

Our Reference North East and North Cumbria ICB\  
FOI ICB 25–436

North East and North Cumbria ICB  
Pemberton House  
Colima Avenue  
Sunderland Enterprise Park  
Sunderland  
SR5 3XB

Tel: 0191 512 8484  
E-mail: [nencicb.foi@nhs.net](mailto:nencicb.foi@nhs.net)

By Email

17 February 2026

Dear Applicant

**Freedom of Information Act 2000 – Request for Information – NHS North East and North Cumbria Integrated Care Board (NENC ICB)**

Thank you for your request received on 24 January 2026 for information held by NHS North East and North Cumbria Integrated Care Board (the ICB) under the provisions of the Freedom of Information Act 2000. The ICB covers the areas of County Durham, Newcastle Gateshead, North Cumbria, North Tyneside, Northumberland, South Tyneside, Sunderland, and Tees Valley.

Please find the information you requested on behalf of the ICB as follows.

**Your Request**

Under the Freedom of Information Act 2000, I am requesting information regarding GP practices in Hartlepool, County Durham, Newcastle upon Tyne, and North Tyneside.

1. Physical Access & Estates Audits

- Please provide a list of GP practices recorded as having a minimum Effective Clear Opening (ECO) door width of 850mm and a 1500mm diameter turning circle in consultation rooms.
- If a specific list of measurements is not held, please provide the most recent GP Estates Suitability Audit for these regions, specifically the 'Physical Access' and 'Functional Suitability' scores for each practice.

2. Specialist Hygiene Facilities

- A list of practices with an on-site Changing Places toilet or, failing that, an on-site hoist (ceiling track or mobile).

3. AIIS Compliance (2016 SCCI1605 vs 2025 DAPB1605)

- A list of practices that have self-certified as fully compliant with the original 2016 Accessible Information Standard (SCCI1605).

- A list of practices that have completed the new 2025 AIS Self-Assessment Framework (DAPB1605) and those that have appointed a designated Operational AIS Lead.

#### 4. Video/VoIP Consultation

- A list of practices currently offering Video or VoIP consultations as a bookable appointment mode.

### **Our Response**

1. We can confirm, as per Section 1(1) of the Freedom of Information Act 2000, the ICB on this occasion is not able to provide the requested information. In line with your rights under section 1(1)(a) of the Act to be informed whether information is held, we confirm the ICB does not hold any of the information requested. Practice premises compliance, whether that be in terms of disability or otherwise, is the responsibility of the practices.

For your reference, a list of practices is available on the NHS Digital website: [GP and GP practice related data – NHS England Digital](#). The GP Practices full file name is **epraccur** and for your reference, NENC ICB's Organisation Data Service (ODS) code is **QMH**.

2. Please refer to the response to question 1.
3. Please refer to the response to question 1.
4. Please refer to the response to question 1.

In accordance with the Information Commissioner's directive on the disclosure of information under the Freedom of Information Act 2000 your request will form part of our disclosure log. Therefore, a version of our response which will protect your anonymity will be posted on the NHS ICB website <https://northeastnorthcumbria.nhs.uk/>.

If you have any queries or wish to discuss the information supplied, please do not hesitate to contact me on the above telephone number or at the above address.

If you are unhappy with the service you have received in relation to your request and wish to request a review of our decision, you should write to the Information Governance Manager using the contact details at the top of this letter quoting the appropriate reference number.

If you are not content with the outcome your review, you do have the right of complaint to the Information Commissioner as established by section 50 of the Freedom of Information Act 2000. Generally, the Information Commissioner cannot make a decision unless you have exhausted the ICB's complaints procedure.

The Information Commissioner can be contacted at Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF or [www.ico.org.uk](http://www.ico.org.uk).

Any information we provide following your request under the Freedom of Information Act will not confer an automatic right for you to re-use that information, for example to publish it. If you wish to re-use the information that we provide and you do not specify this in your initial application for information then you must make a further request for its re-use as per the Re-Use of Public Sector Information Regulations 2015 [www.legislation.gov.uk](http://www.legislation.gov.uk). This will not affect your initial information request.

Yours faithfully

*Information Governance Support Officer*

**Information Governance Support Officer  
North East and North Cumbria Integrated Care Board**