

Our Reference North East and North Cumbria ICB\
FOI ICB 24–156

NECS – John Snow House
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By Email

5 August 2024

Dear Applicant

Freedom of Information Act 2000 – Request for Information – NHS North East and North Cumbria Integrated Care Board (NENC ICB)

Thank you for your request received by North of England Commissioning Support (NECS) on 9 July 2024 for information held by NHS North East and North Cumbria Integrated Care Board (the ICB) under the provisions of the Freedom of Information Act 2000.

The ICB covers the areas of County Durham, Gateshead, Newcastle, North Cumbria, North Tyneside, Northumberland, South Tyneside, Sunderland, and Tees Valley (which covers the five local authorities of Darlington, Hartlepool, Middlesbrough, Redcar and Cleveland and Stockton-on-Tees).

Please find the information you requested on behalf of the ICB as follows.

Your Request

What is your Smart System Co-ordination Centre digital solution to satisfy the requirements of NHSE England?

This will often include terms such as provision of an urgent care system dashboard or platform and resilience.

1. Who is your supplier?
2. If it is an in-house system, who is the lead?
3. If using an external supplier, how did the ICB procure the current supplier (eg name of framework & lot etc, or advertised tender, or not put out for procurement single contractor appointed).
4. What was the justification for the procurement route eg single supplier waiver / single contractor appointed?
5. Please provide who (person and job title) of the individual that had lead responsibility for the appointment of the supplier.
6. Who has lead responsibility for future provision of for the SCC?
7. What is the contract period (please provide start and end dates)?

8. What is the approximate value of the contract (set up and ongoing costs) please state gross amount if non-recoverable VAT.
9. What teams and roles are responsible for leading the decision of which Smart SCC digital solution to procure?

Our Response

We can confirm, as per Section 1(1) of the Freedom of Information Act 2000, the ICB holds some of the information you have requested.

The Smart System Co-ordination Centre digital solution is RAIDR (Rapid Actionable Insight Driving Reform).

1. North of England Commissioning Support
2. The Smart System Co-ordination Centre digital solution is not an inhouse system.
3. This is a pre-existing system which pre-dates NHSE SCC Minimum Viable Product Specification.
4. Please refer to the response to question 2.
5. Please refer to the response to question 2.
6. North East and North Cumbria ICB.
7. Please refer to the response to question 2.
8. Please refer to the response to question 2.
9. Please refer to the response to question 2.

In accordance with the Information Commissioner's directive on the disclosure of information under the Freedom of Information Act 2000 your request will form part of our disclosure log. Therefore, a version of our response which will protect your anonymity will be posted on the NHS ICB website <https://northeastnorthcumbria.nhs.uk/>.

If you have any queries or wish to discuss the information supplied, please do not hesitate to contact me on the above telephone number or at the above address.

If you are unhappy with the service you have received in relation to your request and wish to request a review of our decision, you should write to the Senior Governance Manager using the contact details at the top of this letter quoting the appropriate reference number.

If you are not content with the outcome your review, you do have the right of complaint to the Information Commissioner as established by section 50 of the Freedom of Information Act 2000. Generally, the Information Commissioner cannot make a decision unless you have exhausted the complaints procedure provided by the North of England Commissioning Support Unit.

The Information Commissioner can be contacted at:

Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF

www.ico.org.uk

Any information we provide following your request under the Freedom of Information Act will not confer an automatic right for you to re-use that information, for example to publish it. If you wish to re-use the information that we provide and you do not specify this in your initial application for information then you must make a further request for its re-use as per the Re-Use of Public Sector Information Regulations 2015 www.legislation.gov.uk . This will not affect your initial information request.

Yours sincerely

S Davies

S Davies
Information Governance Officer