

Our Reference North East and North Cumbria ICB\
FOI ICB 26–105

North East and North Cumbria ICB
Pemberton House
Colima Avenue
Sunderland Enterprise Park
Sunderland
SR5 3XB

Tel: 0191 512 8484
E-mail: nencicb.foi@nhs.net

By Email

5 June 2026

Dear Applicant

Freedom of Information Act 2000 – Request for Information – NHS North East and North Cumbria Integrated Care Board (NENC ICB)

Thank you for your request received on 4 June 2026 for information held by NHS North East and North Cumbria Integrated Care Board (the ICB) under the provisions of the Freedom of Information Act 2000. The ICB covers the areas of County Durham, Newcastle Gateshead, North Cumbria, North Tyneside, Northumberland, South Tyneside, Sunderland, and Tees Valley.

Please find the information you requested on behalf of the ICB as follows.

Your Request

This is a request for information under the Freedom of Information Act 2000. I would like to request information on the below questions.

1. Does your ICB intend to use the POD (Performance Overview Dashboard) metrics within your instance of the FDP?
2. Has your ICB used POD metrics from your FDP instance in any reporting?
3. Has your ICB done any data reconciliation of the POD metrics in your instance of the FDP against other trusted data sources for a) your ICB footprint and b) individual providers within your ICB footprint?
4. Did you find any differences between the POD metrics in your instance of the FDP and data sources that your organisation currently utilises for reporting? If so please elaborate.
5. If differences were identified, have you been able to understand what is causing the figures to be different?
6. If differences were identified, how long did it take to resolve them? If you are still waiting for resolution please state the duration of the wait so far and that the resolution remains outstanding.
7. How many of the POD metrics within your instance of the FDP match other existing trusted data sources that your organisation uses (for example Model Hospital).

8. How many of the POD metrics within your instance of the FDP are different to other existing trusted data sources (for example Model Hospital).

Our Response

1. NENC ICB will be using the National dataset provided by NHSE; we have no plans to build our own internal dashboard until the national data set is tried and tested.
2. No, NENC ICB has not used POD metrics from FDP instance in any reporting.
3. Please refer to the response to question 2.
4. Please refer to the response to question 2.
5. Please refer to the response to question 2.
6. Please refer to the response to question 2.
7. Please refer to the response to question 2.
8. Please refer to the response to question 2.

In accordance with the Information Commissioner's directive on the disclosure of information under the Freedom of Information Act 2000 your request will form part of our disclosure log. Therefore, a version of our response which will protect your anonymity will be posted on the NHS ICB website <https://northeastnorthcumbria.nhs.uk/>.

If you have any queries or wish to discuss the information supplied, please do not hesitate to contact me on the above telephone number or at the above address.

If you are unhappy with the service you have received in relation to your request and wish to request a review of our decision, you should write to the Information Governance Manager using the contact details at the top of this letter quoting the appropriate reference number.

If you are not content with the outcome your review, you do have the right of complaint to the Information Commissioner as established by section 50 of the Freedom of Information Act 2000. Generally, the Information Commissioner cannot make a decision unless you have exhausted the ICB's complaints procedure.

The Information Commissioner can be contacted at Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF or www.ico.org.uk.

Any information we provide following your request under the Freedom of Information Act will not confer an automatic right for you to re-use that information, for example to publish it. If you wish to re-use the information that we provide and you do not specify this in your initial application for information then you must make a further request for its re-use as per the Re-Use of Public Sector Information Regulations 2015 www.legislation.gov.uk. This will not affect your initial information request.

Yours faithfully

Information Governance Support Officer

**Information Governance Support Officer
North East and North Cumbria Integrated Care Board**