Middlesbrough & Redcar & Cleveland Neurodevelopmental Pathway: A Guide for Parents & Carers











### **BUBBLE OF SUPPORT**

# Support services available to children and young people with a neurodevelopmental need and their family in Middlesbrough and Redcar & Cleveland

No diagnosis is necessary to access these services, however some require a referral from a professional and may have eligibility criteria



Families told us that they found it difficult to navigate the system and access support for themselves and their children and young people whilst waiting for assessments.Responding to this, we have worked to develop a needs led pathway. This means that you can access support for your child or young person with or without a diagnosis.

## **ABOUT THIS GUIDE**

This guide has been produced by Tees Valley Clinical Commissioning Group and Middlesbrough and Redcar & Cleveland Parent Carer Forums. It contains the information that parents, and carers said they would have found helpful when they had a child or young person going through the diagnostic process for a neurodevelopmental disorder.

### WHO IS THIS GUIDE FOR?

This guide is for families of children and young people who may have a neurodevelopmental disorder or needs associated with one. It will help you understand the support available to your child or young person and family and explain how neurodevelopmental disorders are assessed and diagnosed in Middlesbrough & Redcar & Cleveland.

### WHAT DOES NEURODEVELOPMENTAL MEAN?

The term neurodevelopmental refers to the development of the nervous system, including the brain. Autism, ADHD and Learning Disabilities are examples of neurodevelopmental disorders. Often these disorders are a spectrum, with variations in the characteristics and severity of any potential deficits. This may mean that your child or young person requires more support than a neurotypical child or young person.

### WHY HAVE I BEEN OFFERED THIS INFORMATION?

You may have been given this because you or a professional has expressed concern about your child or young person's development and behaviours. The traits of neurodevelopmental disorders are varied, and each child or young person is unique however, some of these concerns may be:



# I THINK MY CHILD OR YOUNG PERSON HAS A NEURODEVELOPMENTAL DISORDER, WHAT HAPPENS NOW?

The next steps are different for each child or young person and their families, this means that timescales can be different between individuals. There is a slightly different pathway for children under the age of 5 years old. Below, there is a flow chart that shows you the pathway and the potential outcomes at each stage. Throughout this, you will have access to a variety of services that can support you and your child or young person. This booklet will provide details of these services and how you can access them.

# NEURODEVELOPMENTAL PATHWAY

The waiting time for a diagnosis is nationally long, whilst we have taken steps to try and reduce this significantly, the whole process can still take a long time. Recognising that families were unclear on pathways, who is involved at what stages and what support they can access, we have developed a new pathway. This pathway is needs led, so any support your child or young person and your family might need is available throughout, without needing a diagnosis. You can see from the diagram on the next page that all paths lead back to the Bubble of Support.

The pathway displayed below is for children and young people aged 5 to 17 years old that live in Middlesbrough or Redcar & Cleveland, for those under the age of 5 years old there is information below that explain the key differences.

Middlesbrough and Redcar & Cleveland both have a Bubble of Support, however the services available within this bubble will vary. There is further information regarding the services accessible on the neurodevelopmental pathway website. You can access this website by following the link below:

https://teesvalleyccg.nhs.uk/our-work/south-tees-needs-led-neurodevelopmental-pathway/

### Under 5's

The pathway for children under the age of 5 years old is slightly different. It is led by a Community Paediatrician, but a diagnosis is still made by a Multi-Agency Assessment Team (MAAT).

Parents and carers will need to request that their child be referred to a Community Paediatrician via their GP or their Health Visitor. They will also request further information from other agencies. The referral must still be completed in conjunction with parents and carers.

If there is not enough evidence to suggest a full assessment is currently necessary, the Community Paediatrician may keep the child under their service and monitor their progress as well as referring to the Bubble of Support. You will need to discuss this with your child's Community Paediatrician, and they will advise accordingly.

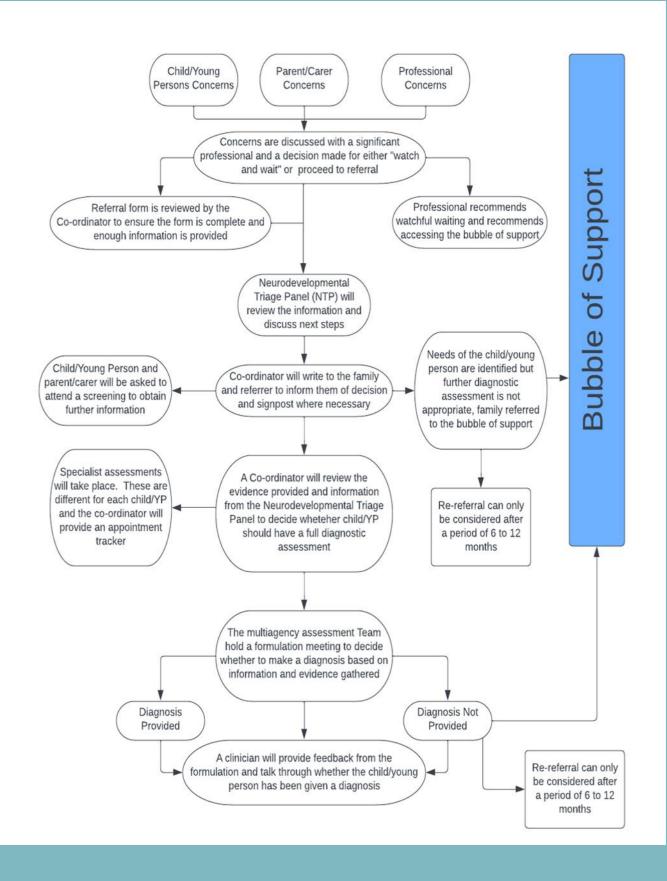
When a child is discharged from any service, you will be provided with information on how you can access the service again if there is a need to do so.

Please note:

 $^{1}$  A significant professional is one that knows the child or young person and the family well. This could be a health visitor, social worker, or teacher

 $^{2}$  Referrals to the Neurodevelopmental Triage Panel <u>MUST</u> be completed with the parent or carer and where possible the child or young person

<sup>3</sup> The co-ordinator will contact you to let you know the outcome of the panel. They will also write to the referrer, and they will continue to direct you to the available services



### PATHWAY FAQ'S

#### WHAT IS THE BUBBLE OF SUPPORT?

The Bubble of Support is the offer available to families of children and young people with a neurodevelopmental need in Middlesbrough and Redcar & Cleveland. These are all accessible **with** or **without** a diagnosis. The offer provides information, advice, support, and training to help you meet the needs of your child or young person.

### HOW DO I ACCESS THE BUBBLE OF SUPPORT?

Most services are accessible without a referral. There is further information in this document with the contact details of services, what they offer and how you can access them.

### WHY IS THERE A NEURODEVELOPMENTAL TRIAGE PANEL NOW?

Families told us that they were struggling to get professionals to listen to their concerns and access services. The Neurodevelopmental Triage Panel has been put in place so that the needs of the child or young person and their family can be identified quickly. The Neurodevelopmental Triage Panel is made up of professionals from education, health, and social care services.

# HOW DO I GET MY CHILD OR YOUNG PERSON REFERRED TO THE NEURODEVELOPMENTAL TRIAGE PANEL?

You should discuss any concerns that you have regarding your child or young person with a significant professional. This should be a professional that knows your child or young person and family well, as they must provide information in the referral. We recommend that this is your child or young person's teacher or health visitor where possible. If you do not feel comfortable speaking with a professional or feel that they do not support your request to be referred, you can speak to a member of the Family Support Service or your GP. The Family Support Service provide 1:1 sessions and can make referrals if they believe this would be beneficial for you and your child or young person.

# WHAT DO THE NEURODEVELOPMENTAL TRIAGE PANEL DO ONCE THEY IDENTIFY MY CHILD OR YOUNG PERSONS NEEDS?

Once needs are identified if there are definite indicators that the child or young person could have a neurodevelopmental disorder they will progress to a clinical screening. If the child or young person's presentation could potentially be explained by something else, then the panel will make recommendations to access specific elements of the Bubble of Support. This could be a referral to a speech and language specialist, some additional support provided to your child or young person in school or an early help assessment.

### WHAT IS WATCHFUL WAITING?

Sometimes, a child or young person present with characteristics of a neurodevelopmental disorder for various reasons, it could be a significant life event, or their needs not being met appropriately. There needs to be evidence that the behaviours and delays that your child or young person are displaying are consistent over a period of time. The period of watchful waiting is dependent upon each child or young person, and you can discuss timescales with the professional, however you can contact them any time before this if your concerns deepen.

### WHO DO I CONTACT ABOUT WHERE MY CHILD IS ON THE PATHWAY?

This is dependent on which stage of the pathway you are at. Your significant professional will be able to answer any questions leading up to the Triage Panel, after this, you will be contacted by a co-ordinator, and they will be your point of contact whilst your child or young person remains on the pathway.

### MULTI AGENCY ASSESSMENT TEAM (MAAT) PATHWAY

### **INFORMATION GATHERING & ASSESSMENTS**

Prior to your child or young person being placed on the pathway you will have provided information to the Neurodevelopmental Triage Panel. This includes information about:

- Your concerns
- Health issues that your child or young person has
- Their interests and hobbies
- Their friendships and social interactions
- A developmental history
- Your family, who does the child live with and any significant life events

There are a range of assessments that your child or young person and you as parents and carers may be asked to participate in. Not all assessments are required for every child or young person. The information and evidence gathered previously and a screening with a clinician will help the Multi Agency Assessment Team decide which assessments your child or young person will need. You will be provided with a timetable of all assessments required.



AIDE MEMOIRE: Parents and carers are asked to provide an in-depth description of their child o young person's development. Questions focus on the diagnostic criteria. Parents and carers attend this appointment without the child or young person.

**ADOS**: An Autistic Diagnostic Observational Schedule is a semi-structured, standardised observation of your child or young person without a parent or carer present. There are usually two people present, one who carries out the assessment and the other who makes a record of observations. The test assesses communication, social interaction, play and restricted and/or repetitive behaviours. (Alternative activity sessions due to covid restrictions)

**SPEECH & LANGUAGE:** This may consist of a formal assessment of your child or young person's speech and understanding of language as well as more informal observations of their communication and getting a history of their development from you.

**DIFFERENTIAL DIAGNOSIS**: Autism has a variety of different traits that are like other conditions. You and your child or young person may be asked to participate in a differential diagnosis assessment, this will help the Multi Agency Assessment Team understand any other potential causes for your child or young person's presenting traits.

**SCHOOL OBSERVATION**: A clinician will observe your child or young person in their education setting. They will observe them in a structured and unstructured environment like their class-room as well as break times. Your child or young person's teacher may also be asked to provide information about how your child or young person learns and interacts with their peers and staff and any behavioural concerns they have.

### MULTI AGENCY ASSESSEMENT TEAM (MAAT) FORMULATION

The Multi Agency Assessment Team is made up of several specialists. They have expertise in their field and therefore when a decision is made whether to diagnose it is.

**ASD Clinician:** Specialist in the field of Autism and will have experience of working with children and young people with different autism profiles and their families.

**Consultant Psychiatrist:** This is a senior, medically trained doctor who specialises in diagnosing mental health disorders and/or behavioural issues.

**Psychologist:** Their role is to understand the strengths and weaknesses a child or young person has and how best to teach them.

**Speech & Language Therapist:** They assess the speech, language, and communication abilities of an individual and will help in deciding if there are any other reasons for the child or young person's difficulties with communicating and social interaction.

The team are provided with documentation containing all the information about your child or young person. This group of professionals then work through the diagnostic criteria from the International Classification of Diseases (ICD-10). The information gathered will help them decide whether each of the diagnosis criteria has been MET, NOT MET or in some circumstances INCONCLUSIVE.

### **DIAGNOSTIC CRITERIA**

The criteria are broken into two sections, A & B **Section A** looks at the development of your child or young person's language & communication skills, social interaction, function, and symbolic play before the age of 3 years old.

**Section B** is split into three subsections and each of these have four criteria. The Multi Agency Assessment team must agree that the child or young person meets at least 6 of the criteria in total. This needs to include:

### Communication

A minimum of 2 criteria from this subsection must be met Social Interaction

A minimum of 1 criteria from this subsection must be met Restrictive, Repetitive Activities & Interests

A minimum of 1 criteria from this subsection must be met

After discussing both sections and deciding if the child or young person has met 6 or more of the criteria then they will be diagnosed with one of the possible autism profiles, unless it can be better explained by another reason. This could be a specific speech and language difficulty, levels of learning or attachment.

When a decision has been made, the co-ordinator will provide the outcome to parents and carers, and where appropriate the child or young person. Information will be provided on each section and whether the evidence demonstrated sufficient difficulty in each of the areas to meet the criteria.

You will have an opportunity to ask any questions at this stage, but we recognise that this can be a very overwhelming time. The co-ordinator will contact you 6 weeks after the formulation and this will be an opportunity for you to ask anything. At this point, unless there are any other significant underlying mental health needs, your child or young person will be discharged.

### **ASSESSMENT FAQ'S**

### HOW WILL I KNOW WHAT ASSESSMENTS MY CHILD NEEDS?

If a child or young person is accepted on to the pathway, they are assigned a co-ordinator. They will be your point of contact and will work with clinicians to understand what assessments they need. They will then write to you with a timetable outlining what assessments are needed and when.

### WHERE DO THE ASSESSMENTS TAKE PLACE?

We try to hold as many assessments as possible at our Neurodevelopmental Pathway Unit at The Glades in Acklam, Middlesbrough. Some assessments though, may need to be carried out elsewhere, you will be advised when you receive your invitation where to attend for each.

# DOES MY CHILD OR YOUNG PERSON NEED TO BE PRESENT WHEN I AM PROVIDING INFORMATION ABOUT THEM AND THEIR DEVELOPMENT?

You will be told if you need to attend an appointment with your child in the invitation letter. Some appointments you will need to attend with your child, if you are wanting to discuss something that you do not want your child or young person to hear, and they are expected to attend speak to your co-ordinator and ask to have some time in private.

CAN I BE PRESENT AT THE OBSERVATIONS AND ASSESSMENTS MY CHILD ATTENDS? Some assessments like the ADOS are carried out without a parent or carer present. The ADOS is a standardised observation, to get accurate results, the conditions must be the same for each child.

### HOW LONG WILL THE ASSESSMENTS TAKE?

This varies between individuals. Autism is a spectrum and therefore presentations can be different. It is important to gather all the information that is needed to make sure the Multi Agency Assessment Team can make the right decision.

### WILL I HAVE AN OPPORTUNITY TO MEET WITH THE MEMBERS OF THE MAAT?

Unless one of these members is also carrying out one of your child or young person's assessments it is unlikely you will meet with them. Your co-ordinator will be able to answer any questions you have or liaise with other professionals where necessary.

### WHY DO WE NEED TO ATTEND SO MANY DIFFERENT ASSESSMENTS?

Different assessments provide different information from various perspectives, this means that the information provided to the Multi Agency Assessment Team will give a whole picture of the child or young person and they will be able to make the correct decision.

### WHAT IF I DON'T AGREE WITH THE DECISION?

If you feel that the outcome from the Neurodevelopmental Triage Panel or the Multi Agency Assessment formulation is wrong, you will need to discuss this with your co-ordinator. If after speaking with them, you are not happy you are able to follow the Tees Esk & Wear Valley NHS complaints policy at <a href="https://www.tewv.nhs.uk/about-your-care/pals/">https://www.tewv.nhs.uk/about-your-care/pals/</a>. You can request a second opinion following the formulation and your co-ordinator will be able to advise you on this.

### WHAT HAPPENS NOW?

There are lots of services that can support you and your child or young person following on from the assessment. Further information and advice are provided in this document.

### **ADVICE FROM PARENTS AND CARERS**

Throughout the development of this pathway, agencies have gathered feedback from parents and carers who have had children and young people go through an assessment. This was important to understand what would make the process a better experience for them and their family. They told us that it would have been a better experience if you knew what to expect at each stage. Here are the most suggested pieces of advice from parents and carers.

#### **KEEP A DIARY**

When you are speaking with professionals about your concerns, or you are providing information for a referral it helps to have kept a diary of your experiences and why you are concerned.

### DON'T COMPARE YOUR CHILD OR YOUNG PERSON TO SOMEONE ELSE'S

The way your child or young person's development progresses is different to another. Neurodevelopmental disorders are a spectrum and whilst there are distinctive characteristics that must be present to obtain a diagnosis, how these present in your child or young person and the impact they have on their development will differ between individuals.

#### TALK TO OTHERS AND TRY NOT TO BECOME ISOLATED

Families said that they often felt alone when their child or young person was initially identified as having a neurodevelopmental need, especially where the child or young person displayed challenging behaviour. There are several voluntary organisations across Middlesbrough and Redcar & Cleveland that are ran by parents of children with a neurodevelopmental disorder who will be happy to have a chat with you about their experience and what techniques they found helped their child or young person. Please contact your Parent Carer Forum or Family Support Service to access their drop-in sessions. Their contact details are included in this document.

### TAKE NOTES

When you are attending appointments with clinicians you will likely be provided with a lot of information, and it can be overwhelming. If you can, take a pen and paper and write down anything of significance as this will help you remember at a later point.

#### ASK QUESTIONS

You will have lots of questions throughout the process and it is never a wrong time to ask them. When you are assigned a co-ordinator, they will be able to answer questions about the process and what to expect. If there is more practical help you are needing, you can access services within the Bubble of Support. Even if the person you speak to doesn't know the answer, they will know someone who will.

### ACCESS TRAINING COURSES

Lots of organisations provide free training for parents and carers of children and young people with neurodevelopmental disorders and how to meet their needs. Some are specific to a particular diagnosis such as ASD or ADHD, but others are topical such as sleeping or toileting. They won't provide you with all the answers, but they will provide you with lots of information and techniques to support your child or young person.

# YOU **DO NOT** NEED A DIAGNOSIS TO ACCESS THE SUPPORT YOU AND YOUR CHILD OR YOUNG PERSON NEED

The prevalence of neurodevelopmental disorders is increasing, this means that the length of time you are waiting for a diagnosis may be long. However, access to support for you and your child or young person's needs is not reliant on a diagnosis.

# **USEFUL CONTACTS & LINKS**

The following is a list of useful contacts and agencies that may be able to provide you with further information and support during this time:

LOCAL OFFER Access information, support, and guidance available in your local area **Middlesbrough** Redcar https://www.middlesbrough.gov.uk/localoffer

https://www.redcar.gov.uk/localoffer

### **FAMILY SUPPORT SERVICE**

Daisy Chain, Calf Fallow Farm Calf Fallow Lane, Norton Stockton on Tees **TS20 1PF** Family Support Service - Daisy Chain Project Tel: 01642 531 248

### PARENTS 4 CHANGE – MIDDLESBROUGH PARENT CARER FORUM

Langridge Initiative Centre, Langridge Cres, Middlesbrough **TS3 7LU** https://www.parents4change.co.uk/ Tel: 07975 621 843

#### SEND FAMILY VOICE - REDCAR & CLEVELAND PARENT CARER FORUM Office 49

South Tees Business Centre, Puddlers Rd Redcar & Cleveland TS6 6TL https://sendfamilyvoicerc.co.uk/

Tel: 07425 014 728

### **SENDIASS**

Provides impartial confidential information advice and support to parents, carers, children and young people aged 0-25 on matters relating to Special Educational Needs and Disabilities Middlesbrough and Redcar & Cleveland SENDIASS is provided by Barnardo's https://barnardossendiass.org.uk/south-tees-sendiass/ Tel: 01642 300774 Ext; 225 Email: southteessendiass@barnardos.org.uk

### NEURODEVELOPMENTAL PATHWAY TEAM

North and South Teams, The Glades, Acklam Road Hospital, Acklam Road, Middlesbrough, TS5 4EE Tel: 01642 529790

### **CHILDREN & ADOLECENT MENTAL HEALTH SERVICE (CAMHS)**

Middlesbrough The Rosewood Centre West Lane Hospital Acklam TS5 4FF Tel: 0300 2000 000 Email: tewv.stspoc-camhs@nhs.net **Redcar & Cleveland** The Ridinas 3-6 Doralo Court Kirkleatham Business Park Redcar Tel: 0300 013 2000 Email: tewv.stspoc-camhs@nhs.net

