

Our Reference North East and North Cumbria ICB\
FOI ICB 25–533

North East and North Cumbria ICB
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By Email

15 April 2026

Dear Applicant

Freedom of Information Act 2000 – Request for Information – NHS North East and North Cumbria Integrated Care Board (NENC ICB)

Thank you for your request received on 29 March 2026 for information held by NHS North East and North Cumbria Integrated Care Board (the ICB) under the provisions of the Freedom of Information Act 2000. The ICB covers the areas of County Durham, Newcastle Gateshead, North Cumbria, North Tyneside, Northumberland, South Tyneside, Sunderland, and Tees Valley.

Please find the information you requested on behalf of the ICB as follows.

Your Request

The ICB commissions paediatric dental services from local NHS Trusts. Please provide:

1. The names of the NHS Trusts (Community and Acute Trusts) within the region which hold a contract or contracts to provide Paediatric Dental services.
2. The Paediatric Dental Service Specifications for each contract at each Trust.
3. The contracted Referral, Access and Acceptance Criteria for Paediatric Dental Services for each service specification for each Trust.

Our Response

We can confirm, as per Section 1(1) of the Freedom of Information Act 2000, the ICB holds some of the information you have requested.

1. Paediatric dental services providers in the NENC region are:

North Cumbria Integrated Care NHS Foundation Trust
North Tees and Hartlepool NHS Foundation Trust
Northumbria Healthcare NHS Foundation Trust
South Tees Hospitals NHS Foundation Trust

South Tyneside and Sunderland NHS Foundation Trust (STSFT)
 The Newcastle-upon-Tyne Hospitals NHS Foundation Trust

2. We can confirm, as per Section 1(1) of the Freedom of Information Act 2000, the ICB on this occasion is not able to provide the requested information. In line with your rights under section 1(1)(a) of the Act to be informed whether information is held, we confirm the ICB does not hold service specifications for all but STSFT. The STSFT service specifications are attached.

We have determined that the other specifications are held by the acute hospital NHS foundation trusts within the North East and North Cumbria region and named in the response to question 1.

In accordance with our duty under s.16 of the FOIA to provide reasonable advice and assistance to an individual requesting information, we have provided the FOI contacts for those foundation trusts to make your request.

NENC Acute Hospital FTs	Email/Online portal
North Cumbria Integrated Care NHS FT	foirequest@cumbria.nhs.uk
North Tees and Hartlepool NHS FT	nth-tr.foi@nhs.net
Northumbria Healthcare NHS FT	foi@northumbria.nhs.uk
South Tees Hospitals NHS FT	stees.foi.admin@nhs.net
The Newcastle upon Tyne Hospitals NHS FT	https://www.newcastle-hospitals.nhs.uk/help/foi/

3. Referral, access and acceptance criteria links and documents where held are detailed below:

North Cumbria Integrated Care NHS Foundation Trust: the link to the criteria on the trust's website is <https://www.ncic.nhs.uk/services/dental-specialist-special-care>

North Tees and Hartlepool NHS Foundation Trust: NENC ICB does not hold referral, access and acceptance criteria information for this provider

Northumbria Healthcare NHS Foundation Trust: NENC ICB does not hold referral, access and acceptance criteria information for this provider

South Tees Hospitals NHS Foundation Trust: NENC ICB does not hold referral, access and acceptance criteria information for this provider

South Tyneside and Sunderland NHS Foundation Trust: criteria is included within the service specifications.

The Newcastle-upon-Tyne Hospitals NHS Foundation Trust: criterion detail is attached.

In accordance with the Information Commissioner's directive on the disclosure of information under the Freedom of Information Act 2000 your request will form part of our disclosure log. Therefore, a version of our response which will protect your anonymity will be posted on the NHS ICB website <https://northeastnorthcumbria.nhs.uk/>.

If you have any queries or wish to discuss the information supplied, please do not hesitate to contact me on the above telephone number or at the above address.

If you are unhappy with the service you have received in relation to your request and wish to request a review of our decision, you should write to the Information Governance Manager using the contact details at the top of this letter quoting the appropriate reference number.

If you are not content with the outcome your review, you do have the right of complaint to the Information Commissioner as established by section 50 of the Freedom of Information Act 2000. Generally, the Information Commissioner cannot make a decision unless you have exhausted the ICB's complaints procedure.

The Information Commissioner can be contacted at Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF or www.ico.org.uk.

Any information we provide following your request under the Freedom of Information Act will not confer an automatic right for you to re-use that information, for example to publish it. If you wish to re-use the information that we provide and you do not specify this in your initial application for information then you must make a further request for its re-use as per the Re-Use of Public Sector Information Regulations 2015 www.legislation.gov.uk. This will not affect your initial information request.

Yours faithfully

Information Governance Support Officer

**Information Governance Support Officer
North East and North Cumbria Integrated Care Board**