

Our Reference North East and North Cumbria ICB\
FOI ICB 26-078

North East and North Cumbria ICB
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By Email

1 June 2026

Dear Applicant

Freedom of Information Act 2000 – Request for Information – NHS North East and North Cumbria Integrated Care Board (NENC ICB)

Thank you for your request received on 19 May 2026 for information held by NHS North East and North Cumbria Integrated Care Board (the ICB) under the provisions of the Freedom of Information Act 2000. The ICB covers the areas of County Durham, Newcastle Gateshead, North Cumbria, North Tyneside, Northumberland, South Tyneside, Sunderland, and Tees Valley.

Please find the information you requested on behalf of the ICB as follows.

Your Request

I am investigating clinical homecare medicines services across England. By “clinical homecare medicines services”, I mean services initiated or managed by the ICB which enable patients to receive ongoing medicines supply and, where relevant, associated care such as nursing support, patient training, medicine administration, monitoring or delivery at home or another non-hospital setting. This includes NHS-funded, manufacturer-funded and mixed-funded homecare medicines schemes, where this information is held by the ICB. Examples of clinical homecare providers include Healthnet, Sciensus, Lloyds Pharma Clinical Homecare, Alcura.

Under the Freedom of Information Act 2000, I would like to request the following information:

1. Does your trust employ one or more homecare medicine services provider(s) to deliver and/or administer medicines to patients in their normal residence? If so, what is the name of the provider(s)?
2. Please provide a breakdown on spend by each clinical homecare provider for the following NHS financial years: FY24, FY25 and FY26.
3. For each provider, how many active patients received your homecare medicines service as of 31 March 2024, 31 March 2025 and 31 March 2026?
4. For each provider, please provide a list of medications delivered and/or administered through this service as of 31 March 2024, 31 March 2025 and 31 March 2026?

5. For each provider, as a proportion of all deliveries, what percentage of medicine and ancillaries deliveries were late in the most recent reporting period for which you have data, and in two comparable reporting periods (eg if giving data for March 2026, please also give figures for March 2025 and March 2024)? Please state what period the figures are for.
6. Please provide a breakdown of the expenditure (£m) on each of the top 10 clinical homecare products/drugs dispensed to clinical homecare service users in your Trust for the following NHS financial years: FY24, FY25 and FY26

Note that FY is defined as a year that starts in April and ends in March. For example, FY24 starts on 1 April 2023 and ends on 31 March 2024.

Our Response

1. On this occasion it is not possible to provide the requested information. In line with your rights under section 1(1)(a) of the Act to be informed whether information is held, we confirm the ICB does not hold any of the information requested.

Please note that NHS North East and North Cumbria Integrated Care Board is not a trust. In accordance with our duty under s.16 of the FOIA to provide reasonable advice and assistance to an individual requesting information, we have provided the FOI contacts for the acute hospital foundation trusts in the NENC region, should you wish to redirect your request.

NENC Acute Hospital FTs	Email/Online portal
County Durham and Darlington NHS FT	cdda-tr.cddftfoi@nhs.net
Gateshead Health NHS FT	ghnt.foi.enquiries@nhs.net
North Cumbria Integrated Care NHS FT	foirequest@cumbria.nhs.uk
North Tees and Hartlepool NHS FT	nth-tr.foi@nhs.net
Northumbria Healthcare NHS FT	foi@northumbria.nhs.uk
South Tees Hospitals NHS FT	stees.foi.admin@nhs.net
South Tyneside and Sunderland NHS FT	stsft@infreemation.co.uk
The Newcastle upon Tyne Hospitals NHS FT	https://www.newcastle-hospitals.nhs.uk/help/foi/

2. Please refer to the response to question 1.
3. Please refer to the response to question 1.
4. Please refer to the response to question 1.
5. Please refer to the response to question 1.
6. Please refer to the response to question 1.

In accordance with the Information Commissioner's directive on the disclosure of information under the Freedom of Information Act 2000 your request will form part of our disclosure log. Therefore, a version of our response which will protect your anonymity will be posted on the NHS ICB website <https://northeastnorthcumbria.nhs.uk/>.

If you have any queries or wish to discuss the information supplied, please do not hesitate to contact me on the above telephone number or at the above address.

If you are unhappy with the service you have received in relation to your request and wish to request a review of our decision, you should write to the Information Governance Manager using the contact details at the top of this letter quoting the appropriate reference number.

If you are not content with the outcome your review, you do have the right of complaint to the Information Commissioner as established by section 50 of the Freedom of Information Act 2000. Generally, the Information Commissioner cannot make a decision unless you have exhausted the ICB's complaints procedure.

The Information Commissioner can be contacted at Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF or www.ico.org.uk.

Any information we provide following your request under the Freedom of Information Act will not confer an automatic right for you to re-use that information, for example to publish it. If you wish to re-use the information that we provide and you do not specify this in your initial application for information then you must make a further request for its re-use as per the Re-Use of Public Sector Information Regulations 2015 www.legislation.gov.uk. This will not affect your initial information request.

Yours faithfully

Information Governance Support Officer

**Information Governance Support Officer
North East and North Cumbria Integrated Care Board**