



# North East and North Cumbria

Our Reference      North East & North Cumbria  
ICB FOI 508

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01 September 2023

By Email

Dear

## **Freedom of Information Act 2000 – Request for Information – NHS North East and North Cumbria Integrated Care Board (NENC ICB)**

Thank you for your request received by North of England Commissioning Support (NECS) on 23 August 2023 for information held by NHS North East and North Cumbria Integrated Care Board (NENC ICB) under the provisions of the Freedom of Information Act 2000.

NENC ICB covers the areas of County Durham, Gateshead, Newcastle, North Cumbria, North Tyneside, Northumberland, South Tyneside, Sunderland and Tees Valley (which covers the 5 councils that make it up – Darlington, Hartlepool, Middlesbrough, Redcar & Cleveland and Stockton-on-Tees).

Please find the information you requested on behalf of the ICB as follows.

### **Your Request and Our Response**

**To better understand your digital infrastructure, including your capabilities and degree of integration, can you please tell me:**

- 1. Are your data systems between primary, community, and secondary care integrated, and if not - do you have plans to integrate them?**

*Our NENC ICS Digital Strategy can be found at*  
<https://northeastnorthcumbria.nhs.uk/our-work/workstreams/digital-care/>

2. **Do you have a baseline mapping of your digital infrastructure in place?** Yes
  - a. If it is not already in place, are you building one? *N/A*
3. **Do you have a public facing digital strategy?** *Yes (link above)*
4. **Do you use patient-initiated follow-up (PIFU) processes or technology?** *No. – As an ICB we do not direct consult patients.*
5. **Are there any tasks which your organisation performs or augments with AI tools such as Chat GPT or GPT-4? An example would be a physician using GPT-4 to assist (but not rely on) diagnosing a patient's condition.**
  - a. **If not currently used, do you anticipate using AI tools to assist in performing tasks within your organisation?**

*We are currently exploring how AI might assist with administrative tasks.*

6. **Do you employ the following roles in your health system? If yes, approximately how many?**

- **Chief System Integration Officer**
- **Director of Digital Products**
- **Director of Analytics**
- **Digital Lead/Director**
- **Director of Partnerships**
- **Head/Director of Digital Solutions**
- **Head/Director of Digital Innovation**
- **Head/Director of Digital Transformation**
- **Head/Director of System Strategy**
- **Head/Director of Integration**
- **Head/Director of Transformation**
- **Head/Director of System Partnerships**
- **Data Scientist**
- **Data Analyst**
- **AI Prompt Engineer - or any roles (in-house or outsourced) focused on using AI**
- **Head/Director of Data Science/Artificial Intelligence**
- **Other roles related to innovation and/or transformation**

*NENC ICB does not hold or maintain lists of personnel and/or staffing levels across organisations and partners that are within the NENC ICS.*

In line with the Information Commissioner's directive on the disclosure of information under the Freedom of Information Act 2000 your request will form part of our disclosure log. Therefore, a version of our response which will protect your anonymity will be posted on the NHS ICB website <https://northeastnorthcumbria.nhs.uk/>.

If you have any queries or wish to discuss the information supplied, please do not hesitate to contact me on the above telephone number or at the above address.

If you are unhappy with the service you have received in relation to your request and wish to make a complaint or request a review of our decision, you should write to the Senior Governance Manager using the contact details at the top of this letter quoting the appropriate reference number.

If you are not content with the outcome your complaint, you may apply directly to the Information Commissioner for a decision. Generally, the Information Commissioner

cannot make a decision unless you have exhausted the complaints procedure provided by the North of England Commissioning Support Unit.

The Information Commissioner can be contacted at:

Information Commissioner's Office  
Wycliffe House  
Water Lane  
Wilmslow  
Cheshire  
SK9 5AF

[www.ico.org.uk](http://www.ico.org.uk)

Any information we provide following your request under the Freedom of Information Act will not confer an automatic right for you to re-use that information, for example to publish it. If you wish to re-use the information that we provide and you do not specify this in your initial application for information then you must make a further request for its re-use as per the Re-Use of Public Sector Information Regulations 2015 [www.legislation.gov.uk](http://www.legislation.gov.uk) . This will not affect your initial information request.

Yours sincerely

*Pamela Coxon*

**Pamela Coxon**  
**Information Governance Officer**