NHS
North East and North Cumbria

Our Reference North East and North Cumbria ICB\ FOI ICB 26–327

North East and North Cumbria ICB
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By Email

15 October 2026

Dear Applicant

Freedom of Information Act 2000 – Request for Information – NHS North East and North Cumbria Integrated Care Board (NENC ICB)

Thank you for your request received on 3 October 2026 for information held by NHS North East and North Cumbria Integrated Care Board (the ICB) under the provisions of the Freedom of Information Act 2000. The ICB covers the areas of County Durham, Newcastle Gateshead, North Cumbria, North Tyneside, Northumberland, South Tyneside, Sunderland, and Tees Valley.

Please find the information you requested on behalf of the ICB as follows.

Your Request

Under the Freedom of Information Act 2000, please could you provide the following information about NHS North East and North Cumbria ICB, for the Tees Valley area (in particular Redcar & Cleveland):

1. The job title, team name and contact email address (a named contact or team mailbox) of the commissioner(s) responsible for:
   a. adult community mental health services;
   b. Section 117 aftercare;
   c. NHS Continuing Healthcare home-based care packages; and
   d. Children's Continuing Care home-based care packages.
2. How the ICB currently buys home-based care and support for people eligible for NHS Continuing Healthcare, Children's Continuing Care and Section 117 aftercare in Tees Valley. For example: a framework, a dynamic purchasing system, an approved provider list, or spot purchase.
3. For each route in question 2: whether it is currently open to new providers, and if not, when it is next expected to open, and where it will be advertised.
4. The requirements a new CQC-registered domiciliary care provider must meet to join the route(s) in question 2.

I understand that the names of junior staff may be withheld. In that case, job titles and team mailboxes would be very helpful.

Clarification
By "adult community mental health services" in question 1a, I mean home-based care and support for adults with a mental health condition who live in the community (outside hospital). This includes support packages that the ICB commissions, or jointly commissions with Redcar & Cleveland Borough Council, such as Section 117 aftercare and other home-based mental health support packages.

I am not asking about NHS clinical services such as community mental health teams or hospital services.

If it helps, please treat question 1a as: "the commissioner(s) responsible for buying home-based care and support for adults with mental health needs in Tees Valley (in particular Redcar & Cleveland)."

The rest of my request is unchanged.

Our Response

1. Commissioners contact emails are:
   a. All-Age Continuing Care Commissioning Team, nencicb.chcprovidermanagement@nhs.net
   b. All-Age Continuing Care Commissioning Team, nencicb.chcprovidermanagement@nhs.net
   c. All-Age Continuing Care Commissioning Team, nencicb.chcprovidermanagement@nhs.net
   d. Children's Continuing Care Clinical team, Nencicb.childrenscontinuingcare@nhs.net

2. Where the ICB is the lead commissioner for a package of care and support in the Tees Valley, home-based care and support for people eligible for NHS Continuing Healthcare and Section 117 is commissioned either through local authority contracts that we can access or on a direct spot contract basis. For Children's Continuing Care, we operate an approved provider list, and individual packages of care are spot purchased from this list.

3. We can confirm, as per Section 1(1) of the Freedom of Information Act 2000, the ICB on this occasion is not able to provide the requested information. In line with your rights under section 1(1)(a) of the Act to be informed whether information is held, we confirm the ICB does not hold any of the information requested. Information about contracting arrangements put in place by local authorities within the NENC region is held by those local authorities.

   In accordance with our duty under s.16 of the FOIA to provide reasonable advice and assistance to an individual requesting information, we have provided the FOI contacts for Tees Valley local authorities.

NENC Local Authorities	Email/Online portal
Darlington Borough Council	freedomofinformation@darlington.gov.uk
Hartlepool Borough Council	freedomofinformation@hartlepool.gov.uk
Middlesbrough Borough Council	FOI request – Middlesbrough BC
Redcar & Cleveland Borough Council	informationgovernance@redcar-cleveland.gov.uk
Stockton-on-Tees Borough Council	foiandcomplaints@stockton.gov.uk

As the ICB's direct contracting approach for Continuing Healthcare and Section 117 is spot contracting, there are no formal requirements for providers to apply during specific periods.

For Children's Continuing Care, the approved provider list is always open.

4. New providers are required to be appropriately registered with CQC (including age-specific registration and TDDI), and providers are required to complete due diligence information requested by the ICB.

In accordance with the Information Commissioner's directive on the disclosure of information under the Freedom of Information Act 2000 your request will form part of our disclosure log. Therefore, a version of our response which will protect your anonymity will be posted on the NHS ICB website https://northeastnorthcumbria.nhs.uk/.

If you have any queries or wish to discuss the information supplied, please do not hesitate to contact me on the above telephone number or at the above address.

If you are unhappy with the service you have received in relation to your request and wish to request a review of our decision, you should write to the Information Governance Manager using the contact details at the top of this letter quoting the appropriate reference number.

If you are not content with the outcome your review, you do have the right of complaint to the Information Commissioner as established by section 50 of the Freedom of Information Act 2000. Generally, the Information Commissioner cannot make a decision unless you have exhausted the ICB's complaints procedure.

The Information Commissioner can be contacted at Information Commissioner's Office, 4th Floor, No. 3 Circle Square, 5 Hawkshaw Street, Manchester, M1 7BL or www.ico.org.uk.

Any information we provide following your request under the Freedom of Information Act will not confer an automatic right for you to re-use that information, for example to publish it. If you wish to re-use the information that we provide and you do not specify this in your initial application for information then you must make a further request for its re-use as per the Re-Use of Public Sector Information Regulations 2015 www.legislation.gov.uk. This will not affect your initial information request.

Yours faithfully

Information Governance Support Officer

Information Governance Support Officer
North East and North Cumbria Integrated Care Board