

Our Reference North East and North Cumbria ICB\
FOI ICB 26-061

North East and North Cumbria ICB
Pemberton House
Colima Avenue
Sunderland Enterprise Park
Sunderland
SR5 3XB

Tel: 0191 512 8484
E-mail: nencicb.foi@nhs.net

By Email

5 June 2026

Dear Applicant

Freedom of Information Act 2000 – Request for Information – NHS North East and North Cumbria Integrated Care Board (NENC ICB)

Thank you for your request received on 12 May 2026 for information held by NHS North East and North Cumbria Integrated Care Board (the ICB) under the provisions of the Freedom of Information Act 2000. The ICB covers the areas of County Durham, Newcastle Gateshead, North Cumbria, North Tyneside, Northumberland, South Tyneside, Sunderland, and Tees Valley.

Please find the information you requested on behalf of the ICB as follows.

Your Request

1. Could you please confirm your current provider for MSK services in the community?
2. Does the service include anything extra like pain, rheumatology etc?
3. Could you share the specification they deliver to?
4. What is the current contract expiry date?
5. Could it be extended?
6. If so, when could it be extended to?
7. Is the current service invoicing (within 5%) as initially advertised in the original tender?
8. If not, what is the difference due to e.g. initial back log, increase in scope?
9. Could you share the KPI's used for this service?
10. What is the name of (including the title) of the person responsible for managing this service?

Our Response

We can confirm, as per Section 1(1) of the Freedom of Information Act 2000, the ICB holds some of the information you have requested.

North and North Cumbria

North Cumbria

1. North Cumbria Integrated Care NHS Foundation Trust is the current provider for MSK services in the community in North Cumbria.
2. No, the service does not include anything extra.
3. The service specification is attached.
4. The current contract expiry date is within the community block contract and is 31 March 2027.
5. Yes, the contract can be extended.
6. The contract can be extended to 31 March 2028.
7. Yes, the current service invoicing (within 5%) is as initially advertised in the original tender.
8. Please refer to the response to question 7.
9. KPIs are detailed in the service specification attached.
10. The NENC ICB North Neighbourhood team is responsible for managing the service.

Northumberland

1. Northumbria Healthcare NHS FT is the current provider for MSK services in the community in Northumberland.
2. Yes, the service includes pain management.
3. The service specification is attached.
4. The current contract expiry date is 30 June 2031.
5. Yes, the contract can be extended.
6. The contract can be extended to 30 June 2033.
7. Yes, the current service invoicing (within 5%) is as initially advertised in the original tender.
8. Please refer to the response to question 7.
9. KPIs are detailed in the service specification attached.
10. The NENC ICB North Neighbourhood team is responsible for managing the service.

North Tyneside

1. Northumbria Healthcare NHS FT is the current provider for MSK services in the community in North Tyneside.
2. Yes, the service includes pain management.
3. The service specification is attached.
4. The current contract expiry date is 31/03/29.
5. Yes, the contract can be extended.
6. The contract can be extended to 31 March 2031.
7. Yes, the current service invoicing (within 5%) is as initially advertised in the original tender.
8. Please refer to the response to question 7.
9. KPIs are detailed in the service specification attached.
10. The NENC ICB North Neighbourhood team is responsible for managing the service.

Newcastle and Gateshead

1. The Newcastle upon Tyne Hospitals NHS Foundation Trust is the current provider for MSK services in the community in Newcastle and Gateshead.
2. Yes, the service includes extra services.
3. The specification is attached.
4. Current contract expiry date is 31 March 2027
5. The contract can be extended.
6. The contract can be extended to 31 March 2029.
7. Yes, the current service invoicing (within 5%) is as initially advertised in the original tender.
8. Please refer to the response to question 7.
9. KPIs are detailed in the service specification attached.
10. Angela Kumar, Senior Head of Commissioning is responsible for managing the service.

Central

Durham

1. County Durham and Darlington NHS Foundation Trust (CDDFT) is the current provider for MSK services in the community in Durham.
2. Yes, the service is integrated with pain and rheumatology.
3. The specification is attached.
4. The current contract expiry date is March 2028.
5. On this occasion it is not possible to provide the requested information. In line with your rights under section 1(1)(a) of the Act to be informed whether information is held, we confirm the ICB does not hold any of the information requested. The contract is part of a community block contract agreement.
6. Please refer to the response to question 5.
7. Yes, the current service invoicing is as initially advertised in the original tender.
8. Please refer to the response to question 7.
9. KPIs are detailed in the service specification attached.
10. The ICB has recently been through a restructuring process. The person managing the contract has not yet been identified

South Tyneside

1. Cora Health is the current provider for MSK services in the community in South Tyneside.
2. Yes, the service includes extra services.
3. The specification is attached.
4. Current contract expiry date is 31 March 2027
5. The contract can be extended.
6. The contract can be extended to 31 March 2029.
7. The service is part of a block contract.
8. Please refer to the response to question 7.
9. KPIs are detailed in the service specification attached, section 4.3.1.5.
10. The ICB has recently been through a restructuring process. The person managing the contract has not yet been identified.

Sunderland

1. South Tyneside and Sunderland NHS Foundation Trust is the current provider for MSK services in the community in Sunderland.
2. No, the service does not include extra services.
3. The specification is attached.
4. Current contract expiry date is 31 March 2027
5. The contract can be extended.
6. The contract can be extended to 31 March 2029.
7. The service is part of a block contract.
8. Please refer to the response to question 7.
9. KPIs are detailed in the service specification attached.
10. The ICB has recently been through a restructuring process. The person managing the contract has not yet been identified.

South

1. North Tees and Hartlepool NHS Foundation Trust (NTHFT), South Tees Hospitals NHS FT (STHFT) and Cora Health supply MSK community services.

2. NTHFT and Cora Health provide an integrated MSK service, that includes pain and rheumatology. STHFT MSK service, pain and rheumatology are delivered as separate services and have their own pathways in place.
3. Service Schedules are attached.
4. The Cora Health service contract is due to expire on 31 March 2027. The NTHFT and STHFT contract end date is 31 March 2027.
5. The contract can be extended
6. For the Cora Health contract there is one year option to extend starting from 01/04/2027 until 31/03/2028. NTHFT and STHFT both have an option to extend for 2 years.
7. On this occasion it is not possible to provide the requested information. In line with your rights under section 1(1)(a) of the Act to be informed whether information is held, we confirm the ICB does not hold any of the information requested
8. Please refer to the response to question 7.
9. Please refer to the response to question 7.
10. Please refer to the response to question 7.

In accordance with the Information Commissioner's directive on the disclosure of information under the Freedom of Information Act 2000 your request will form part of our disclosure log. Therefore, a version of our response which will protect your anonymity will be posted on the NHS ICB website <https://northeastnorthcumbria.nhs.uk/>.

If you have any queries or wish to discuss the information supplied, please do not hesitate to contact me on the above telephone number or at the above address.

If you are unhappy with the service you have received in relation to your request and wish to request a review of our decision, you should write to the Information Governance Manager using the contact details at the top of this letter quoting the appropriate reference number.

If you are not content with the outcome your review, you do have the right of complaint to the Information Commissioner as established by section 50 of the Freedom of Information Act 2000. Generally, the Information Commissioner cannot make a decision unless you have exhausted the ICB's complaints procedure.

The Information Commissioner can be contacted at Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF or www.ico.org.uk.

Any information we provide following your request under the Freedom of Information Act will not confer an automatic right for you to re-use that information, for example to publish it. If you wish to re-use the information that we provide and you do not specify this in your initial application for information then you must make a further request for its re-use as per the Re-Use of Public Sector Information Regulations 2015 www.legislation.gov.uk. This will not affect your initial information request.

Yours faithfully

Information Governance Support Officer

**Information Governance Support Officer
North East and North Cumbria Integrated Care Board**