

Our Reference North East and North Cumbria ICB\
FOI ICB 26-086

North East and North Cumbria ICB
Pemberton House
Colima Avenue
Sunderland Enterprise Park
Sunderland
SR5 3XB

Tel: 0191 512 8484
E-mail: nencicb.foi@nhs.net

By Email

15 June 2026

Dear Applicant

Freedom of Information Act 2000 – Request for Information – NHS North East and North Cumbria Integrated Care Board (NENC ICB)

Thank you for your request received on 22 May 2026 for information held by NHS North East and North Cumbria Integrated Care Board (the ICB) under the provisions of the Freedom of Information Act 2000. The ICB covers the areas of County Durham, Newcastle Gateshead, North Cumbria, North Tyneside, Northumberland, South Tyneside, Sunderland, and Tees Valley.

Please find the information you requested on behalf of the ICB as follows.

Your Request

Please can we submit a freedom of information request for the following questions in relation to North East and North Cumbria (NENC) ICB.

1. How many eligible Complex Continuing Healthcare packages are commissioned for Children across NENC?
2. How many eligible Complex Continuing Healthcare packages are commissioned for Adults across NENC?
3. What are the average weekly hours of commissioned Complex Children package across NENC and in each individual locality?
4. What are the average weekly hours of commissioned Complex Adult package across NENC and in each individual locality?
5. How many have a 3rd party or direct payment PHB?
6. How many are supported by a provider?
7. How many approved providers are currently used for complex care packages across NENC?
8. What is the total value of spend across the Complex Children commissioned packages of care across NENC?
9. What is the total value of spend across the Complex Adult commissioned packages of care across NENC?

Clarification: In the questions where I have referred to complex, we are requesting information on individuals that have complex health needs linked due to a physical disability they have where they required a nurse led provider which is registered with CQC including Treatment of Disease, Disorder or Injury.

Our Response

1. On this occasion it is not possible to provide the requested information. In line with your rights under section 1(1)(a) of the Act to be informed whether information is held, we confirm the ICB does not hold any of the information requested.
2. Please refer to the response to question 1.
3. Please refer to the response to question 1.
4. Please refer to the response to question 1.
5. Please refer to the response to question 1.
6. Please refer to the response to question 1.
7. Please refer to the response to question 1.
8. Please refer to the response to question 1.
9. Please refer to the response to question 1.

In accordance with the Information Commissioner's directive on the disclosure of information under the Freedom of Information Act 2000 your request will form part of our disclosure log. Therefore, a version of our response which will protect your anonymity will be posted on the NHS ICB website <https://northeastnorthcumbria.nhs.uk/>.

If you have any queries or wish to discuss the information supplied, please do not hesitate to contact me on the above telephone number or at the above address.

If you are unhappy with the service you have received in relation to your request and wish to request a review of our decision, you should write to the Information Governance Manager using the contact details at the top of this letter quoting the appropriate reference number.

If you are not content with the outcome your review, you do have the right of complaint to the Information Commissioner as established by section 50 of the Freedom of Information Act 2000. Generally, the Information Commissioner cannot make a decision unless you have exhausted the ICB's complaints procedure.

The Information Commissioner can be contacted at Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF or www.ico.org.uk.

Any information we provide following your request under the Freedom of Information Act will not confer an automatic right for you to re-use that information, for example to publish it. If you wish to re-use the information that we provide and you do not specify this in your initial application for information then you must make a further request for its re-use as per the Re-Use of Public Sector Information Regulations 2015 www.legislation.gov.uk. This will not affect your initial information request.

Yours faithfully

Information Governance Support Officer

Information Governance Support Officer

North East and North Cumbria Integrated Care Board