

Our Reference North East and North Cumbria ICB\
FOI ICB 24-481

NECS – John Snow House
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Durham
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By Email

12 March 2025

Dear Applicant

Freedom of Information Act 2000 – Request for Information – NHS North East and North Cumbria Integrated Care Board (NENC ICB)

Thank you for your request received by North of England Commissioning Support (NECS) on 6 March 2025 for information held by NHS North East and North Cumbria Integrated Care Board (the ICB) under the provisions of the Freedom of Information Act 2000.

The ICB covers the areas of County Durham, Gateshead, Newcastle, North Cumbria, North Tyneside, Northumberland, South Tyneside, Sunderland, and Tees Valley (which covers the five local authorities of Darlington, Hartlepool, Middlesbrough, Redcar and Cleveland and Stockton-on-Tees).

Please find the information you requested on behalf of the ICB as follows.

Your Request

Pre-amble

Please accept this data request under the Freedom of Information Act as a Freedom of Information Request. This request seeks to collect data regarding your Integrated Care Board's (ICBs) continence provision.

Please note: if the service you offer differs between residential and nursing care homes, please clearly address this in your response to the questions below. If prior to ICB formation, the former CCGs had different processes and, these have not changed and the ICB has multiple processes across the ICB, please make sure this is reflected in your response below.

1. Continence care is free at the point of access. We are aware former CCGs used to offer either a weekly payment to care providers to fund the purchase of continence aids (i.e pads) themselves or in some cases free issued continence aids (i.e. pads) to care home residents via the local continence service. Please outline the current approach across the ICB for continence provision for both residential and nursing care home residents, and when was this last reviewed, and/or when this is next to be reviewed.

2. If your ICB currently offers a weekly payment, please outline what the current weekly payment paid to care providers by your ICB for continence aids (i.e. pads), and when was this last reviewed, and when it will be next reviewed.
3. If your ICB currently provides free issues products by your local continence service, please confirm how many continence aids (i.e. pads) are issued per resident per day, and what determines the number of continence aids (i.e. pads) each resident will receive, and when this was last reviewed, and when it will be next reviewed.
4. Please link to where the responses for questions 2 and 3 are documented and provide a link to where care providers can review the application and review process operated by the ICB.
5. Please provide the appropriate contact details, for care homes to use, when enquiring on continence assessments and funding decisions/applications within your ICB. (Please provide a name, title, email address, phone number and address)

Our Response

On this occasion it is not possible to provide the requested information. In line with your rights under section 1(1)(a) of the Act to be informed whether information is held, we confirm the ICB does not hold any of the information requested.

In accordance with the Information Commissioner's directive on the disclosure of information under the Freedom of Information Act 2000 your request will form part of our disclosure log. Therefore, a version of our response which will protect your anonymity will be posted on the NHS ICB website <https://northeastnorthcumbria.nhs.uk/>.

If you have any queries or wish to discuss the information supplied, please do not hesitate to contact me on the above telephone number or at the above address.

If you are unhappy with the service you have received in relation to your request and wish to request a review of our decision, you should write to the Senior Governance Manager using the contact details at the top of this letter quoting the appropriate reference number.

If you are not content with the outcome your review, you do have the right of complaint to the Information Commissioner as established by section 50 of the Freedom of Information Act 2000. Generally, the Information Commissioner cannot make a decision unless you have exhausted the complaints procedure provided by the North of England Commissioning Support Unit.

The Information Commissioner can be contacted at:

Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF

www.ico.org.uk

Any information we provide following your request under the Freedom of Information Act will not confer an automatic right for you to re-use that information, for example to publish it. If you wish to re-use the information that we provide and you do not specify this in your initial application for information then you must make a further request for its re-use as per the Re-Use of Public Sector

Information Regulations 2015 www.legislation.gov.uk . This will not affect your initial information request.

Yours sincerely

S Davies

S Davies
Information Governance Officer