

Our Reference North East and North Cumbria ICB\
FOI ICB 26–103

North East and North Cumbria ICB
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By Email

15 June 2026

Dear Applicant

Freedom of Information Act 2000 – Request for Information – NHS North East and North Cumbria Integrated Care Board (NENC ICB)

Thank you for your request received on 3 June 2026 for information held by NHS North East and North Cumbria Integrated Care Board (the ICB) under the provisions of the Freedom of Information Act 2000. The ICB covers the areas of County Durham, Newcastle Gateshead, North Cumbria, North Tyneside, Northumberland, South Tyneside, Sunderland, and Tees Valley.

Please find the information you requested on behalf of the ICB as follows.

Your Request

Under the Freedom of Information Act 2000, I am writing to request information regarding NHS North East and North Cumbria ICB's current commissioning arrangements, workforce management, and digital infrastructure for adult dermatology services.

Please provide responses to the following questions:

Section A: Commissioning and Leadership

1. What is the name and corporate email address of the individual(s) holding the position of Dermatology Commissioning Lead, Planned Care Lead, Elective Care Lead, or equivalent role(s) within the ICB?
2. What is the name and corporate email address of the individual(s) holding the position of Clinical Lead for Dermatology, GPwSI Dermatology, or Specialty Advisor for Dermatology within the ICB?

Section B: Teledermatology and Digital Infrastructure

3. Does the ICB currently utilise a digital teledermatology or virtual triage software platform across primary care or GP practices? If yes, please provide: (a) the name of the software provider, (b) the contract start date and end date, and (c) the total financial value of the contract.

4. Does the ICB currently use an artificial intelligence (AI) tool for dermatology image analysis or triage? If yes, please provide the provider's name and contract expiry date.

Section C: Outsourced Clinical Capacity

5. Does the ICB currently contract any independent or third-party clinical providers to assist with triaging dermatology referrals, managing dermatology waiting lists, or supporting two-week-wait (2WW) skin cancer pathways? If yes, please provide: (a) the name(s) of these providers, and (b) the start and expiry date(s) of their current contract(s).
6. What is the current dermatology Referral to Treatment (RTT) waiting time performance for the ICB, and what is the total number of patients currently on the dermatology waiting list?

Section D: Procurement

7. Are there any current or planned procurement exercises or market engagement activities relating to dermatology triage, teledermatology, or skin cancer pathway services? If yes, please provide details of the timeline and how providers can express interest.

If any of this information is already available in the public domain, please direct me to the specific URLs or published documents. If any part of this request is unclear, please contact me at the address below and I will be happy to clarify.

Our Response

1. The planned care lead is Paul Turner, paul.turner2@nhs.net.
2. The ICB does not have a specific clinical lead for Dermatology.
3. Digital teledermatology is used via AccuRX and Consultant Connect to capture the photos and add into the system, Accurx is an existing software used by GP practices and the teledermatology photo capture is an existing element, Consultant Connect provided by the Foundation Trust.

The ICB commissions teledermatology from providers and does not utilise as the ICB is the commissioner. Specific details on platforms, software and any contracting arrangements will need to be sourced from providers.

In accordance with our duty under s.16 of the FOIA to provide reasonable advice and assistance to an individual requesting information, we have provided the FOI contacts for foundation trusts in the NENC ICB region.

NENC Acute Hospital FTs	Email/Online portal
County Durham and Darlington NHS FT	cdda-tr.cddftfoi@nhs.net
Gateshead Health NHS FT	ghnt.foi.enquiries@nhs.net
North Cumbria Integrated Care NHS FT	foirequest@cumbria.nhs.uk
North Tees and Hartlepool NHS FT	nth-tr.foi@nhs.net
Northumbria Healthcare NHS FT	foi@northumbria.nhs.uk
South Tees Hospitals NHS FT	stees.foi.admin@nhs.net
South Tyneside and Sunderland NHS FT	stsft@infreemation.co.uk
The Newcastle upon Tyne Hospitals NHS FT	https://www.newcastle-hospitals.nhs.uk/help/foi/

For primary care, a list of practices is available on the NHS Digital website: [GP and GP practice related data – NHS England Digital](#) The GP Practices full file name is **epraccur** and for your reference, NENC ICB's Organisation Data Service (ODS) code is **QMH**.

4. The ICB commissions teledermatology from providers and does not utilise as the ICB is the commissioner. Specific details on platforms, software and any contracting arrangements will need to be sourced from providers.
5. The provider is Ramsay Healthcare Limited and contract start and end dates are 01/04/2024 to 31/03/2027.
6. Dermatology Referral to Treatment (RTT) waiting time performance data is publicly available at [Statistics » Referral to Treatment \(RTT\) Waiting Times](#). Therefore, the ICB considers this element of your request exempt from disclosure by way of s.21 as the information is readily accessible by other means.
7. All contracting opportunities and their corresponding documents with NENC ICB are advertised on the Atamis e-tendering platform <https://health-family.force.com/s/Welcome> as well as the governments Central Digital Platform <https://www.gov.uk/find-tender>.

Providers should register their details via these platforms to be kept up to date and alerted to opportunities. There are no restrictions under the current regulations for sole traders for taking part in these opportunities.

The below linked documents provide comprehensive information as to the intent of NHS North East and North Cumbria Integrated Care board for teledermatology. The documents should provide the detail required from the questions asked, though we have attempted to provide the most relevant page numbers and sections below to assist. Page 30 of the 5 year plan and page 8 of the commissioning intentions.

[NHS NENC ICB 5 Year Strategic Commissioning Plan](#)
[NHSNENC ICB Commissioning Intentions](#)

In accordance with the Information Commissioner's directive on the disclosure of information under the Freedom of Information Act 2000 your request will form part of our disclosure log. Therefore, a version of our response which will protect your anonymity will be posted on the NHS ICB website <https://northeastnorthcumbria.nhs.uk/>.

If you have any queries or wish to discuss the information supplied, please do not hesitate to contact me on the above telephone number or at the above address.

If you are unhappy with the service you have received in relation to your request and wish to request a review of our decision, you should write to the Information Governance Manager using the contact details at the top of this letter quoting the appropriate reference number.

If you are not content with the outcome your review, you do have the right of complaint to the Information Commissioner as established by section 50 of the Freedom of Information Act 2000. Generally, the Information Commissioner cannot make a decision unless you have exhausted the ICB's complaints procedure.

The Information Commissioner can be contacted at Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF or www.ico.org.uk.

Any information we provide following your request under the Freedom of Information Act will not confer an automatic right for you to re-use that information, for example to publish it. If you wish to

re-use the information that we provide and you do not specify this in your initial application for information then you must make a further request for its re-use as per the Re-Use of Public Sector Information Regulations 2015 www.legislation.gov.uk. This will not affect your initial information request.

Yours faithfully

Information Governance Support Officer

**Information Governance Support Officer
North East and North Cumbria Integrated Care Board**