

Our Reference North East and North Cumbria ICB\
FOI ICB 25-017

North East and North Cumbria ICB
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Sunderland
SR5 3XB

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By Email

30 April 2025

Dear Applicant

Freedom of Information Act 2000 – Request for Information – NHS North East and North Cumbria Integrated Care Board (NENC ICB)

Thank you for your request received on 9 April 2025 for information held by NHS North East and North Cumbria Integrated Care Board (the ICB) under the provisions of the Freedom of Information Act 2000. The ICB covers the areas of County Durham, Newcastle Gateshead, North Cumbria, North Tyneside, Northumberland, South Tyneside, Sunderland, and Tees Valley.

Please find the information you requested on behalf of the ICB as follows.

Your Request

I am writing to you under the Freedom of Information Act 2000 to request the following information from NHS North East and North Cumbria ICB relating to the Appliance Prescription Services for stoma and catheter products in South Tees.

1. Name(s) of the awarded contract(s) and awarded suppliers.
2. Duration of contract award(s) and projected contract(s) end date(s).
3. Total estimated annual value of the awarded contract(s)
4. Estimated or projected annual service costs payable to the awarded supplier(s).
5. Estimated or projected number of patients receiving the service, split by stoma and catheter (ISC/Foley).
6. Format of the contract(s). For example, is it based on (i) a fee per activity delivered, (ii) a fee per annum per patient, or (iii) block contract(s)
7. Please include a copy of the contract(s) in your response, particularly the specification against which the supplier(s) has been awarded the contract(s) and the service specification the supplier(s) is providing to the ICB during the contract(s) term.
8. Outline how the suppliers' performance is being assessed during the contract(s) term in the areas of cost savings and patient satisfaction measures.
9. Outline the percentage of patients that switch product manufacturers within 3 months of being enrolled into the appliance prescription service(s).

10. Provide an outline of any evidence on the delivered value (economic, patient, workforce) this service has delivered to the ICB/ICS
11. Which job role manages this contract(s) on behalf of the ICB?

Our Response

We can confirm, as per Section 1(1) of the Freedom of Information Act 2000, the ICB on this occasion is not able to provide the requested information. In line with your rights under section 1(1)(a) of the Act to be informed whether information is held, we confirm the ICB does not hold any of the information requested. However, we have determined that the information is held by South Tees Hospitals NHS Foundation Trust.

In accordance with our duty under s.16 of the FOIA to provide reasonable advice and assistance to an individual requesting information, the FOI email address for the foundation trust is foi@stees.nhs.uk.

In accordance with the Information Commissioner's directive on the disclosure of information under the Freedom of Information Act 2000 your request will form part of our disclosure log. Therefore, a version of our response which will protect your anonymity will be posted on the NHS ICB website <https://northeastnorthcumbria.nhs.uk/>.

If you have any queries or wish to discuss the information supplied, please do not hesitate to contact me on the above telephone number or at the above address.

If you are unhappy with the service you have received in relation to your request and wish to request a review of our decision, you should write to the Senior Governance Manager using the contact details at the top of this letter quoting the appropriate reference number.

If you are not content with the outcome your review, you do have the right of complaint to the Information Commissioner as established by section 50 of the Freedom of Information Act 2000. Generally, the Information Commissioner cannot make a decision unless you have exhausted the ICB's complaints procedure.

The Information Commissioner can be contacted at Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF or www.ico.org.uk.

Any information we provide following your request under the Freedom of Information Act will not confer an automatic right for you to re-use that information, for example to publish it. If you wish to re-use the information that we provide and you do not specify this in your initial application for information then you must make a further request for its re-use as per the Re-Use of Public Sector Information Regulations 2015 www.legislation.gov.uk. This will not affect your initial information request.

Yours faithfully

Information Governance Support Officer

**Information Governance Support Officer
North East and North Cumbria Integrated Care Board**