



North East and North Cumbria

Our Reference North East & North Cumbria
ICB FOI 490

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23 August 2023

By Email

Dear

Freedom of Information Act 2000 – Request for Information – NHS North East and North Cumbria Integrated Care Board (NENC ICB)

Thank you for your request received by North of England Commissioning Support (NECS) on 10 August 2023 for information held by NHS North East and North Cumbria Integrated Care Board (NENC ICB) under the provisions of the Freedom of Information Act 2000.

NENC ICB covers the areas of County Durham, Gateshead, Newcastle, North Cumbria, North Tyneside, Northumberland, South Tyneside, Sunderland and Tees Valley (which covers the 5 councils that make it up – Darlington, Hartlepool, Middlesbrough, Redcar & Cleveland and Stockton-on-Tees).

Please find the information you requested on behalf of the ICB as follows.

Your Request and Our Response

In accordance with the Freedom of Information Act, please can you provide me with the following information:

1. Does the ICB have or have plans to roll out a region-wide patient portal? If so, which one?

The ICB doesn't have plans to roll out a region-wide patient portal.

2. Does the ICB have or have plans to roll out a specific technology platform to support PIFU? If so, which one?

The ICB doesn't have plans to roll out a specific technology platform to support PIFU.

3. Does the ICB have or have plans to roll out a region-wide virtual ward technology platform? If so, which one?

The ICB is currently working towards the planning for implementation of virtual ward technology and exploring potential solutions.

4. Does the ICB have or have plans to roll out a region-wide Remote Patient Monitoring platform? If so, which one?

There are a number of remote patient monitoring solutions in use across the region, however, at this time the ICB doesn't have plans to roll-out a single platform.

5. What is the name of the ICB's Connected Care programme? E.g. the programme that seeks to digitally connect healthcare provider organisations in their region.

The NENC ICS has the Great North Care Record (GNCR).

6. Who is the lead for this programme?

We have interpreted this to mean in relation to the entirety of the NENC ICB Digital Care Programme and/or any of the programmes related to earlier questions.

Newcastle Upon Tyne Hospitals NHS Foundation Trust is the lead Trust for The Great North Care Record and the contact email address is gncarerecord@nhs.net.

You will need to redirect your request to them for a response.

7. What are the ICB's priority clinical areas for digital investment?

The ICB's clinical priorities align with NHS England priorities, including Primary Care Access Recovery Programme (PCARP).

8. What are the ICB's priority workstreams for digital investment?

Our digital investment priorities align with our priority clinical areas for digital investment.

In line with the Information Commissioner's directive on the disclosure of information under the Freedom of Information Act 2000 your request will form part of our disclosure log. Therefore, a version of our response which will protect your anonymity will be posted on the NHS ICB website <https://northeastnorthcumbria.nhs.uk/>.

If you have any queries or wish to discuss the information supplied, please do not hesitate to contact me on the above telephone number or at the above address.

If you are unhappy with the service you have received in relation to your request and wish to make a complaint or request a review of our decision, you should write to the Senior Governance Manager using the contact details at the top of this letter quoting the appropriate reference number.

If you are not content with the outcome your complaint, you may apply directly to the Information Commissioner for a decision. Generally, the Information Commissioner

cannot make a decision unless you have exhausted the complaints procedure provided by the North of England Commissioning Support Unit.

The Information Commissioner can be contacted at:

Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF

www.ico.org.uk

Any information we provide following your request under the Freedom of Information Act will not confer an automatic right for you to re-use that information, for example to publish it. If you wish to re-use the information that we provide and you do not specify this in your initial application for information then you must make a further request for its re-use as per the Re-Use of Public Sector Information Regulations 2015 www.legislation.gov.uk . This will not affect your initial information request.

Yours sincerely

Pamela Coxon

Pamela Coxon
Information Governance Officer