

Our Reference North East and North Cumbria ICB\
FOI ICB 25–257

North East and North Cumbria ICB
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By Email

17 October 2025

Dear Applicant

Freedom of Information Act 2000 – Request for Information – NHS North East and North Cumbria Integrated Care Board (NENC ICB)

Thank you for your request received on 2 October 2025 for information held by NHS North East and North Cumbria Integrated Care Board (the ICB) under the provisions of the Freedom of Information Act 2000. The ICB covers the areas of County Durham, Newcastle Gateshead, North Cumbria, North Tyneside, Northumberland, South Tyneside, Sunderland, and Tees Valley.

Please find the information you requested on behalf of the ICB as follows.

Your Request

Please treat this as a request for information under the Freedom of Information Act 2000.

For each GP practices within your ICB footprint, for each of the last three full financial years (and year-to-date if available), please provide the following:

Information request

1. Practice information:
 - a. Contract type
 - b. EPR Provider (EMIS, SystmOne, or other)
2. Locum and agency spend:
 - a. Total GP locum spend (£)
 - b. Total other clinical agency/locum spend (£) (e.g., pharmacists, ANPs, PAs, nurses)
 - c. Breakdown by month and by practice code/name
 - d. Indicate if funded via ARRS or other sources, where known
3. ARRS utilisation:
 - a. ARRS roles in post by PCN (role type, headcount, FTE) by quarter
 - b. ARRS budget allocation vs actual spend by PCN by quarter

- c. Any guidance or audit findings relating to outcomes-based vs hours-based contracting for ARRS-funded roles
4. Practice productivity:
 - a. Current triage demand, measured by average number of cases per weekday
 - b. Current backlog count for specific clinical admin workstream
 - i. Overdue medication reviews (# of items)
 - ii. Overdue blood test actions (# of items)
 - iii. Overdue document processing (# of items)

Format request

- General:
 - Please provide data in CSV or Excel format with consistent identifiers (practice code, practice name, PCN, locality).
 - Please provide data at a GP-practice level where available, otherwise at PCN or GP Federation level.
 - If any elements are not held or would exceed the cost limit, please advise what subset or existing reports you can provide to maximize disclosure within the limit.
- Time period:
 - FY 2023/24, 2024/25, and 2025/26 YTD (please specify the cut-off date used).

If exemptions apply, please release all disclosable parts and explain the basis for any redactions or refusals.

Our Response

We can confirm, as per Section 1(1) of the Freedom of Information Act 2000, the ICB holds some of the information you have requested.

1. Practice information is provided by ICB place on the attached spreadsheet.
2. We can confirm, as per Section 1(1) of the Freedom of Information Act 2000, the ICB on this occasion is not able to provide the requested information. In line with your rights under section 1(1)(a) of the Act to be informed whether information is held, we confirm the ICB does not hold any of the information requested. However, we have determined that the information is held by the GP practices within the North East and North Cumbria region.

For your reference and in accordance with our duty under s.16 of the FOIA to provide reasonable advice and assistance to an individual requesting information,, a list of PCNs and practices is available on the NHS Digital website: [GP and GP practice related data – NHS England Digital](#). The GP Practices full file name is **epraccur** and the PCN full file name is **epcn**. NENC ICB's organisation data service (ODS) code is **QMH**.

3. ARRS utilisation:
 - a. Please refer to the attached spreadsheets for ARRS roles in post by PCN.
For your information, current month data is publicly available on the National Workforce Reporting Service (NWRS) dashboard, published by NHS Digital. [National Workforce Reporting Service \(NWRS\) – NHS England Digital](#).
 - b. The ICB does not hold the requested at a quarterly level; we hold annual budget figures which have been provided in the attached spreadsheet.
4. Please refer to the response to question 2.

In accordance with the Information Commissioner's directive on the disclosure of information under the Freedom of Information Act 2000 your request will form part of our disclosure log. Therefore, a version of our response which will protect your anonymity will be posted on the NHS ICB website <https://northeastnorthcumbria.nhs.uk/>.

If you have any queries or wish to discuss the information supplied, please do not hesitate to contact me on the above telephone number or at the above address.

If you are unhappy with the service you have received in relation to your request and wish to request a review of our decision, you should write to the Information Governance Manager using the contact details at the top of this letter quoting the appropriate reference number.

If you are not content with the outcome your review, you do have the right of complaint to the Information Commissioner as established by section 50 of the Freedom of Information Act 2000. Generally, the Information Commissioner cannot make a decision unless you have exhausted the ICB's complaints procedure.

The Information Commissioner can be contacted at Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF or www.ico.org.uk.

Any information we provide following your request under the Freedom of Information Act will not confer an automatic right for you to re-use that information, for example to publish it. If you wish to re-use the information that we provide and you do not specify this in your initial application for information then you must make a further request for its re-use as per the Re-Use of Public Sector Information Regulations 2015 www.legislation.gov.uk. This will not affect your initial information request.

Yours faithfully

Information Governance Support Officer

**Information Governance Support Officer
North East and North Cumbria Integrated Care Board**