

Our Reference North East and North Cumbria ICB\  
FOI ICB 24-005

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By Email

15 April 2024

Dear Applicant

**Freedom of Information Act 2000 – Request for Information – NHS North East and North Cumbria Integrated Care Board (NENC ICB)**

Thank you for your request received by North of England Commissioning Support (NECS) on 2 April 2024 for information held by NHS North East and North Cumbria Integrated Care Board (NENC ICB) under the provisions of the Freedom of Information Act 2000.

NENC ICB covers the areas of County Durham, Gateshead, Newcastle, North Cumbria, North Tyneside, Northumberland, South Tyneside, Sunderland, and Tees Valley (which covers the 5 councils that make it up – Darlington, Hartlepool, Middlesbrough, Redcar & Cleveland and Stockton-on-Tees).

Please find the information you requested on behalf of the ICB as follows.

**Your Request**

We are submitting this formal request under the Freedom of Information Act for access to information about contracts held by your organisation in relation to linked data/BI platforms/PHM analytics platforms. Specifically, we are seeking the following information:

- BI and/or PHM platform/solutions currently in place in the ICB, including each of the former CCGs that form part of the ICB, including:
  - o Names of the companies or vendors involved in providing these BI, data or analytics products or services
  - o Award value of the contract
  - o Contract start and end date including any extensions or renewals
  - o Duration of initial term
  - o Whether any procurement exercise has been launched to re-procure any or all of the contract(s)
  - o What type of procurement exercise was used for the initial contract award
  - o Scope of services provided under each contract
  - o The types of analytical capability are available in the platform

- o Which data sets are currently included for analytics purposes within the platform e.g. GP data, National SUS, SLAM etc.

## **Our Response**

We can confirm, as per Section 1(1) of the Freedom of Information Act 2000, the ICB holds some of the information you have requested.

The ICB does not hold direct contracts with suppliers. Instead, the organisation commissions the BI and/or PHM platform/solutions as a service from our strategic partner – NECS (North of England Commissioning Support Unit). This is commissioned as part of a much larger SLA (Service Level Agreement) with NECS for various services. In the area of BI and/or PHM platform/solutions, the below covers off relevant aspects of the SLA.

Scope of services provided under each service line:

- Provision of analytical capacity to support the activities of the ICB
- Provision of RAIDR BI tool to support the activities of the ICB
  - o Provision of curated dashboards covering Primary Care (data quality, risk stratification), Secondary Care activity, Population Health Analytics (segmentation and cohort finding), Performance

Data sets currently included for analytics purposes within the platform e.g. GP data, National SUS, SLAM etc. are:

- Primary Care
- National dataflows
- Local dataflows
- Published NHS performance data
- Prescribing

As the SLA covers a much broader service area it is not possible to determine the cost of this particular aspect.

The SLA is a recurrent agreement with no specified expiry date. As such, no procurement activities have been launched to procure a new product or service at this time.

In accordance with the Information Commissioner's directive on the disclosure of information under the Freedom of Information Act 2000 your request will form part of our disclosure log. Therefore, a version of our response which will protect your anonymity will be posted on the NHS ICB website <https://northeastnorthcumbria.nhs.uk/>.

If you have any queries or wish to discuss the information supplied, please do not hesitate to contact me on the above telephone number or at the above address.

If you are unhappy with the service you have received in relation to your request and wish to request a review of our decision, you should write to the Senior Governance Manager using the contact details at the top of this letter quoting the appropriate reference number.

If you are not content with the outcome your review, you do have the right of complaint to the Information Commissioner as established by section 50 of the Freedom of Information Act 2000. Generally, the Information Commissioner cannot make a decision unless you have exhausted the complaints procedure provided by the North of England Commissioning Support Unit.

The Information Commissioner can be contacted at:

Information Commissioner's Office  
Wycliffe House  
Water Lane  
Wilmslow  
Cheshire  
SK9 5AF

[www.ico.org.uk](http://www.ico.org.uk)

Any information we provide following your request under the Freedom of Information Act will not confer an automatic right for you to re-use that information, for example to publish it. If you wish to re-use the information that we provide and you do not specify this in your initial application for information then you must make a further request for its re-use as per the Re-Use of Public Sector Information Regulations 2015 [www.legislation.gov.uk](http://www.legislation.gov.uk) . This will not affect your initial information request.

Yours sincerely

*S Davies*

**S Davies**  
**Information Governance Officer**