

Our Reference North East and North Cumbria ICB\
FOI ICB 26–198

North East and North Cumbria ICB
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By Email

27 July 2026

Dear Applicant

Freedom of Information Act 2000 – Request for Information – NHS North East and North Cumbria Integrated Care Board (NENC ICB)

Thank you for your request received on 22 July 2026 for information held by NHS North East and North Cumbria Integrated Care Board (the ICB) under the provisions of the Freedom of Information Act 2000. The ICB covers the areas of County Durham, Newcastle Gateshead, North Cumbria, North Tyneside, Northumberland, South Tyneside, Sunderland, and Tees Valley.

Please find the information you requested on behalf of the ICB as follows.

Your Request

I am writing to request information under the Freedom of Information Act 2000 regarding the recent news article published on the North East and North Cumbria NHS ICB website titled "*I never thought I'd work again - Hebburn mum's journey back to employment*" (featuring Amy Mercer and the WorkWell Aqua Circuit Programme). Accessible at the following address:
<https://northeastnorthcumbria.nhs.uk/news/i-never-thought-id-work-again-hebburn-mums-journey-back-to-employment/>

The promotional materials accompanying this feature showcases an accessible swimming pool with a visible pool hoist system. To help me understand what facilities are available locally, could you please provide the following details:

1. *Location of the Pool:* The exact name and address of the swimming pool or leisure facility where the Aqua Circuit programme featured in this article takes place.
2. *Filming Location:* Confirmation of whether the photographs or video material used in this specific article were captured on-site at that facility.

If this request requires any clarification, please feel free to contact me via email. I look forward to your response within the statutory 20 working day limit.

Our Response

We can confirm, as per Section 1(1) of the Freedom of Information Act 2000, the ICB does hold the information requested.

1. The pool is a South Tyneside Council building, located at Hebburn Central, Glen St, Hebburn NE31 1AB.
2. Yes, the photos and videos were taken on site at this facility.

In accordance with the Information Commissioner's directive on the disclosure of information under the Freedom of Information Act 2000 your request will form part of our disclosure log. Therefore, a version of our response which will protect your anonymity will be posted on the NHS ICB website <https://northeastnorthcumbria.nhs.uk/>.

If you have any queries or wish to discuss the information supplied, please do not hesitate to contact me on the above telephone number or at the above address.

If you are unhappy with the service you have received in relation to your request and wish to request a review of our decision, you should write to the Information Governance Manager using the contact details at the top of this letter quoting the appropriate reference number.

If you are not content with the outcome your review, you do have the right of complaint to the Information Commissioner as established by section 50 of the Freedom of Information Act 2000. Generally, the Information Commissioner cannot make a decision unless you have exhausted the ICB's complaints procedure.

The Information Commissioner can be contacted at Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF or www.ico.org.uk.

Any information we provide following your request under the Freedom of Information Act will not confer an automatic right for you to re-use that information, for example to publish it. If you wish to re-use the information that we provide and you do not specify this in your initial application for information then you must make a further request for its re-use as per the Re-Use of Public Sector Information Regulations 2015 www.legislation.gov.uk. This will not affect your initial information request.

Yours faithfully

Information Governance Support Officer

**Information Governance Support Officer
North East and North Cumbria Integrated Care Board**