

Our Reference

North East and North Cumbria ICB\ FOI ICB 24-087

NECS - John Snow House **Durham University Science Park** Durham DH13YG

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6 June 2024 By Email

Dear Applicant

Freedom of Information Act 2000 - Request for Information - NHS North East and North **Cumbria Integrated Care Board (NENC ICB)**

Thank you for your request received by North of England Commissioning Support (NECS) on 23 May 2024 for information held by NHS North East and North Cumbria Integrated Care Board (the ICB) under the provisions of the Freedom of Information Act 2000.

The ICB covers the areas of County Durham, Gateshead, Newcastle, North Cumbria, North Tyneside, Northumberland, South Tyneside, Sunderland, and Tees Valley (which covers the five local authorities of Darlington, Hartlepool, Middlesbrough, Redcar and Cleveland and Stockton-on-Tees).

Please find the information you requested on behalf of the ICB as follows.

Your Request and Our Response

We can confirm, as per Section 1(1) of the Freedom of Information Act 2000, the ICB holds some of the information you have requested, and we have detailed this in the table below.

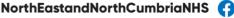
In accordance with s.21 of the FOIA, we are not required to provide information in response to a request if it is reasonably accessible to you by other means. Some of the information you have requested is available within the ICB publication scheme which can be accessed on the ICB website: Publications scheme | North East and North Cumbria NHS (northeastnorthcumbria.nhs.uk) or please refer to our previous related request, our ref: FOI ICB692 from the NENC ICB FOI Disclosure Log at: https://northeastnorthcumbria.nhs.uk/

In addition, some of the information requested is held by NHS England.

In accordance with our duty under s.16 of the FOIA to provide reasonable advice and assistance to an individual requesting information, the email address for NHS England's FOI Team is england.contactus@nhs.net Please write "Freedom of Information" in the subject line.

www.northeastnorthcumbria.nhs.uk







Interpretation and Translation Services									
Question	Notes	Response:							
What was your	Apr'23 – Mar'24	£1,304,300							
overall 23/24 spend									
for interpretation									
and translation									
services?									
What was your	The services were mana		ngland during	this time and th	nerefore the				
overall 22/23 spend	ICB does not hold this in	nformation.							
for interpretation									
and translation									
services?									
What was your	The services were managed by NHS England during this time and therefore the								
overall 21/22 spend	ICB does not hold this information.								
for interpretation									
and translation									
services?									
Please confirm the		Response:	alalitia : l l:	one if we are in-					
following details for		Please add additional columns if required							
your provider(s) of interpretation		Provider 1	Provider 2	Provider 3	Provider 4				
services for each									
year: Provider name		Language							
Flovider Haine		Empire Ltd							
Scope of contract		This level of							
and value of spend		detail is not							
where in scope in		held by the							
Apr'23-Mar'24 year		ICB.							
a) Pre-booked face-		100.							
to-face									
b) Pre-booked video									
c) Pre-booked									
telephone									
d) On-demand									
video									
e) On-demand									
telephone									
f) British Sign									
Language									
g) Interpreters on									
wheels									
Value of spend	Exempt under S.21 as publicly available.								
against each in-									
scope service									
Apr'22-Mar'23 year									
Value of spend	Exempt under S.21 as p	Exempt under S.21 as publicly available.							
against each in-									
scope service									
Apr'21-Mar'22 year		•							
Current contract		01/04/2021							
start date									
Current contract		31/03/2026							
end date									

Any extension	1	2 years				
options available						
under the existing contract						
How was this		This				
contract awarded?		information				
		would need				
		to be				
		requested				
		from NHS				
Malia la coma accoma con d		England				
Which procurement framework was		This information				
used to award this		would need				
contract?		to be				
Contract:		requested				
		from NHS				
		England				
Have service		No				
credits been						
applied in the last						
12 months?						
If yes, what						
performance failure						
was this linked to?	1	NIa				
Is there is an exclusivity clause,		No				
which would						
prevent you from						
piloting additional						
or complementary						
interpreting						
services during the						
duration of your						
current contract?						
From which budget		Primary care delegated budget				
within your organisation are						
interpreting						
services funded?						
Which staff		This is specified in the ICB's financial delegation limits				
member/job role is		and would depend on the value of the contract.				
responsible for		Contracts up to £30m are approved by the Executive				
signing off that		Committee and any over this amount are approved by				
budget?		the Board.				
Which staff		Senior Commissioning Support Officer				
member/job role						
manages the						
interpretation services						
contract(s)?						
contract(s):						

In accordance with the Information Commissioner's directive on the disclosure of information under the Freedom of Information Act 2000 your request will form part of our disclosure log.

Therefore, a version of our response which will protect your anonymity will be posted on the NHS ICB website https://northeastnorthcumbria.nhs.uk/.

If you have any queries or wish to discuss the information supplied, please do not hesitate to contact me on the above telephone number or at the above address.

If you are unhappy with the service you have received in relation to your request and wish to request a review of our decision, you should write to the Senior Governance Manager using the contact details at the top of this letter quoting the appropriate reference number.

If you are not content with the outcome your review, you do have the right of complaint to the Information Commissioner as established by section 50 of the Freedom of Information Act 2000. Generally, the Information Commissioner cannot make a decision unless you have exhausted the complaints procedure provided by the North of England Commissioning Support Unit.

The Information Commissioner can be contacted at:

Information Commissioner's Office Wycliffe House Water Lane Wilmslow Cheshire SK9 5AF

www.ico.org.uk

Any information we provide following your request under the Freedom of Information Act will not confer an automatic right for you to re-use that information, for example to publish it. If you wish to re-use the information that we provide and you do not specify this in your initial application for information then you must make a further request for its re-use as per the Re-Use of Public Sector Information Regulations 2015 www.legislation.gov.uk. This will not affect your initial information request.

Yours sincerely

S Davies

S Davies
Information Governance Officer