

Our Reference North East and North Cumbria ICB\
FOI ICB 25–173

North East and North Cumbria ICB
Pemberton House
Colima Avenue
Sunderland Enterprise Park
Sunderland
SR5 3XB

Tel: 0191 512 8484
E-mail: nencicb.foi@nhs.net

By Email

6 August 2025

Dear Applicant

Freedom of Information Act 2000 – Request for Information – NHS North East and North Cumbria Integrated Care Board (NENC ICB)

Thank you for your request received on 31 July 2025 for information held by NHS North East and North Cumbria Integrated Care Board (the ICB) under the provisions of the Freedom of Information Act 2000. The ICB covers the areas of County Durham, Newcastle Gateshead, North Cumbria, North Tyneside, Northumberland, South Tyneside, Sunderland, and Tees Valley.

Please find the information you requested on behalf of the ICB as follows.

Your Request

1. Can you please list the number of devices deployed by your organisation for the following?

Device Type	Number of Devices
Desktop PCs	
Laptops	
Mobile Phones	
Printers	
Multi-Functional Devices (MFDs)	
Tablets	
Physical Servers	
Storage Devices (for example: NAS, SAN)	
Networking Infrastructure (for example: Switches, Routers, Interfaces, Wireless Access Points)	
Security Infrastructure (for example: Firewalls, Intrusion Detection Systems (IDS), Virus Monitoring Tools)	

2. Does your organisation have any plans to procure below software applications, if yes then please provide required information in the below format?

System	2025/26 Spend/ Budget	2026/27 Spend/ Budget	2027/28 Spend/ Budget	2028/29 Spend/ Budget
<i>Example: Content Management System</i>	£1,000,000		£200,000	
a. Digital Electronic Discharge Systems				
b. Maternity Information Systems				
c. Laboratory Information Management System				
d. Inventory Management System				
e. Content/Document Management System				

3. Can your organisation provide Clinical ICT Strategy key decisions and priorities or ICT strategy documents for present and future years?

Strategy	2025/26	2026/27	2027/28	2028/29
Key Decisions				
Priorities				

4. Does your organisation use Artificial Intelligence and Robotics, if yes then please list the services and their estimated cost?

Artificial Intelligence and Robotics	2025/26	2026/27	2027/28	2028/29

5. Can your organisation provide planned ICT procurement plans across software, hardware or services for current and future years?

Software Applications/Hardware Devices/IT Managed Services	Estimated/ Total Cost	Duration
<i>Example: EPR</i>	£1,000,000	2025/26
a. Electronic Patient Record (EPR) solution		
b. Shared Care Record solution		
c. Population Health Management system		
d. Patient Administration System		
e. Patient Engagement Portal		

Our Response

We can confirm, as per Section 1(1) of the Freedom of Information Act 2000, the ICB holds some of the information you have requested.

1. Can you please list the number of devices deployed by your organisation for the following?

Device Type	Number of Devices
Desktop PCs	19
Laptops	1035
Mobile Phones	619

Printers	There are zero printers. NENC ICB uses MFDs
Multi-Functional Devices (MFDs)	MFDs are managed by Apogee
Tablets	12
Physical Servers	All servers are at Data Centres, and none are deployed at NENC ICB sites.
Storage Devices (for example: NAS, SAN)	None. These are all owned by NECS as shared infrastructure.
Networking Infrastructure (for example: Switches, Routers, Interfaces, Wireless Access Points)	5 x Routers (1x per site) 17 x Switches 18 x WAPs
Security Infrastructure (for example: Firewalls, Intrusion Detection Systems (IDS), Virus Monitoring Tools)	0 x Firewalls

In accordance with our duty under s.16 of the FOIA to provide reasonable advice and assistance to an individual requesting information, we have provided the FOI email address for NHS North of England Commissioning Support (NECS). They are contacted through NHS England england.contactus@nhs.net; please write "Freedom of Information" in the subject line.

2. NENC ICB does not directly procure any of these systems.
3. We can confirm, as per Section 1(1) of the Freedom of Information Act 2000, the ICB holds some of the information you have requested. The Digital Data and Technology Strategy is available on the ICB's website: [DDaT Strategy 2023 Final](#)

In accordance with s.21 of the FOIA, we are not required to provide information in response to a request if it is reasonably accessible to you by other means.

4. The only AI tool currently in use across the ICB is Microsoft CoPilot. This is currently a free national offering.
5. The ICB does not directly procure any of the solutions listed, with the exception of PHM. We are currently looking to sign up to the national FDP programme, however again as this is a national offering under a national contract, there is no cost to the ICB.

In accordance with the Information Commissioner's directive on the disclosure of information under the Freedom of Information Act 2000 your request will form part of our disclosure log. Therefore, a version of our response which will protect your anonymity will be posted on the NHS ICB website <https://northeastnorthcumbria.nhs.uk/>.

If you have any queries or wish to discuss the information supplied, please do not hesitate to contact me on the above telephone number or at the above address.

If you are unhappy with the service you have received in relation to your request and wish to request a review of our decision, you should write to the Senior Governance Manager using the contact details at the top of this letter quoting the appropriate reference number.

If you are not content with the outcome your review, you do have the right of complaint to the Information Commissioner as established by section 50 of the Freedom of Information Act 2000. Generally, the Information Commissioner cannot make a decision unless you have exhausted the ICB's complaints procedure.

The Information Commissioner can be contacted at Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF or www.ico.org.uk.

Any information we provide following your request under the Freedom of Information Act will not confer an automatic right for you to re-use that information, for example to publish it. If you wish to re-use the information that we provide and you do not specify this in your initial application for information then you must make a further request for its re-use as per the Re-Use of Public Sector Information Regulations 2015 www.legislation.gov.uk. This will not affect your initial information request.

Yours faithfully

Information Governance Support Officer

**Information Governance Support Officer
North East and North Cumbria Integrated Care Board**