

Community Health Services Digital Community Of Practice



(6) January - February 2024

Representation

Attendance: 18

- CDDFT
- GHFT
- NCIC
- NHCFT
- NTHFT
- NUTH
- STHFT
- STSFT
- Local Authority
- VCSE
- Commissioning
- Ageing Well
- Other workstreams
- NHSE

Contact us

NENC CHS Digital Lead:
[Paul Danvers](#)

NENC Ageing Well
Clinical Lead:
[Dr. Dan Cowie](#)

NEY CHS Digital
Senior Lead:
[Angela Wood](#)

Next CHSD Groups:



- Friday 12th April
10am (tbc)

Community of Practice focus

The main agenda item this month was e-Rostering and e-scheduling. Vash Pringle, NEY Clinical Productivity Lead from NHS England presented a summary of the work he has been involved in. The slide deck has been distributed to members of the CoP and is available upon request (see contacts below).

Attainment levels are measured through annual Workforce surveys and currently show NENC as being predominantly at level 1 or level 0 for e-rostering. The attainment levels are mostly level 0 for e-job planning, whereas the minimum level of attainment desired should be level 1. vash.pingle@nhs.net has offered assistance to providers and resources are available on <https://future.nhs.uk/NROP/groupHome>.

- Achieving the NHS Long Term Plan, NHS People Plan and 2023–24 Operational Planning Guidance commitments of implementing and advancing the meaningful use of e-rostering and e-job planning software systems continues to be a key priority for all sectors across the NHS
- Having visibility of the clinical workforce enables effective planning and deployment of all staff to optimise service recovery and restoration. It is a key enabler to supporting staff wellbeing, patient care and better alignment of capacity to demand thus improving quality and outcomes
- Organisations and systems that have implemented e-job planning and e-rostering have been more effective at managing staff redeployment required throughout the pandemic, through greater visibility of the workforce, their skills and deployment activity.

Sharing of Advance Care Plans (ACP) – work is continuing to the digitisation and appropriate system-wide sharing of ACPs, other related care plans and critical patient flags such as Do Not Attempt Resuscitation (DNAR). The Winter Planning working group administered by the Great North Care Record (GNCR) team are currently working on the following workstreams:

- NEAS – ambulance service notifications and sharing
- GNCR – including GP connect, use of widgets and investigation of the Better platform (as used in London)
- Communications – including templates, coding, Primary Care and End of Life / Palliative Care workstreams

e-Referrals and sharing of data between community and primary care – an initial discussion was held to start thinking about referrals and appropriate sharing of data across the system from a community perspective. A small explorative group will consider the patient journey, the experience of professionals, blockers and opportunities. This will include VCSE sector, community teams and Primary Care in the Gateshead or surrounding area. Colleagues who wish to contribute to these considerations are encouraged to use the contacts below. Initial steps will be discussed at the April Community of Practice.



Events and groups

Key messages and events were shared in January with community of practice members regarding the following areas:

- Regional CHSD updates
- Request for District Nursing contacts
- Digital Community Health Services Workshops Invitation including:
 - Digital Enablers to Support Waiting Lists Recovery, 22 February, 12:00-13:30 and 17:00-18:00
 - Digital Enablers to Maximise the Value of Community Health Services Data, 27 February, 12:00-13:00 and 17:00-18:00
 - Digital Enablers for Setting Up Self-Referrals, 28 February, 12:00-13:00 and 17:00-18:00
- GNCR update on GP Connect

Mobile Wireless Connectivity for Community Teams Survey – members of the CoP will receive an email outlining the request for completion of this survey. In part this explains that completion: 'will help NHSE teams better understand how wireless mobile services could be used to support you and others in their role. The results will enable us to ensure future national direction and strategy for community health services is truly based around what you need.' The survey can be accessed at: <https://forms.office.com/e/bFRyYj3LnR>
