

Our Reference North East and North Cumbria ICB\
FOI ICB 25–279

North East and North Cumbria ICB
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By Email

15 October 2025

Dear Applicant

Freedom of Information Act 2000 – Request for Information – NHS North East and North Cumbria Integrated Care Board (NENC ICB)

Thank you for your request received on 14 October 2025 for information held by NHS North East and North Cumbria Integrated Care Board (the ICB) under the provisions of the Freedom of Information Act 2000. The ICB covers the areas of County Durham, Newcastle Gateshead, North Cumbria, North Tyneside, Northumberland, South Tyneside, Sunderland, and Tees Valley.

Please find the information you requested on behalf of the ICB as follows.

Your Request

Under the Freedom of Information Act 2000, I am requesting the following information regarding GP practices within your Integrated Care Board:

1. Current EHR Usage
 - a. The number and proportion of GP practices using each of the following electronic health record (EHR) systems: EMIS Web, TPP SystmOne, INPS Vision, Medicus Health, and Other (please specify).
 - b. The percentage of population coverage accounted for by each of the above systems.
2. Recent Provider Changes

What proportion of GP practices have changed their EHR provider within the last 36 months? (If data for that period are unavailable, please provide the most recent period for which such data exist — e.g. 12 or 24 months.)
3. Historical EHR Usage

As of October 2022 (three years ago), what proportion of GP practices used each of the following systems: EMIS Web, TPP SystmOne, INPS Vision, Medicus Health, Other?

 - a. By number of practices
 - b. By percentage of population coverage

(If data for that period are unavailable, please provide for the nearest available date, e.g. 12 months ago.)

4. ICB Guidance or Recommendations

Does the ICB recommend or endorse any specific EHR provider to its GP practices, Primary Care Networks (PCNs), or GP federations? If yes, please identify which provider(s) and describe the basis of that recommendation.

Our Response

We can confirm, as per Section 1(1) of the Freedom of Information Act 2000, the ICB does hold the information requested.

1. Current EHR usage:

EHR system	EMIS Web	TPP SystmOne	InPS Vision	Medicus Health	Other
Number and proportion of GP practices	160/348 (46%)	188/348 (54%)	0	0	0
Percentage of population covered	45%	55%	0%	0%	0%

Total Population, September 2025 = 3,233,739

2. Recent provider changes:

Provider changes	EMIS Web	TPP SystmOne	InPS Vision	Medicus Health	Other
Proportion of GP practices	19 (5.5%)	No change	-	-	-

3. Historical EHR usage:

EHR system	EMIS Web	TPP SystmOne	InPS Vision	Medicus Health	Other
Number and proportion of GP practices	179/348	169/348	0	0	0
Percentage of population covered	52.7%	47.3%	0%	0%	0%

4. No, the ICB does not recommend or endorse any specific EHR provider. The choice of EHR has always been an individual GP practice choice from a list of accredited EHRs from the Digital Care Services Catalogue and the frameworks that sit within it, the Tech Innovation Framework (TIF), and historically via the legacy GP IT Futures Framework or GP Systems of Choice (GPSoc) contract.

In accordance with the Information Commissioner's directive on the disclosure of information under the Freedom of Information Act 2000 your request will form part of our disclosure log. Therefore, a version of our response which will protect your anonymity will be posted on the NHS ICB website <https://northeastnorthcumbria.nhs.uk/>.

If you have any queries or wish to discuss the information supplied, please do not hesitate to contact me on the above telephone number or at the above address.

If you are unhappy with the service you have received in relation to your request and wish to request a review of our decision, you should write to the Information Governance Manager using the contact details at the top of this letter quoting the appropriate reference number.

If you are not content with the outcome your review, you do have the right of complaint to the Information Commissioner as established by section 50 of the Freedom of Information Act 2000. Generally, the Information Commissioner cannot make a decision unless you have exhausted the ICB's complaints procedure.

The Information Commissioner can be contacted at Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF or www.ico.org.uk.

Any information we provide following your request under the Freedom of Information Act will not confer an automatic right for you to re-use that information, for example to publish it. If you wish to re-use the information that we provide and you do not specify this in your initial application for information then you must make a further request for its re-use as per the Re-Use of Public Sector Information Regulations 2015 www.legislation.gov.uk. This will not affect your initial information request.

Yours faithfully

Information Governance Support Officer

**Information Governance Support Officer
North East and North Cumbria Integrated Care Board**