



North East and North Cumbria

Our Reference North East & North Cumbria
ICB FOI 425

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12 July 2023

By Email

Dear

Freedom of Information Act 2000 – Request for Information – NHS North East and North Cumbria Integrated Care Board (NENC ICB)

Thank you for your request received by North of England Commissioning Support (NECS) on 20 June 2023 for information held by NHS North East and North Cumbria Integrated Care Board (NENC ICB) under the provisions of the Freedom of Information Act 2000.

NENC ICB covers the areas of County Durham, Gateshead, Newcastle, North Cumbria, North Tyneside, Northumberland, South Tyneside, Sunderland and Tees Valley (which covers the 5 councils that make it up – Darlington, Hartlepool, Middlesbrough, Redcar & Cleveland and Stockton-on-Tees).

Please find the information you requested on behalf of the ICB as follows.

Your Request and Our Response

Please may you provide me with:

1. Does the ICS/ICB have a menopause guideline(s)

The NHS published guidance for line managers and colleagues in November 2022, to support colleagues through menopause. The ICB is developing its own Menopause Policy and working across the ICS to encourage and support uptake.

1a. If so, please provide the date of inception for the guideline(s) and the date of any subsequent update.

NHS England guidance: Publication reference: PR1329 Published 1 November 2022, Version 1, NENC ICB: TBC

1b. The name, title and other role designation(s) of the clinical lead for the guideline(s), and any URL to where the guideline(s) can be viewed on your website.

[*NHS England » Supporting our NHS people through menopause: guidance for line managers and colleagues, NENC ICB: TBC*](#)

1c. If there is guidance, when is this due to be updated/reviewed?

NHS England guidance has been updated in December 2022 following publication in November 2022.

2. Does the ICS/ICB have any menopause pilots? (please include any pilot projects and indicate their status).

A system provider has recently completed a menopause clinic/listening project with a clinically trained menopause lead.

The clinic gathered feedback in terms of their patients, lived experiences and support needs as well as providing a clinical resource for them to explore symptoms management, clinical review and/or signposting both more widely and to follow up with their GP.

Results are being reviews by the ICB, and the system will consider next steps in line with the local and national strategies.

3. Is a women's healthcare strategy a priority?

Yes

3a. If so, please identify commissioning approaches and any commissioned services (existing or planned) that support the priority(ies)

Work is ongoing to develop a strategy which will then inform commissioning intentions.

4. Does the ICS/ICB have a women's healthcare lead?

Yes

4a. If so, who performs that role? Please state name, title and other role designation(s)

Claire Riley, Executive Director of Corporate Governance, Communications and Involvement. NENC ICB

4b. If not, please indicate any intention to appoint a women's healthcare lead and any related timeframe for the appointment.

N/A see above

5. Does your locality have a Women's Health Hub (defined as delivering services in the community that better fit around women's lives and streamline access to women's health services <https://www.gov.uk/government/news/25-million-for-womens-health-hub-expansion>)?

No

5a. If you do not currently have a Women's Health Hub, is this within the strategy for women's services for your area?

Not planned at this time

6. Given the government's intention to improve access to HRT for women, does the ICS/ICB have any targets around HRT usage in menopausal women?

Not at this time

In line with the Information Commissioner's directive on the disclosure of information under the Freedom of Information Act 2000 your request will form part of our disclosure log. Therefore, a version of our response which will protect your anonymity will be posted on the NHS ICB website <https://northeastnorthcumbria.nhs.uk/>.

If you have any queries or wish to discuss the information supplied, please do not hesitate to contact me on the above telephone number or at the above address.

If you are unhappy with the service you have received in relation to your request and wish to make a complaint or request a review of our decision, you should write to the Senior Governance Manager using the contact details at the top of this letter quoting the appropriate reference number.

If you are not content with the outcome your complaint, you may apply directly to the Information Commissioner for a decision. Generally, the Information Commissioner cannot make a decision unless you have exhausted the complaints procedure provided by the North of England Commissioning Support Unit.

The Information Commissioner can be contacted at:

Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF

www.ico.gov.uk

Any information we provide following your request under the Freedom of Information Act will not confer an automatic right for you to re-use that information, for example to publish it. If you wish to re-use the information that we provide and you do not specify this in your initial application for information then you must make a further request for its re-use as per the Re-Use of Public Sector Information Regulations 2015 www.legislation.gov.uk . This will not affect your initial information request.

Yours sincerely

Pamela Coxon

Pamela Coxon
Information Governance Officer