NHS
North East and North Cumbria

Our Reference North East and North Cumbria ICB\ FOI ICB 26–314

North East and North Cumbria ICB
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By Email

8 October 2026

Dear Applicant

Freedom of Information Act 2000 – Request for Information – NHS North East and North Cumbria Integrated Care Board (NENC ICB)

Thank you for your request received on 22 September 2026 for information held by NHS North East and North Cumbria Integrated Care Board (the ICB) under the provisions of the Freedom of Information Act 2000. The ICB covers the areas of County Durham, Newcastle Gateshead, North Cumbria, North Tyneside, Northumberland, South Tyneside, Sunderland, and Tees Valley.

Please find the information you requested on behalf of the ICB as follows.

Your Request
Under the Freedom of Information Act, I would like to request the following information regarding supported living services for adults (aged 18-64) with a primary support need of learning disabilities (LD). Please also include data for adults (aged 18-64) with Autism Spectrum Disorder (ASD) where information is captured for this cohort or where this is recorded as a primary support need.

Supported living may also be called Supported accommodation or Supported housing and is a housing scheme where housing, support and care services are provided to help people with disabilities live as independently as possible in the community. Providers of supported living will be registered to deliver personal care to service users.

Long term care is provided to clients on an ongoing basis and varies from high intensity provision such as nursing care, to lower intensity support in the community such as the provision of direct payments to arrange regular home care visits.

1. Please supply the name, email address and telephone number of the commissioner with responsibility for placements in supported living.

2. Please provide the total number of adults (aged 18-64) with a primary support need of learning disabilities (LD) or Autism Spectrum Disorder (ASD) funded by the ICB/Health Board and

receiving long-term care in supported living settings. Please provide data for the financial years 2021/22, 2022/23, 2023/24, 2024/25, 2025/26 and where possible projected figures for 2026/27.

a. How many are placed in area (i.e. within the ICB/Health Board boundary)?
b. How many are placed out of area (i.e. outside the ICB/Health Board boundary)?

3. Please provide a list of providers of supported living services used by the ICB/Health Board to place adults (aged 18-64) with a primary support need of LD or ASD receiving long-term care. To clarify, this does not include sole providers of accommodation, such as Housing Associations; only care providers registered to deliver personal care and is only those providers registered as a care agency with the inspectorate. Please provide data for the latest month (if available); if not the last financial year 2025/26 – please state which timescale has been used for the data provided.

   a. Please provide, for each provider, the number of adults aged 18-64 with LD or ASD funded by the ICB/Health Board in long-term supported living placements
   b. Please provide total expenditure with each provider related to long-term placements in supported living for adults aged 18-64 with LD or ASD

4. Please provide the (a) highest, (b) lowest and (c) average weekly fee the ICB/Health Board pays to providers of long-term care in supported living settings for adults (aged 18-64) with LD or ASD. Please provide data for the latest month (if available); if not, the last financial year 2025/26.

5. Please provide the number of adults (aged 18-64) with primary support need of LD or ASD in supported living with fees per week of:

   a. Less than £1,500
   b. £1,500 to £2,999
   c. £3,000 to £4,999
   d. £5,000 to £6,999
   e. £7,000 and more

6. Does the ICB/Health Board consider there is sufficient local supported living care provision to meet the needs of aged 18-64 with learning disabilities and/or autism and which providers does the ICB/Health Board mainly use for these placements? What are occupancy levels locally?

Our Response

1. There is no single person responsible for supported living placements, so we are unable to provide specific contact details. Responsibility sits with the All Age Continuing Care (AACC) team in each ICB locality. When a placement is required, case managers review available options using local intelligence and knowledge of existing schemes.

   Contacts for the ICB's AACC locality teams are available on the ICB's website: Continuing care contacts.

2. Adults with primary support need of LD or ASD:
   a. On this occasion it is not possible to provide the requested information. In line with your rights under section 1(1)(a) of the Act to be informed whether information is held, we

confirm the ICB does not hold any of the information requested for financial years 2021/22, 2022/23 and 2026/27 (projected). Information for the other financial years is noted below:

Financial year	2023/2024	2024/2025	2025/2026
Placed in area	582	585	567

b. We can confirm, as per Section 1(1) of the Freedom of Information Act 2000, the ICB on this occasion is not able to provide the requested information. In line with your rights under section 1(1)(a) of the Act to be informed whether information is held, we confirm the ICB does not hold any of the information requested.

3. Please refer to the attached spreadsheet for details of providers, numbers of funded adults and expenditure figures.

4. The weekly fee paid to providers of long-term care in supported living settings for adults (aged 18-64) with LD or ASD is noted below:

Weekly fee	Highest	Lowest	Average
Amount	£10,065.96	£86.50	£4,091.68

5. Fee breakdown for of adults (aged 18-64) with primary support need of LD or ASD in supported living:

Fees paid	Number of adults
Less than £1,500	20
£1,500 to £2,999	27
£3,000 to £4,999	27
£5,000 to £6,999	17
£7,000 and more	14

6. This is not a request for recorded information held by the ICB and therefore does not constitute a valid request under the Freedom of Information Act 2000. Consequently, the ICB will not be providing a formal response under the Act.

In accordance with the Information Commissioner's directive on the disclosure of information under the Freedom of Information Act 2000 your request will form part of our disclosure log. Therefore, a version of our response which will protect your anonymity will be posted on the NHS ICB website https://northeastnorthcumbria.nhs.uk/.

If you have any queries or wish to discuss the information supplied, please do not hesitate to contact me on the above telephone number or at the above address.

If you are unhappy with the service you have received in relation to your request and wish to request a review of our decision, you should write to the Information Governance Manager using the contact details at the top of this letter quoting the appropriate reference number.

If you are not content with the outcome your review, you do have the right of complaint to the Information Commissioner as established by section 50 of the Freedom of Information Act 2000. Generally, the Information Commissioner cannot make a decision unless you have exhausted the ICB's complaints procedure.

The Information Commissioner can be contacted at Information Commissioner's Office, 4th Floor, No. 3 Circle Square, 5 Hawkshaw Street, Manchester, M1 7BL or www.ico.org.uk.

Any information we provide following your request under the Freedom of Information Act will not confer an automatic right for you to re-use that information, for example to publish it. If you wish to re-use the information that we provide and you do not specify this in your initial application for information then you must make a further request for its re-use as per the Re-Use of Public Sector Information Regulations 2015 www.legislation.gov.uk. This will not affect your initial information request.

Yours faithfully

Information Governance Support Officer

Information Governance Support Officer
North East and North Cumbria Integrated Care Board