.53	£1,924.98	£984.08	Rate is per week
- Homecare incl ISL	£160.44	£11.00	£148.12	£11.00	Rate is per hour
Mental Health					
- Residential	£3,449.04	£653.34	£2,278.56	£659.72	Rate is per week
- Nursing	£2,307.21	£862.53	£2,254.55	£749.66	Rate is per week
- Homecare incl ISL	£24.50	£12.00	£21.74	£12.00	Rate is per hour

Please provide a structure chart for the Commissioning / Contracts / Brokerage / CHC Teams inclusive of names and job titles (where appropriate).

The CHC service is current going through a restructure and this information is not available.

What is the ICB’s total annual Continuing Healthcare spend?

The ICB forecast spend for 2023/24 for CHC is £447m

What is the ICB’s current Continuing Healthcare budget?

The ICB budget for 2023/24 for CHC is £424m

By which processes does the ICB broker/commission packages of care for Continuing Healthcare patients? i.e telephone, email, software etc.

Via external agency contract. In house requests sent via email.

What, if any, procurement contract does the ICB use to engage Home Care agencies for Continuing Healthcare? What are the end dates for any such contracts?

No contracts in place at present. Use Local Authority care home rates.

What, if any, challenges do the ICB face when sourcing a home care provider for a patient/client with complex needs in relation to either geography or condition. For example – shortage of support for Trache clients, or sourcing difficulties for a certain town.

General shortage of provision as care companies at capacity. Supply of skilled staff to support individuals with emotionally unstable personality disorder, significant self-harm and / or thoughts of suicidal ideation.

In line with the Information Commissioner's directive on the disclosure of information under the Freedom of Information Act 2000 your request will form part of our disclosure log. Therefore, a version of our response which will protect your anonymity will be posted on the NHS ICB website <https://northeastnorthcumbria.nhs.uk/>.

If you have any queries or wish to discuss the information supplied, please do not hesitate to contact me on the above telephone number or at the above address.

If you are unhappy with the service you have received in relation to your request and wish to make a complaint or request a review of our decision, you should write to the Senior Governance Manager using the contact details at the top of this letter quoting the appropriate reference number.

If you are not content with the outcome your complaint, you may apply directly to the Information Commissioner for a decision. Generally, the Information Commissioner cannot make a decision unless you have exhausted the complaints procedure provided by the North of England Commissioning Support Unit.

The Information Commissioner can be contacted at:

Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF

www.ico.org.uk

Any information we provide following your request under the Freedom of Information Act will not confer an automatic right for you to re-use that information, for example to publish it. If you wish to re-use the information that we provide and you do not specify this in your initial application for information then you must make a further request for its re-use as per the Re-Use of Public Sector Information Regulations 2015 www.legislation.gov.uk . This will not affect your initial information request.

Yours sincerely

Hilary Murphy

Hilary Murphy
Information Governance Officer