

Our Reference      North East and North Cumbria ICB\  
FOI ICB 24-068

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By Email

23 May 2024

Dear Applicant

**Freedom of Information Act 2000 – Request for Information – NHS North East and North Cumbria Integrated Care Board (NENC ICB)**

Thank you for your request received by North of England Commissioning Support (NECS) on 10 May 2024 for information held by NHS North East and North Cumbria Integrated Care Board (NENC ICB) under the provisions of the Freedom of Information Act 2000.

NENC ICB covers the areas of County Durham, Gateshead, Newcastle, North Cumbria, North Tyneside, Northumberland, South Tyneside, Sunderland, and Tees Valley (which covers the 5 councils that make it up – Darlington, Hartlepool, Middlesbrough, Redcar & Cleveland and Stockton-on-Tees).

We have dealt with your request in accordance with your “right to know” under section 1(1) of the Freedom of Information Act 2000 (subsequently referred to as FOIA2000) which entitles you to be provided with information “held” by a public authority unless an appropriate exemption applies.

**Your Request**

I am writing to request information under the Freedom of Information Act 2000. I would like to receive the following information about the services provided by Northeast and North Cumbria ICS.

1. The number of people on waiting lists to register for an NHS dentist in the Northeast and North Cumbria ICS.
2. The current average waiting times for patients on the waiting list to register for an NHS dentist in the Northeast and North Cumbria ICS.
3. The above information; but specified for under 18s.
4. Any targets set by the Northeast and North Cumbria ICS for maximum waiting times to register for an NHS dentist.
5. The steps being taken by the Northeast and North Cumbria ISC – if relevant – to manage and reduce waiting list times to access NHS dentistry.

Please provide the information in an electronic format. If my request is denied in whole or part, I ask that you justify all deletions by reference to specific exemptions of the act.

I would be grateful if you could confirm in writing that you have received this request, and I look forward to your response within the 20-working day period as outlined by the Act.

## **Our Response**

On this occasion it is not possible to provide the requested information. In line with your rights under section 1(1)(a) of the Act to be informed whether information is held, we confirm the North East and North Cumbria ICB does not hold any of the information requested. However, we can signpost you to NHS services on the NHS.uk website [www.nhs.uk](http://www.nhs.uk)

In accordance with the Information Commissioner's directive on the disclosure of information under the Freedom of Information Act 2000 your request will form part of our disclosure log. Therefore, a version of our response which will protect your anonymity will be posted on the NHS ICB website <https://northeastnorthcumbria.nhs.uk/>.

If you have any queries or wish to discuss the information supplied, please do not hesitate to contact me on the above telephone number or at the above address.

If you are unhappy with the service you have received in relation to your request and wish to request a review of our decision, you should write to the Senior Governance Manager using the contact details at the top of this letter quoting the appropriate reference number.

If you are not content with the outcome your review, you do have the right of complaint to the Information Commissioner as established by section 50 of the Freedom of Information Act 2000. Generally, the Information Commissioner cannot make a decision unless you have exhausted the complaints procedure provided by the North of England Commissioning Support Unit.

The Information Commissioner can be contacted at:

Information Commissioner's Office  
Wycliffe House  
Water Lane  
Wilmslow  
Cheshire  
SK9 5AF

[www.ico.org.uk](http://www.ico.org.uk)

Any information we provide following your request under the Freedom of Information Act will not confer an automatic right for you to re-use that information, for example to publish it. If you wish to re-use the information that we provide and you do not specify this in your initial application for information then you must make a further request for its re-use as per the Re-Use of Public Sector Information Regulations 2015 [www.legislation.gov.uk](http://www.legislation.gov.uk) . This will not affect your initial information request.

Yours sincerely

*S Davies*

**S Davies**  
**Information Governance Officer**