

Our Reference      North East and North Cumbria ICB\  
FOI ICB 24–509

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By Email

11 April 2025

Dear Applicant

**Freedom of Information Act 2000 – Request for Information – NHS North East and North Cumbria Integrated Care Board (NENC ICB)**

Thank you for your request received by North of England Commissioning Support (NECS) on 28 March 2025 for information held by NHS North East and North Cumbria Integrated Care Board (the ICB) under the provisions of the Freedom of Information Act 2000.

The ICB covers the areas of County Durham, Gateshead, Newcastle, North Cumbria, North Tyneside, Northumberland, South Tyneside, Sunderland, and Tees Valley (which covers the five local authorities of Darlington, Hartlepool, Middlesbrough, Redcar and Cleveland and Stockton-on-Tees).

Please find the information you requested on behalf of the ICB as follows.

**Your Request**

Please find a Freedom for Information request relating to activity linked to crisis houses and hospitals for adults aged 18+ located in the area managed by North East and North Cumbria.

To the extent that it isn't possible to answer these questions, please provide advice and assistance to enable me to best reframe this information or redirect me to a source that can provide this information.

Please would you provide the following, under the Freedom of Information Act.

**Crisis Houses for adults (18+)**

1. What data do you collect in relation to your crisis houses?
2. How is/are the crisis house(s) remunerated for providing care? For instance, is it based on numbers of patients staying per night?
  - a. What is the annual cost of running each crisis house?
  - b. What is the cost per occupied bed per night in each of your crisis houses, broken down by house?

### Hospitals for adults (18+)

3. What is the cost per occupied bed per night in each of your hospitals, broken down by hospital?

### NHS funding for Private residential care facility for adults (18+)

4. What data do you hold about the cost and numbers of mental health patients sent to private residential care facility (eg private hospital)?
5. What is the total cost to the trust (or whatever body has funded it within the ICS' region) of sending mental health patients to private mental health residential care facilities per a year - in the last 3 years? How many patients was this for, and for how many nights in total?
6. What is the current cost per night per mental health patient to the trust (or whatever body has funded it within the ICS' region) of sending someone to a Private residential care facility based on the most recent payments made?

## **Our Response**

We can confirm, as per Section 1(1) of the Freedom of Information Act 2000, the ICB holds some of the information you have requested.

1. Data collected is detailed in the table below:

Name of service	Data collected
Coalway Lane, Gateshead	Number of referrals received, referrals reason, number of admissions and overview of presenting needs (case vignettes), numbers discharged, length of stay and discharge destination. This is reported quarterly.
Scrogg Road, Newcastle	Data is not received. The contract is managed by the local authority under a S256. It isn't exclusively used by ICB commissioned services, as Local Authority Mental Health Social Workers can use this too.
Durham crisis beds	There are some crisis beds in Durham (not specific crisis houses) which are commissioned by Durham local authority.
Sunderland crisis house	Whilst there used to be dedicated beds which were joint funded through the local authority, these are no longer commissioned.

2. Remuneration is detailed below:

Name of service	Remuneration
Coalway Lane, Gateshead	Block funded 365 days
Scrogg Road, Newcastle	Block funded 365 days
Durham crisis beds	Some crisis beds in Durham (not specific crisis houses) .are commissioned by Durham County Council
Sunderland crisis house	Please refer to the response to question 1.

Annual cost of running each crisis house:

Name of service	Annual cost
Coalway Lane, Gateshead	Coalway Lane contract value for 2024/25 was £257,088 which includes 24/7 nursing care. This, however, is part of the wider Coalway Lane facility which provides accommodation for severe/enduring mental health (adults) which has 16 beds. The

	crisis beds offer an additional 4 beds (2 male/2 female) and are block funded.
Scrogg Road, Newcastle	Scrogg Road is funded through Better Care Funding with the Local Authority and NENC ICB does not hold the contract value. However, the beds form part of the larger Scrogg Road rehab facility.
Durham crisis beds	Please refer to the response to question 2 above.
Sunderland crisis house	This was previously funded through a joint agreement with LA

Cost per occupied bed per night:

Name of service	Cost per occupied bed per night
Coalway Lane, Gateshead	<p>The beds are block commissioned.</p> <p>On the assumption all beds are occupied 365 days of the year the cost per night per bed would be £176.08</p>
Scrogg Road, Newcastle	<p>We can confirm, as per Section 1(1) of the Freedom of Information Act 2000, the ICB on this occasion is not able to provide the requested information. In line with your rights under section 1(1)(a) of the Act to be informed whether information is held, we confirm the ICB does not hold any of the information requested. However, we have determined that the information is held by Newcastle City Council.</p> <p>In accordance with our duty under s.16 of the FOIA to provide reasonable advice and assistance to an individual requesting information, we have provided the FOI email address for the council in a table further down.</p>
Durham crisis beds	<p>There are some crisis beds in Durham (not specific crisis houses) which are commissioned by Durham County Council.</p> <p>In accordance with our duty under s.16 of the FOIA to provide reasonable advice and assistance to an individual requesting information, we have provided the FOI email address for the council in a table further down.</p>
Sunderland crisis house	<p>We can confirm, as per Section 1(1) of the Freedom of Information Act 2000, the ICB on this occasion is not able to provide the requested information. In line with your rights under section 1(1)(a) of the Act to be informed whether information is held, we confirm the ICB does not hold any of the information requested. However, we have determined that the information is held by Sunderland City Council.</p> <p>In accordance with our duty under s.16 of the FOIA to provide reasonable advice and assistance to an individual requesting information, we have provided the FOI email address for the council in a table further down.</p>

3. Mental Health NHS Foundation Trusts in the NENC ICB region are paid on a block basis, therefore there is no cost per bed breakdown. Independent sector hospital contracts are based on an individual's package of care cost rather than a commissioned service. The cost is

inclusive of bed daily rates, observations and other elements, this is variable throughout the year dependant on need. For your information, these non-NHS providers are Barchester, Priory and Cygnet.

4. Please be aware that residential and hospital are two different entities.

If the request is around patient's paid by the NHS in non-NHS independent sector hospitals, then please see response to the above question. If this is asking about private residential costs, the NHS would not hold this detail and should be redirected to local authorities. If this is asking about NHS paid residential costs, you may again wish to redirect the request to local authorities.

5. We can confirm, as per Section 1(1) of the Freedom of Information Act 2000, the ICB on this occasion is not able to provide the requested information. In line with your rights under section 1(1)(a) of the Act to be informed whether information is held, we confirm the ICB does not hold any of the information requested. However, we have determined that the information is held by the mental health trusts in the region.

In accordance with our duty under s.16 of the FOIA to provide reasonable advice and assistance to an individual requesting information, we have provided the FOI email addresses for the mental health trusts in the table below:

<b>NENC Mental Health Hospital FTs</b>	<b>Email</b>
Cumbria, Northumberland, Tyne and Wear NHS FT	foi@cntw.nhs.uk
Tees, Esk and Wear Valley NHS FT	tewv.foi@nhs.net

6. Please refer to the response to question 5.

Where the response suggests redirecting the request to local authorities, please find those local authority FOI emails in the table below.

<b>NENC Local Authorities</b>	<b>Email</b>
Durham County Council	foi@durham.gov.uk
Gateshead Council	informationrights@gateshead.gov.uk
Newcastle City Council	freedomofinformation@newcastle.gov.uk
Sunderland City Council	freedom.information@sunderland.gov.uk

In accordance with the Information Commissioner's directive on the disclosure of information under the Freedom of Information Act 2000 your request will form part of our disclosure log. Therefore, a version of our response which will protect your anonymity will be posted on the NHS ICB website <https://northeastnorthcumbria.nhs.uk/>.

If you have any queries or wish to discuss the information supplied, please do not hesitate to contact me on the above telephone number or at the above address.

If you are unhappy with the service you have received in relation to your request and wish to request a review of our decision, you should write to the Senior Governance Manager using the contact details at the top of this letter quoting the appropriate reference number.

If you are not content with the outcome your review, you do have the right of complaint to the Information Commissioner as established by section 50 of the Freedom of Information Act 2000.

Generally, the Information Commissioner cannot make a decision unless you have exhausted the complaints procedure provided by the North of England Commissioning Support Unit.

The Information Commissioner can be contacted at:

Information Commissioner's Office  
Wycliffe House  
Water Lane  
Wilmslow  
Cheshire  
SK9 5AF

[www.ico.org.uk](http://www.ico.org.uk)

Any information we provide following your request under the Freedom of Information Act will not confer an automatic right for you to re-use that information, for example to publish it. If you wish to re-use the information that we provide and you do not specify this in your initial application for information then you must make a further request for its re-use as per the Re-Use of Public Sector Information Regulations 2015 [www.legislation.gov.uk](http://www.legislation.gov.uk) . This will not affect your initial information request.

Yours sincerely

*S Davies*

**S Davies**  
**Information Governance Officer**