

Our Reference North East and North Cumbria ICB\
FOI ICB 25–508

North East and North Cumbria ICB
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By Email

16 March 2026

Dear Applicant

Freedom of Information Act 2000 – Request for Information – NHS North East and North Cumbria Integrated Care Board (NENC ICB)

Thank you for your request received on 5 March 2026 for information held by NHS North East and North Cumbria Integrated Care Board (the ICB) under the provisions of the Freedom of Information Act 2000. The ICB covers the areas of County Durham, Newcastle Gateshead, North Cumbria, North Tyneside, Northumberland, South Tyneside, Sunderland, and Tees Valley.

Please find the information you requested on behalf of the ICB as follows.

Your Request

I am seeking copies of all NHS Continuing Healthcare (CHC) and NHS-funded Nursing Care (FNC) local policies, procedures, guidance documents and local protocols that were in force within the Tees Valley place of the North East and North Cumbria ICB during the period August 2022 to August 2023.

This includes any documents that were:

- inherited from the former CCG arrangements and still in use during that period, and
- subsequently replaced by ICB-issued documents during the same time frame

For avoidance of doubt, I am requesting all CHC-related documents used locally in Tees Valley during that period, including but not limited to:

- MDT processes
- Completion of the Decision Support Tool
- Domain scoring guidance
- Family involvement guidance
- Local dispute resolution processes
- Panel arrangements
- Joint working protocols with the Local Authority

- Any documents described as “local protocols” for CHC or FNC

Please also confirm, for each document provided:

- the date it was created or adopted
- the date it was last reviewed
- the date it was replaced (if applicable)

Our Response

We can confirm, as per Section 1(1) of the Freedom of Information Act 2000, the ICB on this occasion is not able to provide the requested information. In line with your rights under section 1(1)(a) of the Act to be informed whether information is held, we confirm the ICB does not hold any of the information requested.

There were no local policies or procedures relating to NHS continuing healthcare and NHS funded nursing care in force during August 2022 to August 2023. The Tees Valley place team follow the National Framework for Continuing Healthcare and the practice guidance associated with this.

The link to the National Framework is [National framework for NHS continuing healthcare and NHS-funded nursing care – GOV.UK](#)

NENC The ICB outsourced the CHC service to North of England Care System Support (NECS) during the specified time frame and may hold information relevant to this request.

In accordance with our duty under s.16 of the FOIA to provide reasonable advice and assistance to an individual requesting information, we have provided the FOI contacts for NECS – england.contactus@nhs.net – to make your request. Please write “Freedom of Information” in the subject line.

In accordance with the Information Commissioner’s directive on the disclosure of information under the Freedom of Information Act 2000 your request will form part of our disclosure log. Therefore, a version of our response which will protect your anonymity will be posted on the NHS ICB website <https://northeastnorthcumbria.nhs.uk/>.

If you have any queries or wish to discuss the information supplied, please do not hesitate to contact me on the above telephone number or at the above address.

If you are unhappy with the service you have received in relation to your request and wish to request a review of our decision, you should write to the Information Governance Manager using the contact details at the top of this letter quoting the appropriate reference number.

If you are not content with the outcome your review, you do have the right of complaint to the Information Commissioner as established by section 50 of the Freedom of Information Act 2000. Generally, the Information Commissioner cannot make a decision unless you have exhausted the ICB's complaints procedure.

The Information Commissioner can be contacted at Information Commissioner’s Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF or www.ico.org.uk.

Any information we provide following your request under the Freedom of Information Act will not confer an automatic right for you to re-use that information, for example to publish it. If you wish to

re-use the information that we provide and you do not specify this in your initial application for information then you must make a further request for its re-use as per the Re-Use of Public Sector Information Regulations 2015 www.legislation.gov.uk. This will not affect your initial information request.

Yours faithfully

Information Governance Support Officer

**Information Governance Support Officer
North East and North Cumbria Integrated Care Board**